

March 4th, 2022

## **Notice Of Meeting**

You are requested to attend the meeting to be held on **Wednesday, 9th March 2022 at 7:00 pm** in **Virtual via Zoom**.

# Agenda

## Agenda

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### 1. Apologies

### 2. Declarations of Interest

### 3. Community and Culture Service Plan 2022-2023

(Report attached)

[3. Community and Culture Service Plan 2022-2023.pdf](#)

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[3.1 Appendix Community and Culture Service Plan 2022-2023.pdf](#)

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### 4. Performance Report Community and Culture Q3

(Report attached)

[4. Performance Report Community and Culture Q3.pdf](#)

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### 5. PEACE IV Minutes 28 October 2021

(Report attached)

[5. PEACE IV Minutes 28th October 2021.pdf](#)

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### 6. PEACEPLUS

(Report attached)

[6. PEACEPLUS.pdf](#)

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[6.1 Appendix 1 Draft Partnership Guidance Document.pdf](#)

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### 7. Ards and North Down Borough Councils Policing and Community Safety Strategy (2022-2025) and Action Plan (2022-2023)


(Report attached)

[7. AND PCSP Strategy and Action Plan.pdf](#)

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 *7.2 Appendix 2 ANDBC PCSP Action Plan 2022-2023.pdf* *Page 167*

## **8. Summer Scheme Update**

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## **9. Queens Platinum Jubilee Grants**


(Report attached)

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## **10. Ards and North Down Social Supermarket**

(Report attached)

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 *10.1 Appendix AND Social Supermarket 2022.pdf* *Page 205*


## **11. Community Development Grants**


(Report attached)

 *11. Community Development Grants Assessment 2022-2023.pdf* *Not included*

## **12. Leisure Services Service Plan 2022-2023**

(Report attached)

 *12. Leisure Services Service Plan 2022-2023.pdf* *Not included*

 *12.1 Appendix Leisure Services Service Plan 2022-2023.pdf* *Not included*

### **13. Ards and North Down Sports Forum Grants**

(Report attached)

- [!\[\]\(95b42f0077faf7439a26242a54e021ec\_img.jpg\) 13. Ards and North Down Sports Forum Grants.pdf](#) *Not included*
- [!\[\]\(e097ab4c08b8186dd0908330bbc2dc28\_img.jpg\) 13.1 Appendix 1 Successful Equipment Applications.pdf](#) *Not included*
- [!\[\]\(1e9d865c5de095f8e3304757c49e79d7\_img.jpg\) 13.2 Appendix 2 Successful Events Applications.pdf](#) *Not included*
- [!\[\]\(735b10d724a5f0ec5005c4eb3eb9c9d1\_img.jpg\) 13.3 Appendix 3 Unsuccessful Applications.pdf](#) *Not included*

### **14. Parks and Cemeteries Service Plan 2022-2023**

(Report attached)

- [!\[\]\(815df092dd722ee9268ef8e6d0193e3a\_img.jpg\) 14. Parks and Cemeteries Service Plan 2022-2023.pdf](#) *Not included*
- [!\[\]\(c72edb9626cad660f3a9f5fb0f22a68c\_img.jpg\) 14.1 Appendix Parks and Cemeteries Service Plan 2022-2023.pdf](#) *Not included*

### **15. Performance Report Parks and Cemeteries Q3**

(Report attached)

- [!\[\]\(97faa0168e491544be255cfcab218e9b\_img.jpg\) 15. Performance Report Parks and Cemeteries Q3.pdf](#) *Not included*

### **16. Display Bed Applications**

(Report attached)

- [!\[\]\(b6d55d0b173caf9b2505126db01e6158\_img.jpg\) 16. Display Beds Applications.pdf](#) *Not included*
- [!\[\]\(12811766810e4126d2bed4d8c0808e60\_img.jpg\) 16.1 Appendix Display Bed Designs.pdf](#) *Not included*

### **17. Tree and Woodland Strategy 2021-2032 Update**

(Report attached)

- [!\[\]\(098e47036f78288d477e334896a43770\_img.jpg\) 17. Tree and Woodland Strategy 2021 to 2032 Update.pdf](#) *Not included*

### **18. Environmental Health Protection and Development Service Plan 2022-2023**

(Report attached)

- [!\[\]\(c25df6c57dccd81095d14ed16c5e6013\_img.jpg\) 18. Environmental Health Protection & Development Service Plan 2022-2023.pdf](#) *Not included*

## 19. Performance Report Environmental Health Protection and Development Q3

(Report attached)

📄 19. Performance Report Environmental Health Protection and Development Q3.pdf

Not included

## 20. Recognition of the Work of EHPD During the Pandemic

(Report attached)

📄 20. Recognition of the work of EHPD during the pandemic.pdf

Not included

📄 20.1 Appendix Letter to the Public Health Community.pdf

Not included

## 21. Fuel Poverty

(Report attached)

📄 21. Fuel Poverty.pdf

Not included

📄 21.1 Appendix 1 Letter ANDBC to DfC Fuel Poverty.pdf

Not included

📄 21.2 Appendix 2 Letter DfC response ANDBC Fuel Poverty.pdf

Not included

## 22. Request for Further Information on Greenways Consultation

(Report attached)

📄 22. Request for Further information on Greenways Consultation.pdf

Not included

## 23 Notices of Motion

### 23.1 Submitted by Councillor T Smith and Councillor Brooks

That this Council recognises the great anger from residents regarding the proposed closure of Play Parks contained in the Play Strategy. This Council notes the strong public opposition from residents in Donaghadee, Groomsport, Ballywalter and beyond - including a petition signed by nearly 1,700 people as well as hundreds of letters and emails opposing the plans. The people have spoken and this Council must demonstrate that it listens. Therefore, we make it clear that this Council will not close any play parks as recommended by the Play Strategy. Also, given concern around Pinks Green, the Council confirms that it has no intention of disposing of this land which is a very valuable asset for the residents of the town and the Borough. When the Play Park Strategy was first proposed, one option was to proceed with the

Strategy but without making any of the closures that the report contained. We believe this is the best way forward. We should not only maintain the parks that we have but, as laid out in the Play Strategy, build, maintain and upgrade them for the future.

AMENDMENT: By Councillor T Smith and Councillor Brooks.

That this Council recognises the great anger from residents regarding the proposed closure of Play Parks contained in the Play Strategy. This Council notes the strong public opposition from residents in Donaghadee, Groomsport, and beyond - including a petition signed by nearly 1,700 people as well as hundreds of letters and emails opposing the plans. The people have spoken and this Council must demonstrate that it listens.

Therefore, we make it clear that this Council will not close the play parks in Donaghadee and Groomsport as recommended by the Play Strategy.

In relation to the play parks at Pinks Green and Donaghadee we note that the play strategy states:

"Donaghadee (Population 6,869)

In Donaghadee there is an overprovision of play areas.

The play area at Pinks Green is considered surplus and will be removed given its proximity to Lemons Wharf. Given the proximity of Beechfield and Northfield alongside the provision at Lemons Wharf, Beechfield is considered surplus."

The Council rejects that there is an overprovision of play areas in Donaghadee and we reject that Beechfield and Pinks Green play parks are surplus to requirements.

We also reject the recommendation to removal of the play park at Springwell in Groomsport should the play area at the sea front in the village be upgraded. We believe the Springwell play park is important to the surrounding residents.

We recognise that other play areas outside of the Bangor East and Donaghadee area are also under threat of closure. We would encourage other members, who represent those areas, to amend this motion to include these play parks if they are of the opinion they should be retained.

Also, given concern around Pinks Green, the Council confirms that it has no intention of disposing of this land which is a very valuable asset for the residents of the town and the Borough.

Play areas are an essential part of local lives throughout the Borough and we should retain the play parks mentioned above. We believe that not only should they be retained but properly maintained and, as laid out in the Play Strategy, we should continue to invest in and build new play areas for the future.

## **23.2 Submitted by Alderman McIlveen and Alderman Gibson**

That Council in recognition of Her Majesty's Platinum Jubilee year names the park on the Comber Road in Ballygowan "Platinum Jubilee Park."

## 24. Any Other Notified Business

a) Verbal Update on Ards Citizens Hub Capital Project - Graeme Bannister


**\*\*\*IN CONFIDENCE\*\*\***

## 25. Northern Community Leisure Trust Q3 2021-2022

(Report attached)

 *25. Northern Community Leisure Trust Q3 202122.pdf*

*Not included*

 *25.1 Appendix Q3 Trust Report.pdf*

*Not included*

## 26. Tender Appointment of Insourcing Consultant

(Report to follow)

## ARDS AND NORTH DOWN BOROUGH COUNCIL

2 March 2022

Dear Sir/Madam

You are hereby invited to attend a meeting of the Community and Wellbeing Committee to be held remotely via Zoom on **Wednesday, 9th March 2022** commencing at **7.00 pm**.

Yours faithfully

Stephen Reid  
Chief Executive  
Ards and North Down Borough Council

### **A G E N D A**

1. Apologies
2. Declarations of Interest
3. Community and Culture Service Plan 2022-2023 (Report attached)
4. Performance Report Community and Culture Q3 (Report attached)
5. PEACE IV Minutes 28th October 2021 (Report attached)
6. PEACEPLUS (Report attached)
7. Ards and North Down Borough Councils Policing and Community Safety Strategy (2022-2025) and Action Plan (2022-2023) (Report attached)
8. Summer Scheme Update (Report attached)
9. Queens Platinum Jubilee Grants (Report attached)
10. Ards and North Down Social Supermarket (Report attached)
11. Community Development Grants (Report attached)
12. Leisure Services Service Plan 2022-2023 (Report attached)
13. Ards and North Down Sports Forum Grants (Report attached)
14. Parks and Cemeteries Service Plan 2022-2023 (Report attached)
15. Performance Report Parks and Cemeteries Q3 (Report attached)

16. Display Bed Applications (Report attached)
17. Tree and Woodland Strategy 2021-2032 Update (Report attached)
18. Environmental Health Protection and Development Service Plan 2022-2023 (Report attached)
19. Performance Report Environmental Health Protection and Development Q3 (Report attached)
20. Recognition of the work of EHPD During the Pandemic (Report attached)
21. Fuel Poverty (Report attached)
22. Request for Further Information on Greenways Consultation (Report attached)
23. Notices of Motion
- 23.1 Submitted by Councillor T Smith and Councillor Brooks

That this Council recognises the great anger from residents regarding the proposed closure of Play Parks contained in the Play Strategy. This Council notes the strong public opposition from residents in Donaghadee, Groomsport, Ballywalter and beyond - including a petition signed by nearly 1700 people as well as hundreds of letters and emails opposing the plans. The people have spoken and this Council must demonstrate that it listens. Therefore, we make it clear that this Council will not close any play parks as recommended by the Play Strategy. Also, given concern around Pinks Green, the Council confirms that it has no intention of disposing of this land which is a very valuable asset for the residents of the town and the Borough. When the Play Park Strategy was first proposed, one option was to proceed with the Strategy but without making any of the closures that the report contained. We believe this is the best way forward. We should not only maintain the parks that we have but, as laid out in the Play Strategy, build, maintain and upgrade them for the future.

**Amendment by Councillor T Smith and Councillor Brooks:**

"That this Council recognises the great anger from residents regarding the proposed closure of Play Parks contained in the Play Strategy. This Council notes the strong public opposition from residents in Donaghadee, Groomsport, and beyond - including a petition signed by nearly 1,700 people as well as hundreds of letters and emails opposing the plans. The people have spoken and this Council must demonstrate that it listens.

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This Council rejects that there is an overprovision of play areas in Donaghadee and we reject that Beechfield and Pinks Green play parks are surplus to requirements.

We also reject the recommendation to removal the play park at Springwell in Groomsport should the play area at the sea front in the village be upgraded. We believe the Springwell play park is important to the surrounding residents.

We recognise that other play areas outside of the Bangor East and Donaghadee area are also under threat of closure. We would encourage other members, who represent those areas, to amend this motion to include these play parks if they are of the opinion they should be retained.

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Play areas are an essential part of local lives throughout the Borough and we should retain the play parks mentioned above. We believe that not only should retained but properly maintained and, as laid out in the Play Strategy, we should continue to invest in and build new play areas for the future. "

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24. Any Other Notified Business

a) Verbal Update on Ards Citizens Hub Capital Project

**ITEM 25-26 \*\*\*IN CONFIDENCE\*\*\***

25. Northern Community Leisure Trust Q3 2021-2022 (Report attached)

26. Tender Appointment of Insourcing Consultant (Report to follow)

**MEMBERSHIP OF COMMUNITY AND WELLBEING COMMITTEE (16 MEMBERS)**

Alderman Carson	Councillor Johnson
Alderman Irvine (Vice Chair)	Councillor Kendall
Alderman Menagh	Councillor McArthur
Councillor Boyle	Councillor Mathison



Councillor Chambers	Councillor Smart
Councillor Douglas	Councillor T Smith
Councillor Edmund	Councillor Thompson (Chair)
Councillor Egan	Councillor McRandal

Unclassified

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**ITEM 3****Ards and North Down Borough Council**

Report Classification	Unclassified
Council/Committee	Community and Wellbeing
Date of Meeting	09 March 2022
Responsible Director	Director of Community and Wellbeing
Responsible Head of Service	Head of Community and Culture
Date of Report	24 February 2022
File Reference	CW22
Legislation	Local Government Act 2014
Section 75 Compliant	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Other <input type="checkbox"/> If other, please add comment below:
Subject	Community and Culture Service Plan 2022-2023
Attachments	Appendix Community and Culture Service Plan 2022-2023

Since 2017/18 Service Plans are produced by each Service in accordance with the Council's Performance Management policy.

Plans are intended to:

- Encourage compliance with the new legal, audit and operational context
- Provide focus on direction
- Facilitate alignment between Corporate, Service and Individual plans and activities
- Motivate and develop staff
- Promote performance improvement, encourage innovation and share good practice
- Encourage transparency of performance outcomes
- Better enable us to recognise success and address underperformance

The Community and Culture Service Plan for 2022/23 year is attached

Unclassified

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The plan has been developed to align with outcomes of the Big Plan for Ards and North Down and with the PEOPLE priorities of the Corporate Plan Towards 2024

The Service Plan highlights where the services contribute to the Council KPIs as set out in the Corporate Plan Towards 2024 and, where this is the case, sets out the objectives of the service for the 2022/23 year. It further identifies the performance measures used to illustrate the level of achievement of each objective, and the targets that the Service will try to attain along with key actions required to do so.

The Service Plan also identifies key risks to the services along with analysis of these and necessary actions to mitigate/manage risks. Key risks impacting the service are mapped to the Corporate Risk Register.

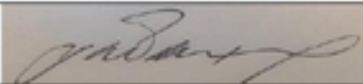
The plans are based on the agreed budget for 2022/23. It should be noted that, should there be significant changes in-year (e.g., due to Council decisions, budget revisions or changes to the community planning legislation) the plans may need to be revised. The Committee will be provided with quarterly update reports on performance against the agreed plan.

### **RECOMMENDATION**

It is recommended that Council approves the attached Community and Culture Service Plan.

## <Community and Culture Service Plan 2022-2023>

1 April 2022 – 31 March 2023

<b>Head of Service signature</b>	
<b>Date</b>	25/02/2022
<b>Peer Review signature</b>	For Audit purposes please ensure this is signed.
<b>Date</b>	Click or tap to enter a date.
<b>Director signature</b>	For Audit purposes please ensure this is signed.
<b>Date</b>	Click or tap to enter a date.

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8.	Appendices .....	<b>Error! Bookmark not defined.</b>

## 1. Introduction

<b>Name of Service</b>	Community and Culture
<b>Included Service Units</b>	<p><b>Arts and Heritage Service Unit</b>, which is comprised of:</p> <p>Ards Arts Centre: a comprehensive programme of exhibitions, creative classes, outreach programmes, music, puppetry, craft and literary festivals, grant schemes, bursaries, community-based arts programmes, and advice and support for the arts and craft sector.</p> <p>North Down Museum: exhibitions and touring exhibitions, maintaining permanent collections, community based and educational programmes, heritage grants, advice, support and development for the Heritage sector.</p> <p><b>Community Development Service Unit</b>, which is comprised of:</p> <p>Direct delivery of a range of Community based Programmes; after schools clubs, parent and toddler clubs, youth and special needs clubs, older peoples groups. Summer Schemes delivered by the Council, along with the provision of support for community groups to deliver their own summer schemes.</p> <p>Partnership working with a range of community and voluntary organisations, including Ards Network, County Down Rural Network and North Down Networks. Training for Community Groups and volunteers, including guidance on good governance and the provision of a range of grants for local festivals, community based projects and running costs.</p> <p>Staff support for the Department of Communities, Neighbourhood Renewal Programme in Kilcooley and for the administration of Kilcooley Neighbourhood Partnership. The Partnership is comprised of members from the statutory and community and voluntary sectors who work together to deliver an agreed Strategy and Action Plan to improve the well-being and quality of life for residents of the area.</p> <p><b>Externally Funded Programmes Service Unit</b>, which is comprised of:</p> <p>The Councils Good Relations Programme which delivers activities and programmes in line with the Executive Office's Good Relation Themes; Our Children and Young People, Our Shared Community, Our Safe Community and Our Cultural Expression.</p> <p>Policing and Community Safety Programme in line with the Department of Justice and Policing Boards priorities to successfully deliver the functions of the Policing and Community Safety Partnership for the area, to improve community safety by tackling crime and anti-social behaviour and to support community confidence in policing.</p> <p>The Councils Community Safety Team will work to make our borough a safer place to live by tackling anti-social behaviour, such as; noisy behaviour, damage to property, road nuisance and nuisance behaviour at events. The Councils Community Safety team work with community, voluntary and statutory agencies</p>



	<p>such as Street Pastors, YMCA, the Youth Service and PSNI to patrol anti-social behaviour hotspots across the Borough and deliver educational programmes for schools and communities.</p> <p>The PEACE IV Programme. This EU Programme is due to be fully delivered by September 2022. Its follow on Programme, PEACEPLUS is due to commence in 2022 and will initially involve the development of a co-design PEACEPLUS Plan for Ards and North Down, based on comprehensive community consultation, along with the establishment of a PEACEPLUS Partnership to manage the programme.</p>
<p><b>Directorate</b></p>	<p>Community and Wellbeing Directorate</p>
<p><b>Purpose of Service</b></p>	<p>The vision of the Corporate Plan 2020-24 is: As an outward focused Council, we adopt and promote the vision outlined in the Big Plan, namely that Ards and North Down will be "a vibrant, connected, healthy, safe and prosperous place to be"</p> <p>Enabling all people in Ards and North Down to:</p> <ul style="list-style-type: none"> <li>• Fulfil their lifelong potential</li> <li>• Enjoy good health and wellbeing</li> <li>• Live in communities where they are respected, are safe and feel secure</li> <li>• Benefit from a prosperous economy</li> <li>• Feel pride from having access to a well-managed sustainable environment</li> </ul> <p>The Community and Culture Service strives for community cohesion and pride in our culture and heritage and empowers communities through capacity building, peace building and instilling pride. The service supports all five of the Corporate outcomes but in particular the following strategic priorities in the Ards and North Down Borough Council Draft Corporate Plan:</p> <p><b>Opportunity:</b> Growing the lifelong potential of our community – by delivering community support initiatives, capacity building, funding and support. Supporting creative learning and opportunities for professional arts development</p> <p><b>Pride:</b> Growing empowerment, respect and safety of our community – by delivering the Policing and Community Safety Partnership, delivering on the Executive Office’s Good Relations themes and promoting our cultural heritage. PEACE IV – delivering the PEACE IV Plan for the Borough.</p> <p><b>Life:</b> Growing the health and wellbeing of our residents – by offering opportunities to engage in our borough’s rich arts and heritage, by supporting the needs of communities and improving social cohesion.</p> <p><b>Prosperity:</b> By establishing a Social Supermarket within the borough to provide a pathway out of food poverty</p> <p><b>Excellence:</b> The achievement of all five outcomes of the Big Plan requires us to be a High Performing Council – to work internally to ensure we develop our staff and deliver our services to the best of our ability</p>
<p><b>Key customers/</b></p>	<p>The Services key customers and stakeholders are detailed in Appendix 1</p>

stakeholders and their needs	
Context, challenges & key assumptions	<p>The main external issues facing the service, are summarised in the PESTLE analysis below:</p> <p><b>Political</b></p> <ul style="list-style-type: none"> <li>• Out workings of Brexit including Legislative changes</li> <li>• Implications of the Irish sea-border</li> <li>• Political decision making</li> <li>• Concerns about the stability of the Executive</li> </ul> <p><b>Environmental</b></p> <ul style="list-style-type: none"> <li>• Climate Change</li> </ul> <p><b>Social</b></p> <ul style="list-style-type: none"> <li>• The implications of the pandemic on a range of factors including social need, mental health, jobs, economic instability</li> <li>• Poverty, Social Need and Welfare Reform</li> <li>• Urban/Rural split and access to services</li> <li>• Demographics and aging population</li> </ul> <p><b>Economic</b></p> <ul style="list-style-type: none"> <li>• Uncertainty of long-term Government Funding</li> <li>• Budget uncertainty</li> <li>• Impact of Brexit on EU funds</li> <li>• Efficiency Agenda – desire to do more for less</li> <li>• Loss of income and employment security due to the pandemic</li> </ul> <p><b>Technological</b></p> <ul style="list-style-type: none"> <li>• Threat of cyber crime</li> <li>• Mobile/agile working</li> <li>• Cloud based computing</li> <li>• Shift to online activity/events</li> <li>• Need for better online resources/resourcing</li> </ul> <p><b>Legal</b></p> <ul style="list-style-type: none"> <li>• Legislative changes due to Brexit</li> <li>• General Data Protection Regulations and Freedom of Information</li> <li>• Targeting Social Need, Equality and Rural Proofing</li> <li>• Financial and Procurement Regulations</li> </ul> <p><b>Challenges</b></p> <p>The key challenges facing the service in the incoming year will be:</p> <ul style="list-style-type: none"> <li>• changes to the political environment post the 2022 elections</li> <li>• developments in relation to Brexit and the Protocol and many groups and individuals have disengaged with the Council and other statutory agencies</li> <li>• budget availability, as funding from the Assembly may be delayed</li> <li>• sign off of the PEACE PLUS programme</li> <li>• Rising inflation and its impact on the most vulnerable within our communities</li> <li>• Increased demand on services</li> </ul>



	<ul style="list-style-type: none"> <li>• working in a post Covid environment</li> </ul> <p>Assumptions</p> <ul style="list-style-type: none"> <li>• Changes in the regional political environment do not impact locally</li> <li>• Issues from Brexit and the protocol are resolved</li> <li>• some services can be delivered at risk in the anticipation that funding will be released from Departments</li> <li>• PEACE PLUS commences early in the new financial year</li> <li>• Council working in Partnership with other agencies can respond to the needs of the most vulnerable within our communities.</li> </ul>
<p><b>Reflection on previous performance – successes and lessons learned</b></p>	<p>During 2021–22 we continued to deliver services, where possible and in line with Covid regulations. Given Community and Culture is, primarily a front facing service, many of our normal services were curtailed to some degree. Meetings with partners continued to be convened on-line and many groups funding by Community and Culture moved to on- line delivery were necessary.</p> <p>Both the Arts Centre in Newtownards and North Down Museum in Bangor were mainly open to the public, to facilitate exhibitions and some programming including a number of exhibitions and tours such as the Form Sculpture Exhibition were made available on-line. Whilst the number of participants visiting the two buildings was considerably reduced, on-line reach through social media exceeded 100,000.</p> <p>The community development team and their community partners did deliver summer schemes this year, but at a reduced capacity in line with Covid restrictions, however numbers attending Council run clubs and after schools activities were considerably lower than normal</p> <p>Ards and North Down Youth Voice was also able to move delivery on-line and held 5 Youth Council meetings in the final quarter of the programme. Similarly, the PEACE IV Soft Skills Development programme and Youth Leadership Capacity programme moved to on-line delivery and achieved their targets</p> <p>Moving some services on-line has had a positive impact and has increased engagement figures, particularly for Arts and Heritage and Good Relations programmes, which were particularly well received with record attendances engaged.</p> <p>As we move into a period of Covid recovery, we will aim to provide a combination of both in person and on-line services in order to expand provision and develop audiences across the borough</p> <p>In the final two quarters of the financial year, consultation has been carried out to inform the development of both a Policing and Community Safety and a Good Relations three-year Strategy and one year Action Plan. These three-year strategies will inform how resources will be allocated in the incoming year and beyond.</p>

## 2. How does our Service contribute to community planning outcomes and PEOPLE priorities?

The *Community and Culture* can be expected to have a direct impact on the following:

Community Planning Outcome	PEOPLE priority	Our focus for 2022/2023
Fulfil their lifelong potential	Opportunity: We will work with partners to develop the potential of our residents, young and old	Delivery of Community grants to support capacity building and shared experiences Delivery of arts and heritage grants and bursaries to improve skills and knowledge. Introduction of a Disability Arts Forum and bursary for artist residency. Build better stronger and more confident communities by supporting volunteers To improve communication with the C&V sector To inform and educate individuals, schools and communities and encourage engagement with museum artefacts through activities outreach and equity of opportunity
Enjoy good health and wellbeing	Life: We will support the physical and emotional wellbeing of our residents through our services, facilities and partnerships	Recognising and promoting the role of arts and heritage in positively influencing mental health Delivery of opportunities to engage in creative classes and summer schemes To raise the profile of the Council public art work
Live in Communities where they are respected, are safe and feel secure	Pride: We will partner with our community to develop positive relationships, community pride, respect and safety.	Complete the delivery of the PEACE IV Programme To commence public consultation to inform the development of a co-designed PEACE PLUS Plan
Benefit from a prosperous economy	Prosperity: we will create conditions for business to start, grow and thrive, provide opportunities for employment and be sustainable	Establish a Social Supermarket to provide a pathway out of food poverty
Feel pride from having access to a well-managed environment	Excellence: We will work to be a high-performing organisation, innovating and partnering to make a sustainable, positive difference for our Borough	To meet staff attendance requirements To meet spend against budget targets and be financially responsible. To hold regular staff meetings To complete all Pride and Performance reviews



### 3. Key activities for 2022/2023

<b>SERVICE:</b>	<b>Community and Culture</b>
<b>Community Plan Outcome:</b>	All people in Ards and North Down fulfil their lifelong potential
<b>Corporate Plan PEOPLE priority:</b>	<b>Opportunity:</b> Growing the Lifelong potential of our community
<b>Council KPI(s):</b>	Encouraging accessible activities, services and facilities for those of all ages and abilities Working with the Strategic Community Recovery Group to inform the implementation of DFC financial support
<b>Service Objective:</b>	We will enable communities to address their own needs by providing grant support via an open and transparent grant aid process Volunteers will be encouraged, managed and supported Support young people to have voice in issues which affect them To improve external communications and promote opportunities within the CV sector, in order to grow the lifelong potential of our community
<b>What difference will it make?</b>	Empowered communities with improved skills development and knowledge building in our communities and arts and heritage sector An improved sense of wellbeing A better understanding of opportunities available
<b>Underpinning strategies:</b>	Big Plan; Corporate Plan Towards 2024; Community Development Game Plan; Integrated Arts and Heritage Plan; Good Relations Action Plan; Policing and Community Safety Action Plan; PEACE PLUS Action Plan

Business as Usual activities we will deliver in 2022/2023 (actions)	Due Date	Lead Officer(s)	Who do we need to help us? (Internal/External partners)
Delivery of a minimum of 7 grant programmes including Community Development Grants, Community Festivals, Christmas Grants, PCSP and Good Relations Grants, Arts and Heritage Grants and Bursaries	31.3.2023	EFPM, CDM A&HM	Communications, Finance C&V Sector, Arts and Heritage Sector, Central Government, Partnerships and Advisory Boards
To continue to deliver an annual bursary for artists with a disability	31.3.2023	EFPM, CDM A&HM	Communications, Finance C&V Sector, Arts and Heritage Sector, Central Government, Partnerships and Advisory Boards



## Key activities for 2022/2023 cont'd

<b>SERVICE:</b>	<b>Community and Culture</b>
<b>Community Plan Outcome:</b>	All people in Ards and North Down enjoy good health and wellbeing
<b>Corporate Plan PEOPLE priority:</b>	<b>Life:</b> We will support the physical and emotional wellbeing of our residents through our services, facilities and partnerships.
<b>Council KPI(s):</b>	Promoting positive emotional health, by incorporating the "Take 5 Steps to Wellbeing" messages, in how we encourage participation in leisure, arts and heritage and volunteering Providing safer and accessible public spaces for everyone Developing partnerships with other agencies, such as the South Eastern Health and Social care Trust, and community and voluntary sectors to empower people to take control of their own wellbeing, including sign posting to available services
<b>Service Objective:</b>	To provide a range creative and community-based programmes
<b>What difference will it make?</b>	We will enable all people in Ards and North Down to enjoy good health and wellbeing
<b>Underpinning strategies:</b>	Big Plan; Corporate Plan Towards 2024; Community Development Game Plan; Integrated Arts and Heritage Plan; Good Relations Action Plan; Policing and Community Safety Action Plan; PEACE PLUS Action Plan

Business as Usual activities we will deliver in 2022/2023 (actions)	Due Date	Lead Officer(s)	Who do we need to help us? (Internal/External partners)
Council delivery of 9 Community based Summer Schemes (CD & A&H)	31.8.2023	CDM & A&HM	Safety and Risk, Comms, CD & A&HM staff, CV Sector, volunteers and residents
Support the delivery of 4 Community Led Summer Schemes	31.8.2023	CDM	Safety and Risk, Comms, CD & A&HM staff, CV Sector, volunteers and residents
Delivery of 3 Community based Arts Programmes	31.3.2023	A&HM	Communications, performance management, arts sector, Arts and Heritage Advisory Board.
Delivery of a comprehensive Creative Classes Programme	31.3.2023	A&HM	Communications, performance management, arts sector, Arts and Heritage Advisory Board

## Key activities for 2022/2023 cont'd

<b>SERVICE:</b>	<b>Community and Culture</b>
<b>Community Plan Outcome:</b>	All people in Ards and North Down live in communities where they are respected, are safe and feel secure
<b>Corporate Plan PEOPLE priority:</b>	<b>Pride:</b> We will partner with our community to develop positive relationships, community pride, respect
<b>Council KPI(s):</b>	Developing and promoting volunteering opportunities within Council and with partner organisations Number of people volunteering on Council programmes Working in partnership with the PSNI and other agencies through the Policing and Community Safety Partnership (PCSP) to improve resident safety, including the fear of crime and anti-social behaviour, security and domestic violence % Resident Satisfaction in relation to the Youth Council Number of environmental improvements
<b>Service Objective:</b>	To work in partnership with stakeholders to ensure individuals and communities feel respected, safe and secure
<b>What difference will it make?</b>	Individuals and communities feel respected, safe and secure
<b>Underpinning strategies:</b>	Big Plan; Corporate Plan; Community Development Game Plan; Integrated Arts and Heritage Plan; Good Relations Action Plan; Policing and Community Safety Action Plan; PEACE IV Action Plan; PEACE PLUS Action Plan

Business as Usual activities we will deliver in 2022/2023 (actions)	Due Date	Lead Officer(s)	Who do we need to help us? (Internal/External partners)
To promote and support confidence in Policing	31.3.2023	EFPM	PCSP, CV Sector, Public, Comms, Finance
To manage and support volunteers within the service	31.3.2023	CDM&A&HM	External Partners including: 3 Community Networks Community & Voluntary Sector Internal Stakeholders
To work in partnership with the Education Authority (Youth Service) and other stakeholders to support Ards and North Down Youth Voice	31.3.2023	CDM&EFPM	EA (YS), External Stakeholders, Internal Partners, including communications

## Key activities for 2022/2023 cont'd

<b>SERVICE:</b>	<b>Community and Culture</b>
<b>Community Plan Outcome:</b>	All people in Ards and North Down feel pride as they have access to a well managed and sustainable environment
<b>Corporate Plan PEOPLE priority:</b>	<b>EXCELLENCE:</b> We will work to be a high-performing organisation, innovating and partnering to make a sustainable, positive difference for our Borough
<b>Council KPI(s):</b>	% Staff reporting ANDBC is a great place to work Investors in people accreditation status % Resident satisfaction
<b>Service Objective:</b>	To support staff and act responsibility to improve service delivery
<b>What difference will it make?</b>	Staff will be valued, motivated and informed resulting in improved service delivery
<b>Underpinning strategies:</b>	Big Plan; Corporate Plan Towards 2024; Community Development Game Plan; Integrated Arts and Heritage Plan; Good Relations Action Plan; Policing and Community Safety Action Plan; PEACE PLUS Action Plan

Business as Usual activities we will deliver in 2022/2023 (actions)	Due Date	Lead Officer(s)	Who do we need to help us? (Internal/External partners)
Complete all staff Pride in Performance Conversations	31.3.2023	HOS, SUMs and Service unit officers	All staff and HR
Report quarterly to Council on spend against budget	31.3.2023	HOS, SUMs and Service unit officers	All staff and Finance
Staff reporting regular receipt of team briefings	31.3.2023	HOS, SUMs and Service unit officers	All staff and SUMs
Support staff attendance	31.3.2023	HOS, SUMs and Service unit officers	All staff and HR
We will continue to monitor and review the delivery of all services	31.3.2023	HOS, SUMs and Service unit officers	All staff and the public

**Service Objective:**

What service development/improvement will we undertake in 2022/2023?	Which of the specified aspects will this improve?	Rationale	Due Date	Lead Officer(s)	Who do we need to help us? (Internal/External partners)
Design and a deliver the Queens Jubilee Grants Scheme	Effectiveness Quality Availability Fairness Sustainability	To provide financial support to the sector to assist in the Jubilee celebrations	31.3.2022	CDM	Communications, Finance, C&V Sector
Develop a comprehensive new Museum Education Programme by 31 March 2023	Effectiveness Quality Availability Fairness Sustainability	To inform and educate individuals, schools and communities and encourage engagement with museum artefacts through activities outreach and equity of opportunity	31.3.2023	A&HM	Communications IT, A&H Advisory Panel, Heritage sector
Create a one stop shop for community volunteers by March 2023	Effectiveness Quality Availability Fairness Sustainability	To provide a single point of contact within Council for advice and assistance for those wanting to volunteer	31.3.2023	CDM	Communications, ICT, CD staff, front facing services and the CV sector
Map Councils public art across the borough by 31 March 2023	Effectiveness Quality Availability Fairness Sustainability	To raise awareness of and create a tour of public artwork across the Borough delayed from 2022	31.3.2023	A&HM	Communications, performance management, arts sector, Arts and Heritage Advisory Board.
Support the delivery of 2 additional Summer Schemes (1 community led and 1 delivered by Council)	Effectiveness Quality Availability Fairness Sustainability	To expand Summer Scheme provision across the Borough	31.8.2022	CDM	Safety and Risk, Comms, CD & A&HM staff, CV Sector, volunteers and residents
Commence community consultation and engagement to inform the development of a co-deigned PEACE PLUS Plan for the Borough	Effectiveness Quality Availability Fairness Sustainability Efficiency	The commencement of the PEACE PLUS Programme was delayed from 2022	31.3.2023	EFPM	SEUPB, CV & statutory sectors, residents and other Council services



What service development/improvement will we undertake in 2022/2023?	Which of the specified aspects will this improve?	Rationale	Due Date	Lead Officer(s)	Who do we need to help us? (Internal/External partners)
Deliver a Community Safety Education programme to key stage 2, 3 and 4 students in the Borough	Effectiveness Quality Availability Fairness Sustainability Innovation Efficiency	To promote community safety awareness throughout the Borough in order to reduce ASB incidents	31.3.2023	EFPM	Community Safety Team, PCSP, Community and Statutory Partners, PSNI, Schools
<i>Community Safety (Nikki to add) To work with partners to implement a multi agency ASB strategy</i>	Effectiveness Quality Availability Fairness Sustainability Efficiency			EFRM	
Support a more sustainable solution to food poverty by establishing a pilot Social Supermarket within the Borough	Effectiveness Quality Availability Fairness Sustainability Innovation Efficiency	To offer a more long-term and sustainable response to food insecurity by seeking to help address the root causes of poverty rather than simply providing food.	31.3.2023	HOS/CDM	Communications, ICT, CD staff, front facing services and the CV sector

## SPECIFIED ASPECTS OF IMPROVEMENT

What will this improve?	Definition
Strategic Effectiveness	<i>is key to <b>linking</b> the community plan, and the ongoing processes that underpin it, with a council's improvement processes. The Department would expect that a council's strategic community planning outcomes and objectives should be central to that council's improvement activity and clearly contribute to the strategic effectiveness aspect.</i>
Service Quality	<i>all relate to service provision by aiming to meet the needs of citizens and ensuring fair ease of access to the most suitable services that meet their needs. Clearly, all of these objectives can be demonstrated individually or collectively. Fairness can also be demonstrated by exercising non-service functions in ways which reduce disadvantage and improve social well-being, for instance by improving citizens' access to information or by addressing inequalities experienced by Section 75 groups.</i>
Service Availability	
Fairness	
Sustainability	<i>When carrying out its functions or providing services, a council may demonstrate improvement when it operates in a way that contributes towards the sustainability of its area, as required under the Northern Ireland (Miscellaneous Provisions) Act 2006 and the associated Northern Ireland Executive Sustainable Development Strategy. on-going efficiency may also be shown if fewer resources are utilised while maintaining provision of substantially similar or better services. Should a council choose to alter the manner by which a service is provided and in so doing it uses fewer resources or more integrated services, it will not only be demonstrating efficiency, but may demonstrate improved sustainability as well</i>
Efficiency	

**SPECIFIED ASPECTS OF IMPROVEMENT**

What will this improve?	Definition
Innovation	<i>any changes to service design and delivery methods that are intended to yield improvement under any other aspect and are reasonably likely to do so. This allows councils to make changes which may not have tangible effects within the same reporting year, but are likely to in subsequent years, and still count them as improvements.</i>

**Service Objective:**

What service / activities will we be stopping / changing in 2022/2023	Reason for stopping / changing activity	Savings	Impact on Performance	Impact on the Public	Impact on staffing
The implementation of an NI 100 Grants Programme	NI 100 Centenary Year has completed	£10,000	None	None	None
Commence the delivery of a new 3 year PCSP strategy and one year Action Plan	Requirement of the Funder	N/A	Responding to emerging needs	Better provision of services which meet those needs	None
Commence the delivery of a new 3 year Good Relations strategy and one year Action Plan	Requirement of the funder	N/A	Responding to emerging needs	Better provision of services which meet those needs	None
All PEACE IV Projects will complete by 30 September 2022	The Peace IV Programme formally ends in AND in 2022	None	There will be some gap in provision between the PEACE IV Programme closing and the PEACE PLUS programme commencing	Gap in provision	None Staffing complement will be required to close the current programme and develop the new programme

Performance Measures (should include those for the Business as Usual and Service Improvement actions outlined above and relevant measures from Community, Corporate and Statutory)	Is the measure Statutory, Corporate, Existing or New?	Reporting frequency	2015/16 Actual	2016/17 Actual	2017/18 Actual	2018/19 Actual	2019/20 Actual	2020/21 Actual	2021/22 YTD	2022/23 Target
Number of grant programmes to be delivered, including Community Development Grants, Community Festivals, Christmas Grants, PCSP and Good Relations Grants, Arts and Heritage Grants and Bursaries	Existing	Q1,Q2, Q3,Q4						7	7	7
Delivery of an annual bursary for artists with a disability	Existing	Q2&Q4							By 31 March 2022	By 31 March 2023
Design and a deliver the Queens Jubilee Grants Scheme	New	Q1,Q2, Q3,Q4								By 31 June 2023
Develop a new Museum Education Programme	New	Q4								By 31 March 2023
Establish a pilot Social Supermarket within the Borough	New	Q2&Q4								By 31 March 2023
To create a one stop shop for community volunteers	New	Q2&Q4								By 31 March 2023
Number of Community based Summer Schemes delivered (CD & A&H)	Existing	Q3			5	5	5	0	5	9
Number of additional summer schemes delivered (1 Council led and 1 Community led)	New									2
Number of Support the delivery of 4 Community Led Summer Schemes	Existing	Q3			4	4	4	0	4	4

Performance Measures (should include those for the Business as Usual and Service Improvement actions outlined above and relevant measures from Community, Corporate and Statutory)	Is the measure Statutory, Corporate, Existing or New?	Reporting frequency	2015/16 Actual	2016/17 Actual	2017/18 Actual	2018/19 Actual	2019/20 Actual	2020/21 Actual	2021/22 YTD	2022/23 Target
Number of Community based Arts Programme delivered	Existing	Q2&Q4			2	2	2	0	TBC	2
Number of Creative Class Programme sessions delivered	Existing	Q2&Q4							TBC	70 sessions
% Improvement of community confidence in Policing		Q2,Q3, Q4		67.4 %	70.3 %	72%	73%	TBC	TBC	90%
Number of people volunteering within the service	Existing	Q2,Q3, Q4			4	8	15	0	0	20
Number of young people recruited to Ards and North Down Youth Voice	Existing	Q1,Q2, Q3,Q4							TBC	TBC
Number of people consulted in the co-design of the AND PEACE PLUS Plan	New	Q1,Q2, Q3,Q4								300
Number of Community Safety Educational Programmes delivered to schools/Community Groups	New	Q1,Q2, Q3,Q4								10
<i>Community Safety (Nikki to add)</i>	New									
% Pride in Performance Conversations completed	Existing	Annually			TBC	TBC	TBC	100%	TBC	95%
% spend against budget	Existing	Q1,Q2, Q3,Q4		87.5 %	96.4 3%	92.9 %	95.7 6%	TBC	TBC	95%
% Staff reporting regular receipt of team briefings	Existing	Q1,Q2, Q3,Q4			TBC	TBC	TBC	TBC	TBC	100%
% staff attendance	Existing	Q1,Q2, Q3,Q4		94.3 %	97.8 %	96.7 %	96.3 6%	TBC	TBC	95%



## 4. Risks

Ref:	Risk Description	Gross Risk			Current controls	Residual Risk			Risk Status	Further Action Required	Action Due by	Risk Owner	Notes to explain rationale for scoring, etc.
		I	L	R		I	L	R	Tolerate / Action				
CR1	Failure to maintain staffing resources to fully deliver the service	5	3	15	Forward planning of staffing requirements Liaise with HR for efficient recruitment	4	2	6	T	Liaise with HR to ensure requirements are put in place in a timely manner	As required	JN	
	Reduction/delay in receiving current levels of central/external funding, leading to a reduction in services and grants to external groups	5	3	15	Robust strategies and action plans produced to ensure maximum grants are awarded Make efficiency savings where possible	4	3	12	A	Keep regular contact with funders to ascertain probability of funding being reduced. Seek additional financial support through the estimates process. Proceed with the delivery of programmes "at risk"	January 2023	JN	
	Low staff morale resulting in poor performance	3	1	3	Implement recommendations of the IIP report and employee engagement survey Carry out PIP annually	1	1	12	A	Maintain good communication channels and cascade information within the team brief	On going	JN	
	Disengagement by communities and groups resulting in	4	3	12	Support positive productive engagement through regular discussions with groups and individuals Build strong relationships	2	2	4	A	Maintain regular support and engage with groups throughout the year	On going	JN	

Ref:	Risk Description	Gross Risk			Current controls	Residual Risk			Risk Status	Further Action Required	Action Due by	Risk Owner	Notes to explain rationale for scoring, etc.
		I	L	R		I	L	R	Tolerate / Action				
	poor service uptake												
	Liability and risk to Council for third party run events or projects e.g Cultural Expressions Programme, Peace IV Projects	5	3	15	Groups and delivery agents are required to hold appropriate insurance cover and training and advice provided	3	2	6	A	Develop toolkit and training programme for events with stakeholders	Ongoing	JN	
	Failure of staff to adhere to policies and practices of the Council including lone and home working policies	3	2	6	Provide staff training Monitor adherence to policies and procedures Maintain communications with staff team	2	1	2	A	Support staff where required	Ongoing	JN	

**5. Resources**

<b>Are all actions resourced within the current (2022/23) budget plan?</b> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Will additional resources be required?</b> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
(If no please comment in Section A below how the actions will be funded, ie Staff Resources, Equipment, Revenue Budget, Capital Budget.) (If yes please detail additional resources in Section B below.)	
<b>Section A:</b>	
<b>Section B:</b>	
<b>Staff:</b> NA	
<b>Financial:</b> NA	
<b>Other:</b> NA	
<b>If the required additional resources are NOT available, please state:</b>	
What is the likely impact on performance?	
What is the likely impact on the public?	
What is the likely impact on staffing?	



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## 6. Monitoring and Review

This plan is progressed and managed by the managers and staff of the Community and Culture team within Council. Progress against targets are continually reviewed and reported to the parent committee, Community and Wellbeing on a quarterly basis. For those services reporting to independent partnerships, advisory committees or funding bodies, quarterly monitoring reports are also provided and where required scorecards are produced for review. Where services are not meeting targets or there is a risk that targets may not be met, the service is reviewed and adjusted.

## 7. Conclusions

The Community and Culture team will continue to collaborate with other statutory bodies to pull resources where possible to deliver services. In addition, the service will continue to apply to other sources of funding such as the PEACE PLUS programme, managed by the Special EU Programme Body to secure funding which will add value to our service provision.

## Appendix 1 Key customers/stakeholders and their needs

Stakeholder	Contact	Needs	Plan
Residents/Community and Voluntary Sector	<p>Approximately 96 individuals and Community and Voluntary organisation regularly receive information from the Community and Culture Service.</p> <p>Those registered provide regular updates on available grants, services,</p>	<p>Assistance with governance, funding sources/ Grant funding/ Programmes/ services/ activities/ volunteering opportunities/ Arts and Craft Classes/ Heritage activities/ Bursaries</p>	<p>Continue to provide the highest level of service possible within the resources provided. Continue to innovate to ensure the best value for money.</p>
Visitors and Tourists	<p>We welcome around 130,000 tourists and visitors annually to both Ards Art Centre/Town Hall and North Down Museum</p>	<p>Provide a number of arts/crafts/ historical/ school and community exhibitions annually. Including a number of touring exhibitions</p>	<p>Provide high quality services for visitors and tourists</p>
Statutory Partners and Independent Members	<p>We work formally with a number of statutory organisations inc. PSNI, NIHE, SEHSCT, PHA, Youth Service, Libraries NI and publicly appointed independent members, through formal Partnerships and Advisory Groups e.g. Policing and Community Safety Partnership (PCSP), PEACE IV Partnership and Arts and Heritage Advisory Panel. Contact also extends to numerous sub groups, working</p>	<p>Implementation on a number of Strategies and Annual Action Plans Advice and Guidance on the delivery of need based services, programming etc</p>	<p>Provide high quality services and work with partners to achieve annual targets</p>

Stakeholder	Contact	Needs	Plan
	groups and task and finish groups		
Government Departments inc Department of Justice, Department for Communities, The Executive Office and NGO's	Officers are in regular contact with officials from various Government Departments, which support Council to provide a range of statutory functions and support the delivery of a number of programmes	Central government support to deliver the Councils Annual Good Relations Programme and Policing, Community Safety Programme, Community Support Programme, Community Festivals Programme, PEACE IV Programme, PEACE Plus Programme	Provide a high-quality service to the public and meet the requirements of all contractual obligations
Arts and Craft Businesses/ Professionals	We support approximately 70 Arts and Craft Businesses	We provide professional development sessions and bursaries for Artists, along with opportunities to showcase/exhibit their products including arts, crafts, music and literature	To provide the best help and assistance possible to businesses/ professionals
Corporate EIR/FOI Requests	Regular	To provide data and information to Compliance section to expedite requests	Maintain information in the most accessible format. Publish as much information as is practical.
Elected Members	Regular	Information and advice in relation to inquiries from Members and their constituents	Provide accurately and timely information to members and their constituents
CLT/Host/Colleagues	Daily/on-going	Support and assistance to deliver the Community Plan and Corporate Plan and community plan	Actively seek to assist CLT and colleagues to meet corporate objectives/outcomes

Stakeholder	Contact	Needs	Plan
Other Councils	Managers Forums/Networks	Managers and their teams are involved in numerous forums and networks involving other Councils delivering similar services, to share information, learning and best practice	

**Appendix 2 SWOT analysis**

<p><b>Strengths</b></p> <p>High quality responsive services delivered</p> <p>Positive and productive relationships established with Community and Voluntary Sector</p> <p>Strong history of partnership working with Statutory Agencies including the PCSP, PSNI, EA Youth Service and NIHE</p> <p>Knowledge of local needs and services designed to meet identified needs</p> <p>Services contribute to the Big Plan outcomes and Corporate Plan</p> <p>Motivated and skilled staff team in place</p> <p>Integrated Arts and Heritage Development Strategy in place</p> <p>Community Development Game Plan in place</p> <p>Annual Good Relation Action Plan finalised in March 2020</p> <p>Annual Policing and Community Safety Action Plan finalised in March 2020</p> <p>Advice and support from Arts and Heritage Advisory Panel</p>	<p><b>Opportunities</b></p> <p>Services linked to the Big Plan and new Corporate Plan</p> <p>Confirmation that EU PEACE PLUS funding is secured and commencing in year</p> <p>Comprehensive and robust community consultation and engagement to inform future Strategies and Plans e.g. Good Relations and PCSP</p> <p>An active and enthusiastic Heritage Sector</p> <p>A strong creative and thriving Arts Sector</p> <p>Opportunities within the service to support volunteering</p> <p>Improved monitoring and evaluation - move to outcome-based accountability</p> <p>Opportunities for staff training and development</p>
<p><b>Weaknesses</b></p> <p>Limited resources to meet all community expectations</p> <p>Decision making processes within Council can be slow and bureaucratic</p> <p>Services deals with some politically sensitive projects/programmes</p> <p>The value of the service requires increased recognition</p>	<p><b>Threats</b></p> <p>Implications of the pandemic</p> <p>Delays in central budgets being agreed</p> <p>Potential cuts in Central Government Funding</p> <p>Impact of Welfare Reform</p> <p>Increasing number FOI requests</p>

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Unclassified

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## ITEM 4

**Ards and North Down Borough Council**

Report Classification	Unclassified
Council/Committee	Community and Wellbeing
Date of Meeting	9 March 2022
Responsible Director	Director of Community and Wellbeing
Responsible Head of Service	Head of Community and Culture
Date of Report	24 February 2022
File Reference	CW22
Legislation	Local Government Act NI 2014
Section 75 Compliant	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Other <input type="checkbox"/> If other, please add comment below.
Subject	Performance Report Community and Culture Q3
Attachments	None

**Context**

Members will be aware that Council is required, under the Local Government Act 2014, to have in place arrangements to secure continuous improvement in the exercise of its functions. To fulfil this requirement Council approved the Performance Management Policy and Handbook in October 2015. The Performance Management Handbook outlines the approach to Performance Planning and Management process as:

- Community Plan – published every 10-15 years
- Corporate Plan – published every 4 years (Corporate Plan Towards 2024 in operation)
- Performance Improvement Plan (PIP) – published annually (for publication 30 September 2021)
- Service Plan – developed annually (approved April/May 2021)



## Unclassified

The Council's 17 Service Plans outline how each respective Service will contribute to the achievement of the Corporate objectives including, but not limited to, any relevant actions identified in the PIP.

### Reporting approach

The Service Plans will be reported to relevant Committees on a quarterly basis as undernoted:

Reference	Period	Reporting Month
Quarter 1 (Q1)	April – June	September
Q2	July – September	December
Q3	October – December	March
Q4	January - March	June

The report for Quarter 3 2021-22 is attached.

### Key points to note:

- % Spend against budget is down as some face to face services have been reduced due to the pandemic
- Consultation for PEACEPLUS has not commenced as a call for applications has been delayed
- The establishment of a one stop shop for community volunteers has been delayed as staff within the Community Development team have been administering additional grant monies from DfC
- 4 Arts Summer Schemes were not delivered due to the pandemic
- The mapping of public art will be rolled over into 2023

### Key achievements:

- The NI 100 Grants Scheme was delivered
- Both the Council run and community led summer schemes were delivered albeit with reduced numbers participating the ensure compliance with risk assessed community halls
- 41 arts sessions were delivered

### Emerging issues:

- Staff attendance to be monitored

### Action to be taken:

- A community Ezine will be produced by the end of Q4
- All Pride in Performance Conversations will be held in Q4
- Recruitment to Youth Voice is ongoing

## RECOMMENDATION

It is recommended that Council note the report.
















Unclassified

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## Quarterly Performance Report - Community and Culture

Generated on: 24th February 2022

Last Update Q3 2021/22

Performance Data Traffic Light Icon	PI Short Name	Performance Data Current Value	Performance Data Current Target
	% spend against budget	84.58%	100%
	Community consultation and engagement for the PEACE PLUS Plan commenced	No	No
	% staff attendance	93.57%	95%
	% staff receiving team briefings	100%	100%
	% staff reporting regular Pride in Performance Conversations	0%	0%
	No of people volunteering within the service	1	0
	Create a one stop shop for Community Volunteers	No	No
	Disability Arts Bursary developed	Yes	Yes
	No of Creative Class sessions delivered (cumulative)	41	70
	Museum Education programme developed	No	No
	Design and deliver a NI 100 grants scheme	Yes	Yes
	Community ezine produced	No	No
	No of Council community-based summer schemes delivered	5	9
	No of Community Led Summer Schemes delivered	4	4
	Public art mapped across the borough	No	No

Unclassified

Performance Data Traffic Light Icon	PI Short Name	Performance Data Current Value	Performance Data Current Target
	No of young people recruited into the Ards and North Down Youth Voice	12	20

**ARDS and NORTH DOWN BOROUGH COUNCIL  
PEACE IV PARTNERSHIP**

**Thursday 28<sup>th</sup> October 2021**

A virtual meeting of the Ards and North Down Borough Council PEACE IV Partnership was held via TEAMS at 5:30pm on the above date.

**Present:**

In the Chair: Councillor Richard Smart

Elected Members: Alderman Angus Carson  
Alderman Wesley Irvine  
Alderman Bill Keery  
Alderman Alan McDowell  
Councillor Eddie Thompson

Statutory Agencies: Owen Brady - Northern Ireland housing Executive  
Roger Duncan - South Eastern Regional College  
Jeff Scroggie – South Eastern Health & Social Care Trust  
Esther Millar – Education Authority Youth Service

Social Partners Sandra Henderson - Community  
Janette McNulty – Trade Unions  
Katy Radford - BME  
Pete Wray – Young People  
Dorothy Beattie – Social, Older People  
Alison Blayney – Social, Women’s Groups (Vice Chair)

Officers in Attendance Jan Nixey (Head of Community and Culture)  
Nicola Dorrian (Externally Funded Programmes Manager)  
Joanne Brown (PEACE IV Officer)  
Linda Bradshaw (PEACE IV Finance Officer)  
Francesca Dowler (PEACE IV Assistant Officer)

## **1. WELCOME AND INTRODUCTIONS**

The Chair, Councillor Richard Smart welcomed everyone and thanked them for attending the virtual meeting of Ards and North Down Borough Council PEACE IV Partnership. He requested that members raise their hands during the meeting should they wish to speak.

## **2. APOLOGIES**

Apologies for inability to attend were received from Roger Duncan.

**NOTED.**

### **3. DECLARATIONS OF INTEREST**

The Chair, Councillor Richard Smart invited any declarations of interest and reminded Members that declarations could also be raised throughout the meeting.

**NOTED.**

### **4. MINUTES OF THE PEACE IV PARTNERSHIP MEETING HELD ON THURSDAY 19<sup>th</sup> August 2021.**

PREVIOUSLY CIRCULATED: Copy of the minutes from the PEACE IV Partnership Meeting held on 19<sup>th</sup> August 2021.

**RECOMMENDED** that the Partnership agree the minutes of the meeting held on 19<sup>th</sup> August 2021.

**The Minutes were proposed by Alderman Bill Keery, Seconded by Pete Wray.**

**AGREED.**

### **5. MATTERS ARISING**

The Chair, Councillor Richard Smart advised Members that there were no matters arising.

**NOTED.**

### **6. UPDATE REPORT ON PEACE IV SHARED SPACES AND SERVICES (SSS) (Copy attached)**

PREVIOUSLY CIRCULATED: Report from the Head of Service regarding the Shared Spaces and Services.

Works across all the 4 Shared Spaces and Services Sites are complete/almost complete and Members have been provided with regular updates on progress through the PEACE IV monthly bulletins. The most recent update is summarised under Item 8 Appendix (Monthly Bulletin).

Whilst the cost of rectifying these project snags, is met through the contract with FP McCann, some additional works, which are outside the scope of the contract, have been undertaken by Council, such as:

- Additional planting at Holywood, to provide screening for residents adjacent to the site and to surface water run off @ £4,600
- Improved drainage at Comber @ £9,317

- Cladding of the Skatepark in Comber to dull noise levels for residents @ £3,200

Officers have requested that the cost of these additional works be covered through underspend in the Shared Spaces and Services budget. This request has been approved in principle by SEUPB.

Unfortunately, the paths at both Holywood and Comber have not performed as expected. Members will be aware that the water-bound paths are subject to water logging in Holywood and surface water runoff in Portaferry. It is now clear that the paths will need regular and costly maintenance and officers are currently considering options for improving the paths.

The cost of resurfacing the paths may cost in region of £54,000. SEUPB have approved, in principle, that this cost can be met by underspend in the Shared Spaces and Services budget. However, Council will be appointing the services of an independent consultant to undertake an independent review and prepare an accompanying report based on the findings to cover the following:

1. Review and comment on the adequacy of the design proposals and specification based on the intended use
2. Undertake a site visit to both locations (Holywood & Portaferry) to review the installed paths and determine if they have been constructed in accordance with the design proposals and specification
3. Review and comment whether the areas of standing water (Holywood) / erosion to the paths (Portaferry) is considered reasonable based on the specification / intended use
4. Any cost-effective recommendations to improve the durability / quality of surface finish to reduce ongoing maintenance requirements and facilitate unhindered public use throughout the year

The cost of the review is estimated at £1,460 and the Officer has requested that this cost is met through underspend in the Shared Spaces and Services budget. A response is pending.

Finally, in 2020 the Department of Communities provided Councils with funding towards Covid related costs for example, loss of income and specific expenditure relating to the pandemic. Eligible PEACE IV costs included a number of compensation costs incurred through the Shared Spaces and Services Programme, namely those applied by FP McCann for the demobilisation and remobilisation across the Shared Spaces sites due to lock downs, along with delay and prolongation costs applied by AECOM, the project consultants. These costs totalled £86,497.90. Council is liaising with SEUPB, were some of the costs incurred as a result of Covid were claimed from the funder and DfC and to enable the additional costs outlined in this report to be paid from project underspends.

Points and questions were raised by members as follows:

Alderman Angus Carson asked if the Hollywood Site was fully recognised as complete. The Head of Service confirmed that no further complaints had been received and it was hoped that the additional planting would solve the issues.

Alderman Wesley Irvine asked if there were still on-going concern with the drainage. The Head of Service was able to inform members it appeared that the paths had not compacted well in some sections, however a consultant has been appointed to conduct an independent review on whether the quarry dust that was used was indeed suitable for the ground.

## RECOMMENDATION

It is recommended that the PEACE IV Partnership notes this report.

**Proposed by Councillor Eddie Thompson, Seconded by Alderman Angus Carson that the report be noted.**

**NOTED**

## 7. UPDATE REPORT ON YOUTH SHELTERS

PREVIOUSLY CIRCULATED: Report from the Head of Service regarding an update on the Youth Shelters.

Members will be aware that three Youth Shelters are to be installed under the CYP Priority. All Play won the tender and installation on the agreed sites has commenced at the following sites:

- Ards, Blair Mayne and Wellbeing Centre
- Comber, Muckers Skatepark
- Portavogie Skatepark.

The shelters, were required to be welcoming safe spaces for young people, accommodating appropriate seating for up to a maximum of 15 young people. Protection from the elements was necessary, so the shelters were required to have a roof and side panels. The shelters were required to allow for an internal view from approximately 180 degrees and be modular to allow for different but appropriate configurations to be installed at each site.

When construction commenced at Comber and Portavogie it became clear that the shelters were not as flexible as stated in the tender submission. Hinges were welded to legs pieces, to fix the seating and side panels. This had not been declared in the tender submission. When the side panels were removed to make the shelters more open and visible the hinges remained and arguably were a potential safety and risk issue.



Negotiations have been ongoing with All Play and the most appropriate solution is for the company to provide Council with manufactured bars which can be bolted to the hinges. Further work on installing the Youth Shelters has been paused until the issue is resolved.

### **RECOMMENDATION**

It is recommended that the PEACE IV Partnership notes this report.

**Proposed by Alderman Bill Keery and Seconded by Alderman Wesley Irvine that the report be noted.**

Points and questions were raised by members as follows:

Alderman Angus Carson asked if there was a timeframe for when the issues will be rectified. The Head of Service informed members that All Play were scheduled to contact Council on 29<sup>th</sup> October with costs and that the work would be completed as soon as possible.

Pete Wray queried the proximity of the Youth Shelter to the building now being occupied by the organisation 'Beyond the Battlefield'. The Head of Service agreed to discuss this with council staff to ensure it causes no issues.

Jeannette McNulty requested clarification on the point raised, that Council had not agreed to the design that was ultimately delivered. The Head of Service was able to clarify that this was a contractual issue, and that what was received was not consistent with the specification in the agreed tender. Each Youth Shelter will have an individual design.

Councillor Eddie Thompson reiterated that it is important that the issue is resolved as soon as possible.

Councillor Richard Smart asked if there would be any consultation with members on the location of the Youth Shelter in Newtownards. The Head of Service outlined that the location of the Youth Shelter was already agreed, and the groundwork complete to install the Youth Shelter. This was done in consultation with the major stakeholders including the PSNI and the Councils Community Safety Team and Outdoor Recreation Officer.

**NOTED**

## **7. UPDATE REPORT ON PEACE IV PROGRAMME**

**PREVIOUSLY CIRCULATED:** Report from the PEACE IV Officer regarding the PEACE IV Programme.

Please see attached the PEACE IV monthly bulletin for September 2021 with an update on all programmes.

### **CYP6 - Children and Young People Diversity (World Faiths) delivered by Todd's Leap**

During September two outdoor activity days were held at Todds Leap. The first, on 19<sup>TH</sup> September 2021 saw approximately 32 young people from Catholic Guides Ireland and 1st Ards Scouts attend, taking part in a range of activities including the climbing wall, zipline, giant swing, off-road driving and team games. On 23<sup>rd</sup> September 2021 a similar day was held for new participants from three schools – Kirkistown Primary, Alexander Dickson Primary and St Mary's Primary, Kircubbin. Both these days provided participants with 8 hours of CCCT. The schools then returned to Todds Leap on 1<sup>st</sup> and 2<sup>nd</sup> of October 2021 and in total brought approximately 170 children across the two days. Other days planned for October included 2nd Bangor Cubs and Scouts attending Todds Leap on 3<sup>rd</sup> October 2021 12th Bangor attending on 24<sup>th</sup> October, and a residential for a number of older children on 22<sup>nd</sup> and 23<sup>rd</sup> October 2021. So far in Phase 2 over 400 children have engaged. The QR Challenge was installed during September and went live on 2<sup>nd</sup> October 2021. Trips have been organised to Bangor for the schools to complete the QR challenge throughout October. The celebration event will be held at the end of October (date will be confirmed shortly).

### **BPR3 - Connecting Communities delivered by Copius Consulting**

Copius have now completed the online material development and online resource. They continue to work with exhibition partners Redhead to develop an online version of the overall exhibition display systems, which incorporates all seven areas. Copius have met with members of the PEACE IV Team and the Council graphics department to showcase the final virtual exhibition. In addition, work has continued re the development of the smartphone app, and this is now in the final stages of completion. Once the final changes are made this element of the project will be completed and the interactive display will be situated in the North Down Museum.

The festivals, travelling exhibitions and the cross-border visit will not be taking place due to current COVID-19 restrictions.

Copius scoped out new ways of delivering these aspects online and have had 17 speakers host online talks, quizzes and virtual tours. To date they have delivered a series of 22 talks incorporating a diverse range of topics.

Copius have drafted one virtual trip to the National Maritime Museum in Dun Laoghaire and are in the process of design and development of the document.

The Delivery Agent has completed engagement with young people across Portavogie and Ards with talks throughout September and October and will continue with the collection and collation of end of programme paperwork with participants.

## **BPR5 – Celebrating Cultural Diversity delivered by The Rural Centre**

Programme activity is still ongoing. There are 9 participants who have completed 10+ CCChrs. Some of these participants have agreed to take part in a visit to the Indian Cultural Centre in Belfast at the end of August/ start of September. This would mean with another online workshop they could achieve 21+ hours making a total of 27 with 21+ CCChrs. This means a further 13 participants are required.

The delivery agent has now recruited the new participants through 2<sup>nd</sup> Bangor Scouts (12 – 14-year-old) in Bangor Abbey and they are planning the programme in conjunction with one of their scout badges. The sessions with these new participants will commence in November to ensure enough time is given to get parental approval, programme delivery and visits to cultural centres.

A faith video was produced by The Church of Ireland, Desertcreat, Cookstown, Co Tyrone, to demonstrate and provide an example for other faith groups to follow (Indian and Islamic Centre). The short video includes the religious leader/ representative from the place of worship, video images and photographs and key symbols to present the beliefs and values of the place of worship.

The Delivery Agent is also investigating the possibility of a virtual tour of the Chester Beatty Museum.

### **Financial Update**

Communication regarding the submission of Claims 22 and 23 with SEUPB has been minimal. An update from the Verification Officer, Stephen McManus has been requested regarding each claim currently outstanding. The current claim position is as follows:

**Claim 22** – Valued at £30,269.49 and submitted to SEUPB via eMS on 25 June 2021. A verification sample was received on 15 July and paperwork duly uploaded to eMS on 20 July 2021. No further correspondence has been received in taking this claim to full reimbursement.

**Claim 23** – Valued at £27,711.70 and submitted to SEUPB via eMS on 24 September 2021. There has been no correspondence from SEUPB following the submission of this claim.

### **RECOMMENDATION**

It is recommended that the PEACE IV Partnership notes this report.

**Proposed by Alderman Angus Carson and seconded by Alderman Bill Keery that the report be noted.**

Points and questions were raised by members as follows:

Alderman Angus Carson suggested that if the two outstanding claims (22 and 23) were not process within the next week by SEUPB, a letter should be prepared and sent to SEUPB from the Partnership expressing their disappointment and concern.

The Finance Officer agreed to discuss this option with the PEACE IV team.

Alderman Bill Keery informed members that similar issues were arising cross the board, and that this could be down to staff change over and lack of experience.

Katy Radford suggested that the Partnership think of ways of being more proactive if this happens again, particularly with PEACE Plus under development.

**NOTED.**

## **9.0 UPDATE REPORT ON ANDBC's PEACE IV CLOSURE EVENT**

PREVIOUSLY CIRCULATED: Report from the PEACE IV Officer regarding the PEACE IV Closure Event

The PEACE IV team have begun preparations in relation to the celebration event required for the closure of the Programme.

The CEO of SEUPB, as well as Ministers from relevant match-funding government departments - the Executive Office in Northern Ireland and the Department of Rural and Community Development in Ireland will be invited to attend.

The event can take different formats such as:

1. A face-to-face event.
2. A hybrid event (a mixture of digital and physical);
3. A digital event, held on a platform, such as MS Teams, Zoom or Remo / and or, a live stream on a social media channel or website;
4. A legacy video, showcasing the key achievements of the project, with staff and participant interviews.
5. And or, any other means the Partnership may wish to utilise to close i.e., social media campaign.

It is planned to hold this event close to the official end date of the Programme of March 2022 and officers will keep members updated as plans progress.

## **RECOMMENDATION**

It is recommended that the PEACE IV Partnership notes this report.

**Proposed by Alderman Angus Carson and Seconded by Councillor Eddie Thompson.**

Points and questions were raised by members as follows:

Councillor Richard Smart queried whether the PEACE IV team would be in position to bring their plans to the next PEACE IV Partnership Meeting in December. The PEACE IV Officer confirmed that the team would speak to the Councils Graphic Team to see what could be possible in terms of developing a legacy video.

Alderman Wesley Irvine agreed that the event would have to be flexible to accommodate whatever restrictions may be in place due to COVID-19.

Councillor Eddie Thompson confirmed that his preference would be for a face-to-face event, as this would create additional PR for the great work that has taken place through the Partnership.

Alderman Angus Carson was in agreement with Councillor Eddie Thompson, that face to face would be the preferred option but would let the PEACE IV Team discuss the possible solutions.

Pete Wray suggested that both face to face and digital options could be considered alongside each other. If the restrictions were to allow for a face-to-face event, it would be great to have produced a digital summary of all the programmes and have it rolling in the background. It was also suggested the event could take place in a cinema and the digital product shown on the large screen. Attendees could be suitably socially distanced from one another.

Alderman Alan McDowell reiterated the point that we need to prepare a digital produce which can then be shared on social media.

Alderman Bill Keery suggested hosting the event outside and used the walled garden in Bangor as an example.

Katy Radford agreed that we should be aiming to meet face to face. Katy reminded members that some digital footage from PEACE IV programmes is currently available, so we should be looking at what a graphics team can do to combine the existing material.

Sandra Henderson highlighted the amazing open spaces available along the Ards and North Down Peninsula and that all locations should be considered

The PEACE IV Officer confirmed that all the suggestions would be taken on board. The Finance Officer informed members that a budget had been set aside to fund this event, and discussion will be had to ascertain the viability of the digital produce being produced in house or by an external organisation

**NOTED.**

## **10.0 UPDATE REPORT ON THE PEACE PLUS PROGRAMME**

**PREVIOUSLY CIRCULATED:** Report from the Service Manager on the PEACE PLUS Programme.

PEACE PLUS presents an opportunity to build upon the Action Plan model. This will involve the development of a Local Authority Action Plan which has been co-designed with the local community for each Local Authority in the programme area.

SEUPB had previously informed Council that they had appointed a group of consultants led by Blu Zebra, Locus Management and Venture International to progress this work across all 17 local authorities as the development process progresses. Blu Zebra are the lead consultants for Ards and North Down and will work with Council to develop the Local Community Peace Action Plan.

Blu Zebra have confirmed that they have recently submitted the first draft of the feasibility study to SEUPB on the PEACE PLUS Local Authority Action Plan Model and are awaiting feedback.

Following and building on the outcome of this, they will be moving to the second stage of the co-design process with Councils which includes agreeing the Model and the development of guidance on and support for the establishment of the PEACE PLUS Partnership in each area. This guidance will be developed in partnership with SEUPB and will build on the feasibility study findings.

Alongside this Blu Zebra will also be working with SEUPB on the co-design and co-production guidelines for the preparation of the action plans which will include guidance on consultation and engagement with community and other stakeholder buy-in.

It is anticipated that guidelines will also be issued by SEUPB alongside the Call document for the development of the action plan.

SEUPB has advised the Programme document has been finished and has been submitted to the Northern Ireland Executive and to the Irish Government for approval. Following this the Programme document will be submitted to the European Commission for review and approval. SEUPB is hopeful for a quick turnaround when the Programme is submitted to the Commission and calls for selected measures may start in the first half of 2022.

Investment Area 1.1 - Co-Designed Local Community PEACE Action Plans will be one of the first Calls to open. This Call will likely give Councils 3 to 6 months to submit their Action Plans by early Autumn 2022.



Once Blu Zebra get approval from SEUPB for the Local Authority PEACE PLUS Action Plan Model Framework (Appendix 1), which has been presented to Solace, Bruce Hogg, from Blu Zebra will be working with Council officers to move to the next steps in the process which is the agreement of the Model and Partnership for the Borough.

SEUPB have advised that a budget will be available to Councils and County Councils to assist with the local co-design process, development of the Peace Plus Action Plan and submission of the application. Council will be procuring the services of an independent consultant to assist with the process.

## **RECOMMENDATION**

It is recommended that the PEACE IV Partnership notes this report.

**Proposed by Alderman Angus Carson and seconded by Councillor Eddie Thompson**

Points and questions were raised by members as follows:

Councillor Richard Smart asked if the DEA Model was the preferred option for PEACE PLUS. It was stipulated that this is not Councils preferred option.

Councillor Eddie Thompson queried if there was a timescale agreed as to when SEUPB would respond to Council. At this stage it was confirmed that no timescales are in place, however a consultant will be appointed as soon as possible so the programme can be moved forward once agreed.

**NOTED.**

## **11. ANY OTHER BUSINESS**

Katy Radford informed members that Siobhan Campbell's poem 'Longboat at Portaferry' that accompanies the bench in Portaferry as part of the 'Art in the Heart' PEACE IV Programme, is one of five out of hundreds of entries that been shortlisted for the Best poem in Ireland Anpost Irish book awards 2021.

Katy urged members to cast their vote online at [anpostirishbookawards.ie](http://anpostirishbookawards.ie)

The PEACE IV Officer will issue the link out to members.

The link had been shared with Councils communications team and also has been sent to SEUPB.

Alderman Bill Keery reminded members of the Mayors quiz taking place on 26<sup>th</sup> November. Members can register their teams by contacting the Mayor's office within the Town Hall.

**Proposed by Councillor Eddie Thompson and seconded by Alderman Wesley Irvine**

**NOTED.**

**12. DATE OF NEXT MEETING**

The next Meeting of the PEACE IV Partnership will take place on 16<sup>th</sup> December 2021. Members will be informed if this will be held virtually or face to face.

**AGREED.**

The Chair, Councillor Richard Smart thanked the Officers and everyone for their attendance.

**The meeting terminated at 18.30**

Unclassified

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## ITEM 6

**Ards and North Down Borough Council**

Report Classification	Unclassified
Council/Committee	Community and Wellbeing
Date of Meeting	09 March 2022
Responsible Director	Director of Community and Wellbeing
Responsible Head of Service	Head of Community and Culture
Date of Report	24 February 2022
File Reference	PEACV-1
Legislation	The Local Government Act (NI) 2014
Section 75 Compliant	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Other <input type="checkbox"/> If other, please add comment below:
Subject	PEACEPLUS
Attachments	Appendix 1 Draft Partnership Guidance Document

The Council has received the attached Draft Partnership Guidance Document (Appendix 1) which is to be used as part of a discussion and planning process between Senior Council Officials within each of the 17 local authorities and the assigned consortium support consultant, Blu Zebra.

The document is to be used to help identify the most appropriate PEACEPLUS Partnership model for each local authority area. It should build on learning to date from PEACE IV and other iterations of PEACE as well as complement Community Planning / Local Community Development Committee processes in each area. The recommended PEACEPLUS Partnership Model is outlined in Annex 1 of the attached Guidance Document.

It is recognised that some PEACE IV Partnerships are still operational so there may be some overlap between a PEACE IV Partnership and a PEACEPLUS Partnership. It is possible that the same people may be represented on both partnerships, however, clear demarcations between the role of each partnership should be made given the unique role that each performs.

Unclassified

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The Special EU Programmes Body, which is responsible for the implementation of the PEACEPLUS Programme, will not be overly prescriptive in terms of partnership composition, development process or selection. The guidance paper has been produced to help ensure good practice around the establishment of an effective partnership. Representation should be balanced, at least some members should have appropriate skills (e.g., expertise and interest in peace building, good relations and reconciliation, project planning, procurement, community engagement), and community interests and needs must be represented.

The process must ensure effective communication on the establishment of the PEACEPLUS Partnership and in the development and implementation of the PEACEPLUS Action Plan led by appropriate best practice governance including, ideally, a consensus-based approach to, and transparency of decision making.

In addition, the Partnership must be an appropriate size to be effective and efficient. A Partnership Agreement will ensure equality of contribution from all participating stakeholders. Partnerships may include all or some of the following:

- Local authority elected members
- Public sector bodies;
- Government departments;
- Youth organisations;
- Community and voluntary sector organisations;
- Good Relations organisations;
- Local community organisations;
- Universities; Institutes of Technology and Colleges of Further Education;
- Tourism sector bodies;
- Environment/climate action organisations; and
- Trade Unions; and Business federations.

The PEACEPLUS Partnership must oversee the design and implementation of a co-designed process in their local authority area which will be used to inform the development of an overarching PEACEPLUS Action Plan. Following approval, each Partnership will be responsible for overseeing the implementation of their PEACEPLUS Action Plan. All partnerships should ensure their Action Plan aligns with the local Community Plan for the area.

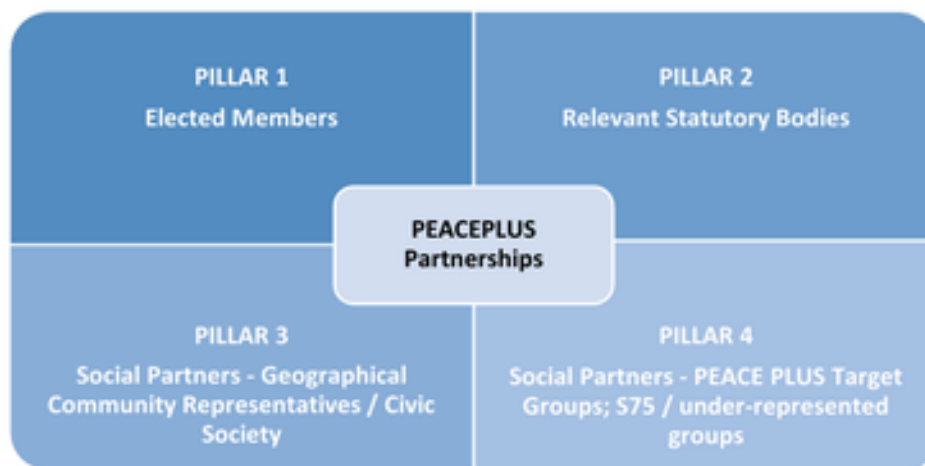
The Blu Zebra consortium has been appointed by SEUPB to assist and help to facilitate the partnership development process.

Local Authorities must ensure;

- Representation is balanced for example within the groups of elected members, statutory sector, community voluntary sector, geographical representation, communities of interest, PEACEPLUS target groups, gender and community background
- At least some members have appropriate skills and expertise on peace building and reconciliation
- The Partnership is of an appropriate size to be effective

The following four membership pillars are recommended for inclusion in each PEACEPLUS Partnership as outlined below.

*PEACEPLUS Partnership – four recommended membership pillars for inclusion*



Following discussions and support from the Consortium, this report sets out the recommended composition of the PEACEPLUS Partnership and the recommended approach to making the necessary appointments.

It is proposed that the composition of the Partnership is as follows:

**Table 1. PEACE PLUS Partnership**

<p><b>Elected Members – 11 selected by D’Hondt,+1</b></p> <p>DUP 4                  UUP 2                  Alliance 3                  Green 1                  Single Party member or Independent 1</p>	<p><b>Public Sector Bodies - 9</b></p> <p>Education Authority                  NI Housing Executive                  Police Service of Northern Ireland                  South Eastern Health and Social Care Trust                  South Eastern Regional College                  Education Authority Youth Service                  Invest NI                  Public Health Agency                  Tourism NI</p>
<p><b>Social Partners - Geographical Community Representatives / Civic Society - 5</b></p> <p>Ards Community Network                  County Down Rural Network                  North Down Community Network                  Business Sector                  Voluntary Sector</p>	<p><b>Social Partners - PEACE PLUS Target Groups; S75 / under-represented groups - 6</b></p> <p>Older People                  Youth Voice                  BME                  Women’s Sector                  Climate Action Organisation                  Good Relations Organisation</p>

Unclassified

54

**Appointment Process**

Eleven (11) places allocated to Elected Members on the basis of d'Hondt plus one, to be an Independent Member or Single Member Party (to be agreed amongst the Independents and Single Member Parties). Appointments should seek to achieve, where possible, balanced representation in terms of gender, age community background and representation from each District Electoral Area across the Borough. These appointments will be reviewed following the Council Elections in 2023 to ensure the appointments reflect the make up of the new Council. A panel of Elected Members will recruit the Social Partners following an open, transparent and robust application process.

Eleven (11) places are allocated to Social Partners representing the sectors across the two social partner pillars as listed in Table 1. Appointment will be made following a recruitment exercise facilitated by the Peace team and Council's HR Department, with advice and support from the Blu Zebra Consortium. Criteria will be set to ensure the required Pillars are represented i.e. Geographic (DEA representation), PEACE PLUS Target Groups and Section 75/under represented and marginalised groups.

Where gaps still exist, a further recruitment/ nomination process may need to be considered, once again using an open and transparent process.

Nine (9) places are allocated to those Public Sector Bodies listed in Table 1. Each organisation will be asked to nominate an appropriate representative. The sectors listed broadly align with the Councils Community Planning Partnership.

It is envisaged that the Partnership will be appointed and will be operational by June 2022, following which the necessary governance arrangements can be collectively agreed.

The PEACEPLUS Partnership will have delegated authority to manage the development of the local PEACEPLUS Action Plan and the development and delivery of the Action Plan, supported by the PEACE Team within Council. Council will be regularly updated on progress via the Community and Wellbeing Committee and Community Planning Partnership.

**RECOMMENDATION**

It is recommended that Council approves the composition of the PEACEPLUS Partnership detailed in Table 1 above and the appointment process detailed in this report, and the identified process for decision making and operation of the action plan, by the partnership.





## **PEACEPLUS Partnership Development Discussion Document for local authorities in Northern Ireland**

**as part of**

### **Theme 1.1 Building Peaceful and Thriving Communities and action 1.1 Co-designed Local Authority PEACEPLUS Partnership and Action Plans**

*Please note, this document is a working draft document for discussion with councils as part of the co-design process of the new PEACEPLUS Partnerships. The initial meetings with Councils on partnership development may result in some minor changes to the final version.*

## Preamble

This document is to be used as part of a discussion and planning process between senior personnel (including PEACE IV staff members) within each of the 17 local authorities and the assigned consortium support consultant. This should be used to help identify the most appropriate PEACEPLUS Partnership model for each local authority area. It should build on learning to date from PEACE IV and other iterations of PEACE as well as complement community planning / LCDC processes in each area. The recommended PEACEPLUS Partnership Model is outlined in Annex 1.

It is recognised that some PEACE IV Partnerships are still operational so there may be some overlap between a PEACE IV Partnership and a PEACEPLUS Partnership. It is possible that the same people may be represented on both partnerships, however, clear demarcations between the role of each partnership should be made given the unique role that each performs.

### 1.0: Introduction

PEACEPLUS Partnerships will be established in each individual local authority area. The SEUPB will not be overly prescriptive in terms of partnership composition, development process or selection. This discussion paper has been produced to ensure good practice around the establishment of an effective partnership. Representation should be balanced, at least some members should have appropriate skills (e.g., expertise and interest in peace building, good relations and reconciliation, project planning, procurement, community engagement), and community interests and needs must be represented.

The Partnership must ensure effective communication on the establishment of the PEACEPLUS Partnership and in the development and implementation of the PEACEPLUS Action Plan led by appropriate best practice governance including, ideally, a consensus-based approach to and transparency of decision making.

In addition, the Partnership must be an appropriate size to be effective and efficient. A Partnership Agreement will ensure equality of contribution from all participating stakeholders. Partnerships may include all or some of the following:

- Local authority elected members
- Public sector bodies;
- Government departments;

- Youth organisations;
- Community and voluntary sector organisations;
- Good Relations organisations;
- Local community organisations;
- Universities; Institutes of Technology and Colleges of Further Education;
- Tourism sector bodies;
- Environment/climate action organisations; and
- Trade Unions; and Business federations.

A process to register and record any conflicts of interest on behalf of PEACEPLUS Partnership members should be introduced.

## **2.0: Role of the PEACEPLUS Partnerships**

The PEACEPLUS Partnership will oversee the design and implementation of a co-designed process in their local authority area which will be used to inform the development of an overarching PEACEPLUS Action Plan. Following approval, each Partnership will be responsible for overseeing the implementation of their PEACEPLUS Action Plan. All partnerships should ensure their Action Plan aligns with the local Community Plan for the area.

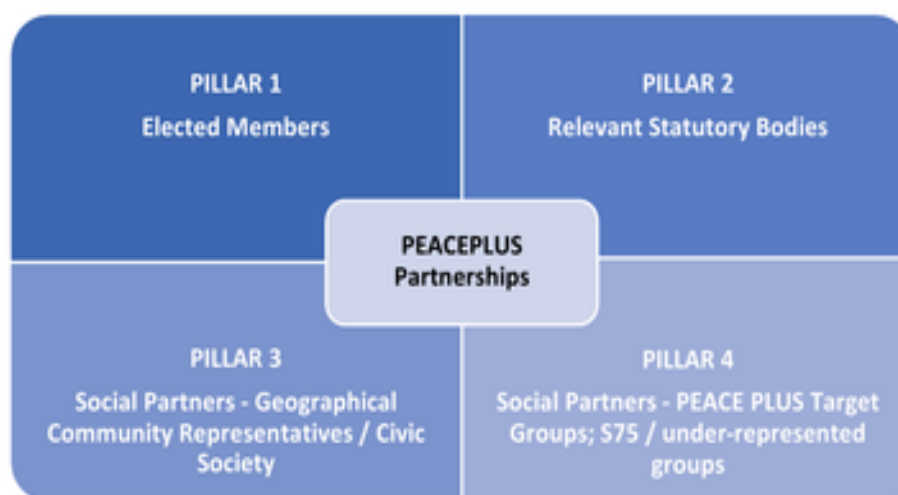
## **3.0: Process**

The Blu Zebra consortium will assist and help to facilitate the partnership development process. Local authorities will want to ensure;

- Representation is balanced – elected members, statutory sector, community voluntary sector, geographical representation, communities of interest, PEACEPLUS target groups
- At least some members have appropriate skills and expertise on peace building and reconciliation
- The Partnership is of an appropriate size to be effective

The following four membership pillars are recommended for inclusion in each PEACEPLUS Partnership as outlined in Figure 1 overleaf.

Figure 1: PEACEPLUS Partnership – four recommended membership pillars for inclusion



This reflects the results of the SEUPB’s PEACEPLUS consultation process which identified a need to widen the engagement of those across each local council area in peace building, including those who may not have engaged in peace building work previously or those who felt marginalised from the programme previously.

Specifically, Local authorities will want to consider how to appoint members from across these four different pillars.

- How many partnership members are anticipated? How many per pillar? Do you need to set a maximum and minimum number?
- What will be the elected member / social partner split (excluding statutory partners) – is it 50/50 or will elected members be in the majority?

Following discussions and support from Consortium, a high-level paper should be prepared and presented to council for approval on the proposed composition of the new PEACEPLUS Partnership. The following table should be used to support the development of this paper by Council senior staff.

Table 1: Selection Process Considerations for the Four Membership Pillars

Pillar	Selection Process Considerations
<b>Pillar 1: Elected Members</b>	<ul style="list-style-type: none"> <li>• Agree a Local authority allocation system such as by agreement or D’Hondt++ which will ensure cross party representation (DEA coverage, gender and age balance to be considered)</li> <li>• Ask parties to nominate</li> </ul>

Pillar	Selection Process Considerations
<b>Pillar 2: Statutory Sector<sup>1</sup></b>	<ul style="list-style-type: none"> <li>• Seek nominations from the Community Planning Partnership to ensure alignment between Community Planning and Peace Plus</li> <li>• How many representatives?</li> <li>• Are there specific public sector organisations that have experience of Peace or for which peace building is germane to their work?</li> <li>• Clarify voting rights of statutory partners</li> </ul>
<b>Pillar 3: Social Partners<sup>2</sup></b> - Geographic	<ul style="list-style-type: none"> <li>• How will applications be sought e.g., open and fair public advertisement and application process; or by nomination; or a hybrid model across both?</li> <li>• What are the guidance criteria for new members?</li> <li>• Agree process for assessment and selection and timeline</li> <li>• Establish an assessment panel including an independent member</li> </ul>
<b>Pillar 4: Social Partners</b> - PEACEPLUS Target Groups <sup>3</sup> - Section 75 / under-represented Groups// those most marginalised	<ul style="list-style-type: none"> <li>• How do you ensure geographic representation? DEA? Clusters of DEAs</li> <li>• Are there specific groups from which you want to seek representation e.g., PEACEPLUS Target Groups, Civic Society, Section 75/ under-represented groups?</li> <li>• How do you ensure balanced representation taking and demonstrating cognisance of S75 and equality considerations?</li> <li>• Have you considered any conflict-of-interest challenges that you may encounter through this process once the partnership is fully operational</li> </ul>

#### 4.0 Suggested Selection Process for Elected Members

See section 3.

#### 5.0 Suggested Selection Process for Statutory Sector Members

See Section 3.

<sup>1</sup> Traditionally, statutory sector were partners in an advisory capacity with non-voting rights – in some current PEACE IV Partnerships they do and in others they do not have voting rights

<sup>2</sup> Under PEACEPLUS, Social Partners include those within the community, voluntary and social enterprise sector; those from special interest groups or those representing Section 75 Groups (NI); individuals from civic society; and those from PEACE target groups; trade unions and businesses and those are the most marginalised within society

<sup>3</sup> PEACEPLUS Action Plans should be designed to engage people from many different socio, economic and community backgrounds. Special consideration should be given to under-represented groups. These include women, young people, older people, those living with a disability, members of the LGBTQI+ community, those particularly impacted by the legacy of the Conflict, such as victims and survivors and those dealing with legacy issues such as ex-prisoners and former members of the security forces as well as ethnic minorities, migrants, asylum seekers and members of the Traveller Community.



## 6.0 Suggested Selection Process for Social Partners

- 1) Agree number of social partners to be appointed / nominated / or a hybrid of both (*Paper prepared by senior team and approved by the Local Authority with support from Consortium*)
- 2) Establish an assessment panel (*including independent member from consortium*)
- 3) Agree selection criteria and weighting
- 4) Advertise for applicants (*Preparation by Local Authority; advertised in local press / social media channels; animation video for social partners?; CVS databases etc. – open and transparent process*)
- 5) Assess applications with appointment recommendations for approval by Council
- 6) Approve recommended list of appointments by Council
- 7) Appoint social partners
- 8) Initiation meeting for social partners

## 7.0 Suggested Selection Criteria for Social Partners

- a) All community / voluntary sector social members must be resident within or work within the local authority area.
- b) Local authorities should strive to encourage engagement from across their geographical areas e.g., have at least one social partner member from each District Electoral Area or a cluster of DEAs, if more appropriate.
- c) Social partners should be drawn from groups representing specific PEACEPLUS target groups e.g., women, those living with a disability, those particularly impacted by the legacy of the Conflict, such as victims and survivors and those dealing with legacy issues such as ex-prisoners and former members of the security forces.
- d) Ideally, social partners should be drawn from the voluntary members rather than the paid employees of organisations.



- e) Consideration should be given to the participation of traditionally underrepresented groups, including women and young people on the partnership:
- Ideally, at least 50% of social partners should be women.
  - Ideally, social partners should include young people (under 25) or their representatives.
- f) Representation should be balanced in terms of cross community membership.
- g) Ideally, experience of and/ or interest in the Peace and Reconciliation programme and / or Good Relations is relevant.
- h) The PEACEPLUS Partnership must always ensure that it is representative of those groups defined under Section 75<sup>4</sup>, which are:
- persons of different religious belief;
  - persons of different political opinion;
  - persons of different racial groups;
  - persons of different age;
  - persons of different marital status;
  - persons of different sexual orientation;
  - men and women;
  - persons with a disability and persons without; and
  - persons with dependents and persons without.

## 8.0 Establishment of the PEACEPLUS Partnership

The recruitment process will then need to be followed by animation / capacity building of the PEACEPLUS Partnership. This will aim to build the skills of the PEACEPLUS Partnership in areas such as collaborative working, outcomes-based planning / value creation for peace building, consensus building, collaborative advantage thinking and to consolidate thinking on the co-design process for the PEACEPLUS Action Plan.

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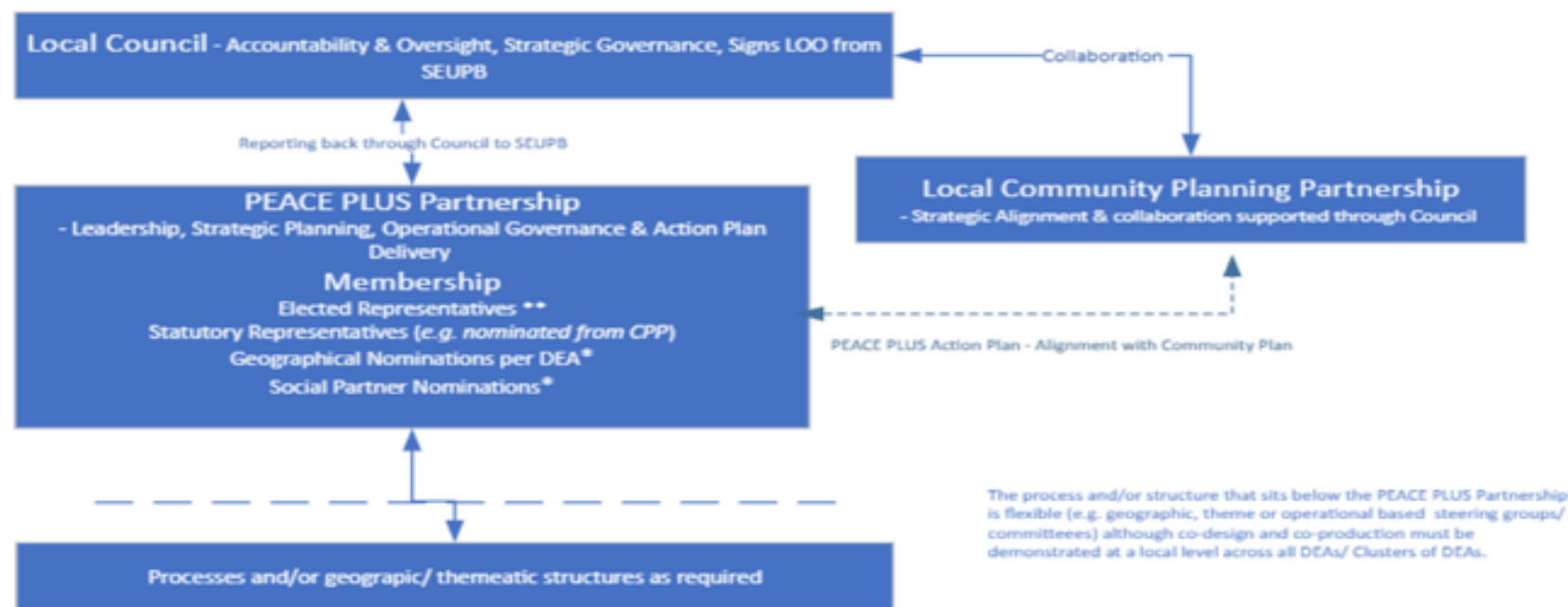
[https://www.equalityni.org/ECNI/media/ECNI/Publications/Employers%20and%20Service%20Providers/S75 OutlineGuideforPAs2012.pdf](https://www.equalityni.org/ECNI/media/ECNI/Publications/Employers%20and%20Service%20Providers/S75%20OutlineGuideforPAs2012.pdf)

## 9.0 Next Steps for the Consortium engagement with councils

- Initial meetings with consortium to discuss and agree the partnership development process
- Seek Council approval of the partnership development process
- Agree plan of action and timeline for partnership establishment process including final partnership approval by council with consortium
- Delivery of the action plan with support from consortium (e.g., advertisement templates; social partnership application forms and guidance notes; and selection criteria templates will be provided to ensure consistency across the programme).

DRAFT

**Annex 1: Recommended Local Authority PEACE PLUS Partnership Model (NI)** (as per Feasibility Study on PEACE PLUS Model undertaken by Consortium).



\*\* Elected Representatives - Agreed council allocation system such as D'Hondt\* and which ensures cross party representation

\* Geographical and Social Partner nominations through open independent competition process reflective of the following existing structures:  
 DEA Forums/Clusters/Council VCSE lists,  
 Urban & Community Networks and Youth Councils,  
 Local S75 Representative Groups & PEACE focused target groups,  
 Trade Unions and Chambers of Commerce.

Equality, diversity and inclusion should be considered across all elements inclusive of PEACE PLUS Target Groups

Unclassified

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## ITEM 7

**Ards and North Down Borough Council**

Report Classification	Unclassified
Council/Committee	Community and Wellbeing
Date of Meeting	09 March 2022
Responsible Director	Director of Community and Wellbeing
Responsible Head of Service	Head of Community and Culture
Date of Report	24 February 2022
File Reference	PCSP/ANDBC16
Legislation	Justice Act (NI) 2011
Section 75 Compliant	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Other <input type="checkbox"/> If other, please add comment below:
Subject	Ards and North Down Borough Councils Policing and Community Safety Strategy (2022-2025) and Action Plan (2022-2023)
Attachments	Appendix 1 Ards and North Down Borough Councils Policing and Community Safety Strategy (2022-2025) Appendix 2 Ards and North Down Borough Councils Policing and Community Safety Action Plan (2022-2023)

The Council's current Policing and Community Safety Strategy and annual Action Plan terminates on 31 March 2022 and in order to access funding from the Department of Justice a new three-year Strategy and Annual Action Plan was required to be submitted to the Department by 18 February 2022.

Blue Zebra were appointed in November 2021 to carry out the necessary consultation to inform the development of the Strategy and Action Plan. A comprehensive on-line consultation process has been carried out including:

- 7 x Public consultation meetings by DEA (including local EM)
- 2 x Section 75- across the Borough
- 4 x Focus groups with hard to reach, marginalised and isolated CVSs
- 2 x Young People engagement sessions (through Youth Council)

Unclassified

65

- 1 x Elected Members Meeting
- 4 x Statutory Body Meetings
- 1 x Community Planning Meeting
- 8 x Staff meetings
- Turning the Curve Exercise
- GR Public & Staff Surveys & Analysis
- Strategic Context undertaken
- Desktop Analysis
- New TEO guidelines consideration for outcomes and monitoring

As a result of the above consultation the attached Policing and Community Safety three-year Strategy (2021-2024) and annual Action Plan (2021-2022) has been approved by the Policing and Community Safety Partnership and has been submitted to the Department for consideration.

### **RECOMMENDATION**

It is recommended that Council notes this report.



## Ards and North Down PCSP

Strategic Assessment

Strategic Plan 2022-2025 &

Action Plan 2022-2023



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## Foreword

The overall purpose of the Policing and Community Safety Partnerships is to help make communities safer, and to ensure that the voices of local people are heard on policing and community safety issues.

The aim is to empower communities to develop solutions that will help to tackle crime, fear of crime and anti-social behaviour. The Partnerships should aim to contribute to wider justice issues targets.

An outcomes-based accountability (OBA) challenges us to measure our success by looking at the impact our programmes have on people's lives. The Department of Justice leads on Outcome 7 which is: **'We have a safe community where we respect the law and each other'**.

The Ards and North Down PCSP plan is fully aligned with the Ards and North Down Big Plan and the recently reviewed Part II and its outcomes. The Big Plan calls for citizens to: "feel safe in their homes, in the community and out in public." To achieve this, outcome three of the plan, wants all citizens to be able to: **"Live in communities where they are respected, safe and secure"**.

Part II of the Big Plan provides agility for priorities and workstreams, in line with the aims and objectives. As a result of the pandemic new ways of working have impacted on the approach to delivery. This will in turn encourage and highlight to the PCSP and its delivery agent and aid the focus on delivering on community safety issues outcomes. We are fully committed to this process.

The Ards and North Down PCSP Strategic Assessment, Strategy and Action Plan has been developed in full consultation with the local community and our key statutory partners. Two hundred and thirty-one people have engaged in its development giving us greater insight on how to "turn the curve" in addressing challenging and stubborn crime, fear of crime, anti-social behaviour, safety and confidence in policing issues.

The strategic assessment highlights opportunities for collaborative working across the Borough. It reflects the desire of the partnership members to continue to work together across the community, voluntary and statutory sector locally in an effective manner with a focus on prevention, resilience and confidence building among communities.

We will aim to increase our awareness and understanding about why things are the way they are in Ards and North Down and how to address them imaginatively. The analysis of statistics, feedback from the public across all seven DEAs, including a public survey and the valuable turning the curve exercise, evaluation of delivery agent feedback and staff allow thorough for the development of solutions with the action plan.

We recognise the strategic context of the PFG, DOJ, TEO outcomes and align with them to contribute positively at all levels. Post pandemic we also recognise new ways of working and the prioritises around workstreams for delivery as part of the BIG Plan Part II, and community planning in Ards and North Down area.

Finally, we would like to thank all those who contributed to the development of the strategy and to our funders, the Department of Justice, the Policing Board and Ards and North Down Borough Council who make so many exiting projects possible in our areas.

**PCSP Chair and Vice Chair**

## Executive Summary

The pandemic in March 2020 and at the time of writing has impacted communities, the police, essential services and highlighted vulnerability for the elderly, the poorest and those with a disability; vulnerable women and children in an environment of abuse; migrants, food, fuel, and digital poverty; educational, social and connectivity inequalities; people suffering from mental ill health and well-being. These all-form part of societal issues which impact on community safety and services.

During the past two-year things changed for the PCSP in the delivery of many of its projects, its operational working and communications, collaborations and networking. This is demonstrated in the turning the curve exercise and through the strategic assessment audit. More so now that ever the importance of investment in local community infrastructure to support the recovery, develop collaborative and integrated services and build positive relationships can all contribute positively to the Big Plan priorities and outcomes for the Borough.

The public survey demonstrated results of improving awareness of PCSP and some of the positive changes to new working ways through the adoption of technology.

Within the three PCSP strategic priorities detailed analysis highlighted the perception of crime. The most significant difference being how safe people felt during the day versus at night. With 45% of people feeling unsafe at night while 96% feeling safe during the day. The perception of crime and the fear of crime is similar in response to those who believe it to have stayed the same during the past 3 years. Overall, when considering how their neighbourhood felt 3 years ago only 5% felt it had got better.

The major crime worries continue to be paramilitaries and links to drugs and criminal group activities. This includes the influence and control of young people. Solutions most strongly reflect the greater need for visible police presence. Providing more programmes for young people and greater collaborative working/partnerships are also included within building on the good work already done solutions.

Anti-social behaviour remains a key focus with perceptions having increased around the top five issues. The solutions remain focussed on education, information, and relationship development. Prioritising the themes for interventions remain consistent with the previous survey response three years ago.

There is a high rate of confidence in the police, a reasonable following on social media and generally respondents know how to contact the police. There is still however pressing matters of influence by organised criminal groups, with high levels of influence on young people. There is however a lack of confidence in reporting crime and anti-social behaviour.

The consultation findings through the public meetings and focus groups across all seven DEAs echoed the same issues in each area within the thematic breakdown as the survey. Antisocial behaviour, domestic violence, flags, emblems and markings, hate crime and the ease of access to drugs and alcohol continue to be problematic focal issues for communities. Intimidation, criminal gangs and perception of crime and the fear of crime, especially across misunderstood generation gaps are fundamental challenges which need to be addresses with long term programmes. Overwhelmingly, lack of visible policing and building relationships with the locals was highlighted consistently as a preventative solution to many of the main problems. Safe and shared spaces for youth and provision of activities was consistently raised in the findings, demonstrating a growing need for ongoing

solutions. Online scams and cybercrime are also a growing area of concern for many and education and awareness is required to address and curtail the growing cases.

Findings from the statistical audit demonstrated that recorded crime in 2020/21 in Ards and North Down was 5231 incidents, down by 10.76% in the past year in comparison with the 2019/20 number of recorded crimes at 5862. Outcomes rates were slightly down from 28.5% in 2019/20 to 27.7% in 2020/21 - a reduction of 0.8 percentage points.

- Criminal damage was the highest police recorded crime in 2020/21 which had decreased by 1.05% from the 2016/17 figure
- Violence without injury was the second highest police recorded crime in 2020/21 which had decreased by 7.06% from the 2019/20 figure.
- Harassment was next highest police recorded crime type which saw an increase from 654 in 2019/20 to 779 crimes in 2020/21 and the greatest increase of all crimes of 19.11% on 2019/20 figure.
- The next highest police recorded crime type was Violence with injury (including homicide & death/serious injury by unlawful driving) which has decreased from 715 to 696 in 2020/21, a decrease of 2.99% on the 2019/20 figure.
- The greatest changes in police recorded crime in Ards and North Down in 2020/21 were Theft from the person, down by 42.86%; All other theft offences, down by 40.94%; Public order offences, down by 36.17%; Theft – burglary business and community down 35.29% in comparison to 2019/20 figures.
- Harassment increased by 19.11% and Robbery increased by 17.65% in comparison to 2019/20 figures.
- Possession of drugs decreased by 28.11% and Trafficking of drugs decreased 16.07%.

Policing outcomes were slightly down from 28.5% in 2019/20 to 27.7% in 2020/21 - a reduction of 0.8 percentage points.

- The biggest change was in public order offences where the outcome rate decreased by 20.02%.
- The next biggest change in outcomes rates was Robbery which saw an increase 15.6% from 2019/20 figures.
- The outcome rate for Trafficking of drugs was down by 13% while the outcome rate in the Possession of drugs saw an increase of 13%
- The outcome rate for Violence with injury (including homicide & death/serious injury by unlawful driving) saw a reduction in outcomes rate of 5.6%
- Miscellaneous crimes against society saw an increase in outcome rates of 10.8 percentage points.
- Theft from a person saw the outcome rate decrease by 8.9%.

The strategic assessment of Government and local plans demonstrated greater alignment of outcomes and increased collaborative working across all sectors. Communication and trust are highlighted as key success factors in terms of tackling hard and stubborn issues.

Turning the Curve was carried out through an online survey and results presented to the PCSP members with evidence of the statistical audit and feedback from the delivery agents.

The findings under the three priorities demonstrated the following:



**Strategic Priority 1: To form & successfully deliver the functions of the Policing & Community Safety Partnership for the area. This theme includes private meetings, communications strategy, (PR and Facebook), and community safety subgroup meetings.**

- It was recognised that COVID-19 has presented additional challenges for wider engagement and that more work needs to be done to promote the purpose and work of the PCSP. This would make it more relevant to local communities and ensure that members of the public know exactly what it does and how to engage with it.

**Strategic Priority 2: To improve community safety by tackling crime and anti-social behaviour.**

- The project delivery agents showed adaptability and innovation under difficult circumstances with the last action plan period. Collaboration and relationship building during the projects had been a key part of its success, between statutory bodies and the community. This aligns with future Big Plan Part II workstreams and delivery mechanisms.
- It was also agreed that youth-based interventions should have medium to long terms support and succession planning in order to provide greater value. The short-term activities from experience tended to leave a gap between funding losing momentum in some areas. Flexibility in design and the use of co-design methods with young people was also suggested as an effective way to get the best results moving forward.

**Strategic Priority 3: To improve confidence in policing**

The PSNI programme delivery was sighted as being effective and should continue, as it provides important engagement and builds confidence. While policing public meetings have been curtailed because of the pandemic it was felt that areas of risk across the Borough had seen great engagement and increased awareness. Members could not stress enough the importance of how to ensure the relationship between PSNI and community is supported in practical examples through visibility and delivery on the ground.

**The Delivery Agent Survey** showed that there was adaption, innovation and creativity across most projects to finds effective ways to deliver. In some cases, projects were delayed when no solutions could be found and subsequent to restrictions been lifted have been allowed to continue.

In conclusion all projects worked well. Over all the funding opportunities benefitted outcomes for fear of crime, isolation, impacts on the environment, healthy lifestyles, drug awareness, positive relationship building, challenging attitudes and peers, increasing personal capacity, raising awareness, addressing antisocial behaviour, improving health and well-being, increasing knowledge and skills, partnership and collaboration, training, volunteering and serving the community, signposting, valuing people in the communities and pathways to positive futures.

Taking into account the evidence and findings a new Action plan for 2022/23 has been developed. In the main these projects will address stubborn and hard issues and build on the good work which has gone before.

## Part A: Strategic Assessment

### A1: Background to Policing and Community Safety Partnerships

#### Purpose of Policing and Community Safety Partnerships

The overall purpose of the Policing and Community Safety Partnerships is to help make communities safer, and to ensure that the voices of local people are heard on policing and community safety issues. The aim is to empower communities to develop solutions that will help to tackle crime, fear of crime and anti-social behaviour.

Partnerships aim to contribute to wider justice issues and, at a strategic level, to the achievement of targets set in:

- the 2016-21 Programme for Government; and
- the Northern Ireland Policing Plan

#### PCSP Priorities

The Joint Committee has agreed the PCSP Strategic Priorities, and these are indicated below. The Strategic Priorities may be reviewed by Joint Committee to ensure that they are fit for purpose in relation to the effectiveness of PCSPs.

<b>Strategic Objective 1:</b>	To form and successfully deliver the functions of, the Policing and Community Safety Partnership for the area
<b>Strategic Objective 2:</b>	To improve community safety by tackling crime and anti-social behaviour
<b>Strategic Objective 3:</b>	To improve community confidence in policing

#### Strategic Objective 1 – to successfully deliver the functions of the Policing and Community Safety Partnership for the area by:

- Engaging with local community and statutory groups to identify local concerns in relation to policing and community safety and to invite their contribution to prioritising and addressing those concerns;
- Preparing the PCSP's plan and organising the work of the partnership to meet priority needs
- Putting in place implementation structures and delivery mechanisms and facilitating resident focused participatory community safety structures that will contribute to a reduction in crime and the enhancement of policing and community safety in the Partnership's area, directly through the collaborative working of the membership of the Partnership, through the work of its delivery groups or through working in partnership with, or supporting the work of, others
- Increasing PCSP awareness with the public and key stakeholders by planning communications activity to more proactively inform and promote the work of the PCSPs.

#### Strategic Objective 2 – to improve community safety by tackling actual and perceived crime and anti-social behaviour through:



- Working in partnership with designated partners, local statutory bodies/agencies, the voluntary sector and the community to deal with, and reduce the impact of, actual and perceived anti-social behaviour and crime in the community
- Ensuring that local statutory bodies and agencies deal with the anti-social behaviour and crime-related issues that matter in their area
- Providing comprehensive community input into decision making processes about tackling actual and perceived anti-social behaviour and giving feedback on the effectiveness of interventions on meeting outcomes
- Identifying and implementing, with support from the Department of Justice, ways to educate communities about the realities of anti-social behaviour and crime
- Contributing to delivery of the Community Safety Strategy action plans, and initiatives that improve community safety; and
- Working in partnership with the police, local statutory bodies, agencies and the community to reduce the impact of anti-social behaviour and crime on the community.

### **Strategic Objective 3 – to support community confidence in policing through:**

- Ensuring local accountability through the Policing Committee's role in monitoring police performance
- Ensuring that policing delivery reflects the involvement, views and priorities of local communities
- The inclusion of initiatives/projects in PCSP plans aimed directly at meeting the objectives of the Northern Ireland Policing Plan
- Identifying priorities from the PCSP Plan for consideration in the development of the local Policing Plan which are consistent with the Northern Ireland Policing Plan
- Improving police service delivery in partnership with local communities to build and strengthen public confidence in policing
- Supporting effective engagement with the police and the local community, with specific emphasis on engagement with children, young people, at risk communities and disadvantaged communities
- Building community confidence in the rule of law and embedding a culture of lawfulness by supporting the locality-based engagement that will emerge from local co-design in taking forward the Executive Action Plan as set out in Fresh Start and the Programme for Government.

### **The Policing Committee**

The Policing Committee has unique statutory powers for oversight of local policing and gaining the co-operation of the public with the police in preventing crime and enhancing community safety of the district. The **model of oversight** provided by the Policing Committee, through its political and independent membership, offers a powerful mechanism to achieve this goal. The Joint Committee envisages that the work of the Policing Committee, should, in so far as is practicable, be undertaken within the context of the full PCSP rather than a separation of structures. For this reason, the Joint Committee recommends that **Policing Committee meetings, with Designated Members (Statutory partners) present if they so wish, should immediately precede PCSP meetings**, in order that the full PCSP meeting can be informed by, and build upon, what was discussed and agreed by the Policing Committee. It is recognised that there is a clear benefit to having Designated Members present at all PCSP meetings and, as such, Designated Members are strongly encouraged to attend Policing Committee meetings.

The Policing Committee is responsible for enhancing public confidence in policing through its work in monitoring police performance, ensuring that policing services are delivering for local communities

- enhancing public confidence in policing through its work in monitoring police performance, ensuring that policing services are delivering for local communities
- improving policing service delivery
- informing the development of priorities for policing by including the views of the community about local policing delivery and engagement, including those who experience policing in the evidence base for developing the PCSP Plan and the local and annual Policing Plans; and
- ensuring effective engagement with the police and the local community, with specific emphasis on engagement with disadvantaged communities and young people.

The PCSP Policing Committees are tasked with carrying out functions in relation to:

- identifying priorities (through their consultation activities) for consideration in the development of the local Policing Plan
- monitoring police performance against the local Policing Plan; and
- gaining the co-operation of the public with the police in preventing crime and enhancing community safety in each of their districts.
- These are referred to as the “restricted function” which is specific to the Policing Committee.
- The Policing Committee should be able to articulate community priorities to the PSNI, Policing Board and DOJ in the formulation of a Policing Plan and relevant strategies for policing and community safety.

PCSPs, as a whole, or through the Policing Committee, will:

- **Consult and engage** with local communities, the statutory and voluntary sectors, and other relevant organisations in order to identify issues of concern in relation to policing and community safety, and to improve co-operation with the police. The Policing Committee has a distinct responsibility for providing views to the relevant police Commander and the Policing Board on policing matters.
- **Identify and prioritise** issues of concern and prepare plans for how these can be tackled. The Policing Committee will advise the PSNI Commander and the Policing Board on priorities for policing that have arisen from continuous consultation and engagement.
- **Deliver** a positive difference to communities, contributing to a reduction in crime and enhancing community safety in their district, directly through their own interventions, through the work of their delivery groups or through support for the work of others.
- **Monitor performance** to ensure delivery against the Partnership Plan. The Policing Committee will monitor the performance of the police to ensure that local policing services are delivering for local communities. The Policing Board has template setting out the specific PSNI reporting arrangements to the PCSP.

**In summary, PCSPs are required to:**

- i) Consult on a regular basis with local communities, the statutory and voluntary sectors, and other relevant organisations based on the strategic assessment
- ii) Review the 3-year Strategic Plan
- iii) Confirm priority issues of concern
- iv) Develop and implement an action plan using

- a. Turning the Curve methodology to aid forward planning for relevant projects and programmes of work, and
  - b. Outcomes Based Accountability performance management principles to monitor and measure the impact of their work and the implementation of their action plans.
- v) Undertake S75 Consultation.

In doing so, PCSPs will deliver a positive difference to communities, contributing to a reduction in crime, enhancing community safety and improving public confidence in policing in their areas.

### The Ards and North Down PCSP

The Ards and North Down PCSP comprises the following members who meet monthly, preceded by a Policing Committee meeting.

Political Members (10)	Independent Members (9)	Designated Members (Statutory Partners) (7)
Councillor David Chambers (Chair)UUP	Johnny Curry	Education Authority
Councillor Trevor Cummings (DUP)	Sandra Henderson	Health and Social Care Trust
Councillor Karen Douglas (Alliance)	Louise Little	Northern Ireland Fire and Rescue Service
Councillor Nigel Edmund	Jude McNeill	Northern Ireland Housing Executive
Councillor Connie Egan (Alliance)	Janette McNulty	Probation Board for Northern Ireland
Alderman Wesley Irvine (DUP)	Jo Scott	PSNI
Councillor Colin Kennedy (DUP)	Gavin Sinclair	Youth Justice Agency
Councillor Martin McRandal (Alliance)	Albert Spratt	
Councillor Lauren Kendall (Green)	Pete Wray	
Alderman Marion Smith (UUP)		

Underneath this there are a number of subgroups as outlined below.

### PCSP Community Safety Sub-Group

The PCSP Community Safety Sub-Group supports the development of initiatives to address hate crime, fear of crime and rural crime linking with the Councils Good Relations Programme where appropriate.

Membership of Ards and North Down PCSP Community Safety Sub-Group include:

- Alderman Mrs Smith
- Councillor Cummings
- Councillor Douglas
- Councillor Kendall
- Mrs Sandra Henderson
- Ms Jude McNeill
- Ms Jo Scott
- Mr Albert Spratt
- Chief Inspector Atkinson (PSNI)
- Mr O Brady (HE)
- Mrs E Millar (EA)

The Ards and North Down PCSP Monitoring Subgroup monitors and evaluates the delivery of the PCSP. Membership of Ards and North Down PCSP Monitoring Subgroup include:

- Alderman Wesley Irvine

- Councillor Trevor Cummings
- Councillor Nigel Edmund
- Councillor Connie Egan
- Councillor Lauren Kendall
- Mr Johnny Currie
- Ms Louise Little
- Ms Janette McNulty
- Mr Gavin Sinclair
- Mr Pete Wray

### **Community Safety Team (CST)**

The Community Safety Team sits under the Externally Funded Programmes Manager. The Team includes two full time Community Safety Officer posts who will:

- conduct regular patrols of reported 'hotspots' for anti-social behaviour to deter, detect and report incidents using available resources, protecting the most vulnerable.
- work alongside local people and groups to develop community-led solutions to anti-social behaviour
- work with other relevant organisations, such as the police, schools, and community organisations to develop area specific plans to tackle anti-social behaviour
- run youth and adult education programmes for schools and community groups to highlight community safety issues
- provide youth diversionary activities to help prevent anti-social behaviour

The CST will work closely with the Community and Voluntary sector i.e. Street Pastors, YMCA, Alternatives, and EA that will significantly expand the antisocial behaviour (ASB) response on the ground.

The CST will be responsible for the management of the PCSP Antisocial Behaviour Forum, the Ards Blair Mayne and Aurora ASB group which are reported to the PCSP.

The CST will focus on community engagement and education - offering opportunities for closer working relationships with the PCSP and Community Development Team. The approach compliments the PCSP aims and objectives namely "Priority 2: Crime and ASB" - currently with the operating budget in excess of £80,000 and 18 projects to enhance the role of the CS Team

### **South Eastern Drugs & Alcohol Team (SEDACT)**

There are five Drug and Alcohol Coordination Teams (DACTs) in existence across Northern Ireland – one per Health and Social Care Trust area i.e., Belfast, Northern, South-Eastern, Southern and Western.

The DACTs are multi-agency partnerships comprising all of the key agencies (statutory and community & voluntary) with an interest in, or remit for, addressing drug and alcohol related issues and concerns in the local area.

The work of the DACTS is supported by the PHA whose local lead for drugs and alcohol helps to facilitate the work of the Team.

The aim of the DACT is to promote and support a more coordinated approach to addressing alcohol and drug-related issues across the HSCT area.

At a strategic level the work of the DACT is primarily informed by the Department for Health, Social Services and Public Safety's (DHSSPSNI) New Strategic Direction on Alcohol and Drugs: Phase 2 and the PHA & Health and Social Care Board's Alcohol and Drug Commissioning Framework for NI.

At a more local level, by ensuring that Team Members are representative (at a senior level) of the key agencies or sectors (i.e., health, justice, housing, education, community, service providers, service users, etc.) with a responsibility for, and experience of, addressing alcohol and drug issues the DACT then works to define local needs, priorities and actions.

### **South Eastern Domestic Violence Partnership**

The South Eastern Domestic & Sexual Violence Partnership brings together all agencies, organisations and groups working to tackle domestic and sexual violence with the purpose of developing and delivering a high quality, coordinated, multi-agency response.

The South Eastern Domestic and Sexual Violence Partnership aims to:

- improve services and support for all victims of domestic and sexual abuse
- further increase and develop awareness generally about domestic and sexual abuse and the measures in place to help the victims educate children and young people and the wider public that domestic and sexual abuse is unacceptable and to enable them to make informed choices
- hold perpetrators accountable and provide effective interventions for their behaviour.

### **Anti-Social Behaviour Forum**

The ASB Forum is a Forum which facilitates the sharing/disclosure of personal data and or sensitive personal data between the PSNI, Housing Executive and Ards and North Down Borough Council, and where appropriate other third parties to further the objectives of prevention and detection of crime and anti-social behaviour. The Forum is established under the Anti-Social Behaviour (NI) Order 2004.

### **Concern/ Support Hub**

Concern/Support Hub provide advice to vulnerable people, following referral. Support hubs are designed to help vulnerable people get access to the right support, at the right time, from the right organisations in their local area. The hubs can help people who may be experiencing a range of problems. This can include being a victim of ongoing antisocial behaviour or other crime. Other people may need support in order to avoid being drawn into behaviour which may lead to offending. Others may find themselves in difficult situations which can affect their personal safety, physical or mental health. The person seeking help will be asked for their consent to be supported by the hub as the individuals' opinions and welfare are at the centre of any decision and action taken.

The work of those in the support hub also includes identifying concerns about individuals who as yet may not have been referred to the hub. In these cases, agencies work together to provide early intervention with individuals in order to reduce vulnerability and improve well-being. AND PCSP attends and advises these groups.



## A2: Process for the Audit and Consultation

In total, 231 people took part in the consultation process. There were over 32 different promotional communications sent out via targeted community databases, social media and local media channels, including follow up phone calls with key stakeholders and delivery agents.

The research and plan development phases included the following:

- Update and analysis of statistics
- A review of the local and regional strategic context
- Analysis of project reports
- Design of Delivery Agent Survey
- Design of Members Turning the Curve Survey (TTC)
- PCSP Consultation on TTC
- Public Survey
- A detailed socio-economic profile of the area
- Seven public meetings (by DEA and by zoom)
- Two section 75 public meetings by zoom
- Four hard to reach, marginalised and isolated groups face to face
- Elected Member consultation by DEA & private meeting by zoom
- Two Youth based consultation meetings by zoom
- Five statutory sector consultation by zoom
- PCSP Consultation – Priorities and Findings Review
- Community Planning Manager meeting by zoom
- Survey Analysis- TTC, Delivery Agent and Public Survey Results
- Staff audit review and strategy and action planning meetings by zoom
- Development of Strategic Assessment, Strategy and Action Plan
- Presentation of Strategy and Action plan to PCSP Committee

The result of the findings are demonstrated in:

- Strategic Assessment, Strategic Plan 2022-2025
- Action Plan 2022-2023

Throughout this process the PCSP and the staff team including key council staff were fully engaged in the process. This comprehensive and in-depth examination of the issues for the Ards and North Down area has helped shape the new Strategy 2022-25 and Action Plan 2022-23 period. We are very thankful for all the cooperation and engagement of all consultees and stakeholders in the development of the plan.



## A3: Findings from the Community Consultation Process

### COVID-19- the impact and response

The pandemic in March 2020 and at the time of writing has impacted communities, the police, essential services and highlighted vulnerability for the elderly, the poorest and those with a disability; vulnerable women and children in an environment of abuse; migrants, food, fuel, and digital poverty; educational, social and connectivity inequalities; people suffering from mental ill health and well-being. These all form part of societal issues which impact on community safety and services.

The changing regulations and the opening and shutting down of society created uncertainty, gradually leading to increased dependency on crisis support systems.

The pandemic has changed the way leaders respond, communicate and meet virtually. This is demonstrated now by how social innovation collectively between community, statutory and voluntary organisations have contributed to new ways of working. The challenge is how we maintain the positive momentum and build trust for policing and community safety across the Borough and in its neighbourhoods.

The PSNI took immediate and decisive action to keep people safe, tackle crime and find answers to problems brought by the pandemic. Much positive work was carried out under extreme circumstances. The PSNI carried on protecting vulnerable people, answering requests for service, investigating crime, keeping people in custody, and enforcing the law. They also stepped into the gaps left when some statutory agencies withdrew or reduced their frontline services.

New legislation and guidance were produced at a fast pace, and public and press interest in police actions was also significant. On some occasions, police decision-making was viewed by some as heavy-handed or inconsistent by the public. There was understandable frustration at the lack of notice given about some changes in the law and guidance which affected policing management and officers on the ground. Enforcement was a last resort after engaging, explaining and encouraging.

For many "home working" became common for officers and staff. Meetings with other organisations, such as social care, health and education, were conducted using online solutions.

Some managers felt overloaded and were understaffed and overstretched as a result of shielding and self-isolating and some staff being redeployed to deliver essential services or indeed to take on new responsibilities e.g., food parcel delivery and care call services for the most vulnerable. The risk assessments for a flu pandemic exercise were tested through exercises done for terrorism and weather related scenarios. There has been much learning throughout the pandemic in relation to demand and pressure, technology/IT systems, training requirements, workforce well-being, data and learning effective ways to help inform future practices and ways of working.

For the PCSP delivery of its projects, its operational working and communications, collaborations and networking things also changed. This is demonstrated in the turning the curve exercise and through the strategic assessment audit and action plan.

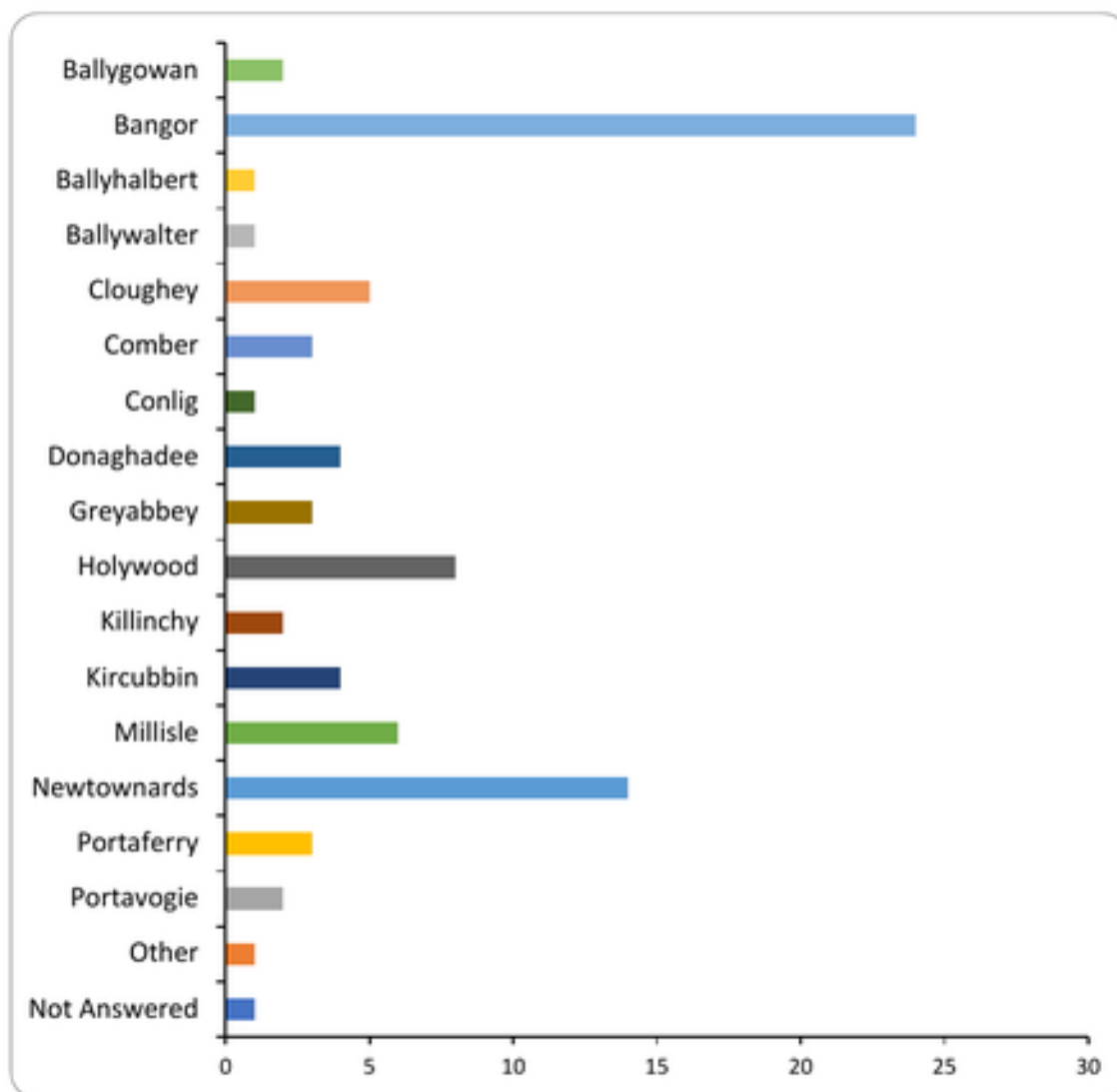
The importance of investment in local community infrastructure to support the recovery, develop collaborative and integrated services and build positive relationships can all contribute to the Big Plan priorities and outcomes for the Borough.

### A4: Ards and North Down PCSP Strategy 2022-2025 - Public Survey

A public survey was designed and shared online. In total 95 members of the public responded to the survey. The survey was sent to Council databases, posted on Council, PCSP and the PSNI Facebook pages. The survey was open from 30.11.2021 to 19.01.2022.

#### Demographics of responses and locality

- Responses were **received from all 7 DEA areas** and included all named towns and villages, providing a full geographical response for the Ards and North Down Borough area.



- 58% of respondents were from the protestant community background, while 17% were from Catholic community background, 3% were non-Christian, 22% were other or did not wish to answer
- 39% were male, 56% female, 1% transgender, 4% did not wish to answer
- 89% of ethnic backgrounds include white, 1% Pakistani and 10% did not wish to answer
- Age ranges included, 19-35-9%; 36-64-61%; 65+- 28%; 1% did not wish to answer
- Respondents with a longstanding disability included 14%, while 79% did not have a disability and 7% did not wish to answer

### Strategic Priority 1 – To ensure effective delivery in response to local need, and improve the visibility and recognition of the work of the PCSP through effective consultation, communication and engagement

The survey demonstrated that 33% did not know the PCSP existed, 52% are not aware of what it does, 57% did not know how to contact it, 72% did not know who the members are on partnership and 61% were not aware of the PCSP role in performance monitoring of the police.

56% of respondents were also not aware that the PCSP has a role in influencing the local policing plan.

**Summary:** Ards and North Down facebook page has 2,600 followers. This is growing annually. The results above of awareness of the PCSP and what it does, and influencers has improved an average of 5% over the last three years. This is a positive outcome, considering that the pandemic has also influenced communications and delivery.

### Strategic Priority 2 - To improve community safety by prioritising and addressing local community safety issues, tackling crime and anti-social behaviour

#### Perception of crime and the fear of crime

The table below shows in the last year what respondents **think about the level of crime in their local area?**

Option	Percent
Risen	35.29%
Stayed the same	32.94%
Fallen	8.24%
Don't know	23.53%

- In the last year 35% feel crime has risen, while 33% stayed the same and 8% has fallen. 24% don't know.
- Over 95% of respondents feel safe during the day at home while at night this drops by 3%.
- When walking in their own area at night 25% feel unsafe while 5% feel very unsafe.
- 96% of respondents feel very safe in their nearest town centre during the day, this drops significantly at night to 37% feeling unsafe and 8% very unsafe.

Only 32% are not worried about crime in their local area. 12% are very worried while 50% are fairly worried.

The table below reflects the answers to the question- **Does your local area/neighbourhood feel like a safer place in which to live than it did three years ago?** 29% feel it got worse, 57% stayed the same and 5% got better. 9% do not know.

Option	Percent
No, got worse	29.41%
Stayed the same	56.47%
Yes, got better	4.71%
Don't Know	9.41%



Not Answered

0.00%

**When asked, how worried are you about crime in your local area? Commentary included:**

- *There are low levels of crime at the present time, but I would not like to see it increase.*
- *The standard of driving in the area well below the required standard, speed limits mean nothing at all, in the last week I have seen 30 vehicles with defective lights, and speed limits are ignored.*
- *Ongoing presence of paramilitaries worries me most*
- *We have drug dealers now living here and strangers. There has been so much vandalism around here as well as strangers coming from the new flats where police constantly frequent.*
- *The increase in paramilitary murals and plaques around the town is very menacing.*
- *I tend not to listen to the news too much so am probably unaware of all that goes on.*
- *People coming into the area and causing havoc. Like weekend there are guys coming back and forward to the street in different cars! People fighting in street. Fella off his head lying on road!*
- *Until paramilitaries are no longer on the streets we may then have some kind of peace*
- *Depends on the type of crime. Motoring offences are rife with speeding and dangerous driving throughout the peninsula.*
- *Since the apartments on Church View / Pattons lane allowed criminal elements to live close to my home, I am very unhappy.*
- *Stop letting drug dealers and paedophiles down our area. I have a child with a disability, and they are vulnerable. They cannot go out to the park with adult supervision. I've lived here all my life and its an absolute disgrace.*

**What do you think could be done to reduce the fear of crime in your area?**

- ***Increased visible** community policing; Local police walking the beat; More visibility of PSNI patrols; Visible Police presence. (More than 35 similar and related comments on the need for greater police presence)*
- *A **small hub** that a local Police person can be present 24-7 so people can get to know and trust*
- *Reducing the rate of crime would likely reduce the fear of crime. Give police more power and give **harsher penalties** to those convicted of committing crimes.*
- *Funding for more police officers and the reopening of Portaferry PSNI station. Not funding on PCSPs*
- *More **Neighbourhood watch** area, urban and rural*
- ***Improvement of attitudes** by the police to community.*
- *Build good relations between the PSNI and key local people.*
- *I would **build on the work already done** to engage communities*
- ***Better communication** from PSNI, quicker removal of Brexit and threatening graffiti by Council*
- *Improved **neighbourhood relationships***
- *Better community connections to reduce isolation*
- *More **Intergenerational programmes***
- *More strategic planning around **tackling paramilitaries and drug use***
- *For police to be the only law enforcement and not paramilitaries*
- ***Tackle the power & control of Paramilitaries***
- *Get rid of the paramilitary factions*

- *The removal of the threat of paramilitary organisations or even their emblems which are displayed throughout the town.*
- *Empower people to help themselves by offering e.g. simple information to understand and training.*
- *Ensure everyone knows **useful numbers** to phone if they need help*
- *It would be reassuring to know who the local police are and how to make contact.*
- *Statistics published more widely*
- ***Support the voluntary sector** to provide support and signposting*
- *Encourage **partnership working***
- *More **opportunities for young people***
- *Stop youths congregating at local shops and light up woodland areas*
- *More CCTV, more youth groups and community involvement with neighbourhood watch etc*
- *Tackle ASB*
- *More control of night-time anti-social behaviour*
- *Give young people something to do or go.*
- *More done for women especially and tools or apps they can use for safety*
- *Have more **community-based activities and events***
- *More **lights in certain areas** and more police patrols at weekends*
- *More lighting! I went yesterday to meet the running club at Donaghadee Community Centre and the street to get there was pitch dark at 6 pm. It felt very scary, and I could not even see if the cars parked had people in them or if there was anybody around.*
- ***Tougher sentences***
- *Tougher punishment for anti-social behaviour.*
- *Increased success in bringing prosecutions*
- ***Housing associations** taking responsibility for the anti-social tenants they bring into towns - and evicting them when necessary.*
- *Stop the NIHE moving people into the community who were previously put out of other communities for committing crimes.*
- *I would like to see **fixed speed cameras** and calming measures in each of our villages. This would require additional Police officers and increased visibility.*
- *Focus on real crime - **violence against women and girls**, burglaries, not on perceived hate crimes through Twitter where there is no crime, no investigation but a marker on Access NI forms and the threat of court action. This is when the police are being used to persecute people.*
- *If unclear, please explore the PSNI current approach to Ceri Black, who when reporting death and rape threats to her and her family was told to ignore them.*
- *Focus on the law, the law of Northern Ireland and the UK, not the "law" of lobby groups for example Stonewall who have been found to be giving incorrect law. I also refer you to the High Court Action by Harry Miller concerning incorrect guidance set out by the College of Policing.*
- *I am the daughter of a retired police officer, and it is a sad reality where I, as a biological woman is worried about the action of the police.*

## Anti-Social Behaviour

### Top five antisocial issues ranked by percentage

1. Litter (53%)
2. Animal nuisance, including dog fouling and dangerous behaviour by pets (45%)
3. Dumping rubbish (37%)

- 4. Alcohol or Drug Use/Abuse (35%)
- 5. Vehicle nuisance e.g. scrambler, quads, donuts or speeding (32%)

**Top five antisocial issues ranked by percentage in 2019- last survey conducted:**

1.	Litter	(35%)
2.	Citizens causing annoyance	(31%)
3.	Noisy Behaviour	(29%)
4.	Damage to property	(18%)
5.	Alcohol and drug abuse	(14%)

**What do you think could be done to reduce antisocial behaviour?**

- More Intergenerational programmes
- Provide more for young people to do at night
- More events and programmes
- Safer spaces to meet when young people are not old enough to go to pubs, clubs etc
- More schools programmes- educate them about being better citizens and how to engage in the community through activities and volunteering
- Develop partnerships between business and the community and give young people volunteering jobs which connect them to people and give them a sense of pride
- Sports programmes and outdoor environmental projects for young people

**Experience of Crime**

Of the respondents very few had experienced crime first-hand however bogus calls, graffiti, road traffic offences, crime against business and criminal damage were reported. Only 6% reported the crimes. All crimes were satisfactorily dealt with by the police.

**Main local crime-based issues**

**The top five local crime issues by ranking result**

- |    |                         |      |
|----|-------------------------|------|
| 1. | Anti-social behaviour   | 3.25 |
| 2. | Drug dealing/drug abuse | 1.98 |
| 3. | Road traffic offences   | 1.69 |
| 4. | Burglary                | 1.25 |
| 5. | Bogus callers           | 1.08 |

**Top five issues in 2019- last survey conducted:**

1.	Anti-Social Behaviour (2.36)
2.	Road Safety issues (1.28)
3.	Drugs and Alcohol abuse (1.16)
4.	Burglary (0.97)
5.	Vandalism or graffiti (0.69)

**Can you prioritise the following emerging local PCSP Action Plan programme ideas for improving community safety locally?**

Item	Ranking
Theme 1: Anti-social behaviour (reducing nuisance behaviour, graffiti removal, diversionary activity) / Antisocial driving/ Road Traffic Collisions	4.62



Theme 2: Drugs and Alcohol (reporting of drug related activity & awareness raising of the dangers for parents and young people)	4.34
Theme 4: Early intervention - educational awareness, schools programmes etc.	3.52
Theme 5: Fear of crime including reducing the fear of crime among older people; Neighbourhood Watch, Developing a Culture of Lawfulness; Perceived Paramilitarism; Perceived Criminal gangs	3.31
Theme 7: Confidence in policing/ Engage the community and building the capacity of groups to engage in the programme	2.87
Theme 3: Societal Abuse incl. physical, mental, financial and cyber abuse and domestic and sexual abuse and Stalking support	2.85
Theme 6: Reducing opportunities for crime - addressing rural crime, Support Hub	2.33

**Summary:** The perception of crime and the fear of crime is similar in response to those who believe it to have stayed the same during the past 3 years. Overall, when considering how their neighbourhood felt 3 years ago only 5% felt it had got better. The major crime worries continue to be paramilitaries and links to drugs and criminal group activities. This includes the influence and control of young people. Solutions most strongly reflect the greater need for visible police presence. Providing more programmes for young people and greater collaborative working/partnerships are also included within building on the good work already done solutions.

Anti-social behaviour remains a key focus with perceptions having increased around the top five issues. The solutions remain focussed on education, information and relationship development. Prioritising the themes for interventions remain consistent with the previous survey response three years ago.

**Strategic Priority 3 – To support confidence in policing, including through collaborative problem solving with communities**

The next number of questions surveyed **Community Safety and Perceptions of Paramilitary Influence**

**People in this area feel confident reporting crime and anti-social behaviour to the PSNI**

6% strongly agree, **47% agree**, 31% neither agree or disagree, 9% disagree, 7% strongly disagree, 4% could not choose an answer

**The PSNI keeps this area safe**

2% strongly agree, 39% agree, **44% neither agree or disagree**, 10% disagree, 4% strongly disagree, 2% could not choose an answer

**People in this area generally abide by the law**

11% strongly agree, **61% agree**, 15% neither agree or disagree, 9% disagree, 2% strongly disagree, 2% could not choose an answer

**People in this area feel they are protected by the law and justice system**

1% strongly agree, **37% agree**, **44% neither agree or disagree**, 11% disagree, 5% strongly disagree, 3% could not choose an answer

**There is a perception that organised criminal groups have a controlling influence in this area**

**14% strongly agree**, **31% agree**, 24% neither agree or disagree, 22% disagree, 7% strongly disagree, 4% could not choose an answer

**There is a perception that some young people are being influenced too much by organised criminal groups in this area**

**15% strongly agree**, **32% agree**, 31% neither agree or disagree, 13% disagree, 2% strongly disagree, 7% could not choose an answer

The next number of questions relate to **policing and the community**

**How much confidence do you have in the police where you live?**

19% Total confidence, 67% Some confidence, **9% No confidence**, 5% Don't Know

**Do you know how to contact your local police?**

**82% Yes**, 15% No, 2% Don't Know

**Are you aware of the new PSNI 101 non-emergency number?**

**87% Yes**, 12% No, 1% Don't Know

**Do you follow the local PSNI social media updates?**

**75% Yes**, 25% No, 1% Don't Know

**Summary:** While overall there is a high rate of confidence in the police, a reasonable following on social media and generally respondents know how to contact the police. There is still however pressing matters of influence by organised criminal groups, with high levels of influence on young people. There is however a lack of confidence in reporting crime and anti-social behaviour.

## A5: Consultation response

The consultation response findings included consultation across the 7 DEAs and included where possible Elected Members from the DEA.

Consultation Findings by Area	Area
Theme 1: Anti-social behaviour (ASB) (reducing nuisance behaviour, graffiti removal, diversionary activity) / Antisocial driving/ Road Traffic Collisions	Location
<ul style="list-style-type: none"> <li>• Educate people on what ASB it is important</li> <li>• More police visibility</li> <li>• Wider responsibility of the public. Education programme – street art, drama, sport activities- positive benefits of engagement with young people</li> <li>• Graffiti – words are concerning in the area</li> <li>• Speeding to be addressed – Green Road area</li> <li>• Outreach work – hotspots in Aurora, Ballyholme, Bangor and Newtownards. A mobile youth transit bus would be a great help to respond and work with young people on street, kitted out with teas, coffee and mobile charging points (eg: Omagh used it more for morality)</li> <li>• Working with Children’s Home in Ashgrove taking the children mount biking, paddling on the lake and building relationships with neighbourhood officers. The children are not always from the area and therefore results are limited on local impact</li> </ul>	Bangor Central
<ul style="list-style-type: none"> <li>• ASB in villages in around Comber and Killinchy- more needs to be done to address the issues</li> <li>• Intervention in some hotspots is required- ongoing behaviour is allowed and is leading to longer term issues</li> <li>• Engaging and talking visibility makes people feel valued – Street Pastors / Police- more is needed, they do a good job</li> <li>• Volunteering Youth Clubs – nothing happening due to Covid conditions, hopes are these can return after restrictions are lifted</li> <li>• Gap for youth – clubs not up and running, maybe gaps in funding- are projects year on year or even shorter?</li> <li>• Intergenerational work needed to reduce crime</li> </ul>	Comber/ Killinchy
<ul style="list-style-type: none"> <li>• Boarded houses and derelict buildings attract problems</li> </ul>	Newtownards

Consultation Findings by Area	Area
<ul style="list-style-type: none"> <li>• Bike tracks have been built to improve and address ASB but they are not used- more needs to be done to promote and engage around these facilities</li> <li>• Arranged fights perceived to be down since Covid</li> <li>• More for young people to do, especially round the leisure centre or public spaces</li> </ul>	
<ul style="list-style-type: none"> <li>• Perceived criminals play on mental health issues</li> <li>• ASB – people coming out of pubs, it’s not the youth but they get blamed</li> <li>• Public toilets and play parks being vandalised</li> <li>• Drug and alcohol abuse is an issue on the Ards Peninsula</li> <li>• Speeding, roads in bad condition</li> <li>• Not enough police resources, visibility, or engagement with locals – trust needs to be built</li> <li>• Volunteers tired and disheartened and worn out with community involvement- they do such a good job but need support</li> <li>• Remote and response time is not quick enough- how can people feel safe if something happens, confidence is low in remote areas</li> </ul>	Ards Peninsula
<ul style="list-style-type: none"> <li>• Graffiti and lighting make people feel vulnerable and unsafe</li> <li>• Perceived Xenophobia</li> <li>• Racist crimes – offensive graffiti</li> <li>• Paramilitarism – intimidation ongoing</li> <li>• Hate crime – if responsive, listen and dealt with swiftly reassures public</li> <li>• Money lending – make sure support networks are in place</li> <li>• Reactionary work ASB education at younger age would be beneficial</li> <li>• ASB appears to be on the increase in some public spaces such as Aurora and Castle Park</li> </ul>	Bangor West
<ul style="list-style-type: none"> <li>• Education needed on what ASB – people don’t understand the disruption it causes to many peoples lives</li> <li>• ASB is not only the young people, but there is also a range of people of ages at different times causing issues in public spaces and neighbourhoods</li> <li>• Issues with littering, environmental crimes, drinking in Helen’s Bay and Sea Park area</li> <li>• Graffiti removal needed</li> <li>• Abandoned buildings – risk of use for drugs and alcohol</li> <li>• CIT trying to tackle drug trafficking and influence</li> </ul>	Holywood & Clondeboye
<ul style="list-style-type: none"> <li>• Driving – accidents, speed limits (Peninsula)</li> </ul>	Members



Consultation Findings by Area	Area
<ul style="list-style-type: none"> <li>• Speeding – road safety and speed sensors</li> <li>• Damage being caused to Leisure Centre. Not enough traceability young people and families and awareness what they are involved in and sufficient repercussions. Need for regular presence from officers (Newtownards)</li> <li>• Outbreak of people bringing their dogs and fouling on a football pitch – ASB</li> <li>• Vandalism in playgrounds, educating children to be more responsible. Cutbacks in youth provision – difficult in the smaller villages.</li> <li>• Covid has had a big impact on ASB –perceived increase in many areas around town centres and leisure centres</li> <li>• Educate to be better citizens, get involved in positive things and get parents involved and more accountable</li> <li>• Understanding young people – Youth Council engage with PCSP/GR. Information exchange and sharing</li> <li>• PCSP very involved and young people are transient. Regular inter agency meetings, weekly patrols, and community safety in hotspots</li> <li>• Hate crime – does exist. Lack of reporting, fear of reporting (sectarianism, homophobic, racism)</li> </ul>	
<ul style="list-style-type: none"> <li>• Speeding is an issue in Cloughey</li> <li>• Small projects looking at ASB in Cloughey</li> <li>• Problems empty houses or derelict buildings</li> <li>• Housing shortage – private rentals, landlords selling up</li> <li>• Noise between houses – drinking and noisy neighbours</li> </ul>	Comments from across the Borough
<p><b>Theme 2: Drugs and Alcohol (reporting of drug related activity &amp; awareness raising of the dangers for parents and young people)</b></p>	<b>Location</b>
<ul style="list-style-type: none"> <li>• Strong sense of drugs</li> <li>• There is an awareness of some PCSP drugs intervention programmes which ran before covid, these had some positive results- hope to see these back to normal after things open up again</li> </ul>	Comber/Killinchy
<ul style="list-style-type: none"> <li>• Drugs and alcohol a problem and easy to access</li> <li>• Poverty, post pandemic is evident</li> <li>• Care for children – risk- issue police and social workers need to tackle</li> <li>• Cannabis hotspots</li> </ul>	Newtownards
<ul style="list-style-type: none"> <li>• Drugs and alcohol abuse</li> </ul>	Ards Peninsula

Consultation Findings by Area	Area
<ul style="list-style-type: none"> <li>Alcohol and drug abuse</li> <li>Schools, education, authorities, councils all have a role to play and are doing some really good work</li> <li>Outreach is needed to drugs counselling and addiction to build on existing projects and partners who delivery for the PCSP</li> </ul>	Bangor West
<ul style="list-style-type: none"> <li>Alcohol and drug abuse</li> <li>Parents needing education – alcohol, respect (Aurora)- just drop their kids off with carry outs of alcohol</li> <li>Drugs is a huge problem- Having the presence of community police is important. Police numbers is a concern. Communication with younger age group and recognising the good work and peer programmes that are already been delivered- this work needs to continue</li> </ul>	Members
<ul style="list-style-type: none"> <li>Drugs is a problem in Cloughey</li> <li>Lack of shared spaces in Cloughey for young people to get involved</li> <li>People in debt get involved with drug dealers</li> <li>More needs to be done to address increase in alcohol and substance abuse that has increased during the pandemic</li> <li>Domestic violence has increased, not just women but men and children impacted- much is not reported</li> <li>Noise between houses – drinking and late-night parties</li> <li>Increase in substance abuse</li> <li>Increase in mental health issues – isolation, alcohol as coping mechanism</li> <li>There is a sense that young people are the problem, we need to change the message that young people are welcome in our community, we want them there, we want them to socialise and be visible. Young people are our focus for our outreach work. We have a duty of care to young people and actions – we need to build on some of the good projects already making a difference</li> <li>Safe spaces – identify safe spaces. What constitutes a safe space in the eyes of a young person vs adult? The more welcoming the space the less risk. Huge challenge.</li> <li>Young people going to play parks - a place to congregate with friends, good memories, a place they enjoy. Very often the community want to move them on because they're loud or playing music but not actually causing any harm</li> </ul>	Comments from across the Borough
<p><b>Theme 4: Early intervention – educational awareness, schools programmes etc.</b></p>	
<ul style="list-style-type: none"> <li>Provide more visible and physical presence of officers across all sectors</li> </ul>	Bangor Central



Consultation Findings by Area	Area
<ul style="list-style-type: none"> <li>• Build relationship with 'named' officer</li> <li>• Behaviours, attitudes, and education- some projects in schools are working- even if online- be good in person too.</li> <li>• Housing criteria – misunderstood by the public</li> <li>• Social housing intimidation, need to find a better way to manage it with the authorities</li> </ul>	
<ul style="list-style-type: none"> <li>• PCSP were able to support a successful PSNI project with the local GAA club over the summer</li> <li>• Ongoing PSNI engagement projects down the Peninsula</li> <li>• Mosque in Greenwell Street supported by community and elected members</li> <li>• PCSP funding small grant projects make a difference on the Ards Peninsula- easier application process and support would help</li> <li>• Portavogie Rangers football project very successful and YFC detached youth work across all villages. Stephen Garrett working away at the YFC project.</li> <li>• The PSNI link Holywood and the Peninsula as one of the three police sectors and that has had some effect on visibility</li> <li>• Over past 3 years PCSP funded the 4-tier project helping victims of burglary and those vulnerable. Several homes have been targeted. Referrals from PSNI and social services.</li> <li>• Some play parks have also been vandalised over the past year</li> <li>• Street Pastor project help at big events and have been involved in gala in the past</li> </ul>	Ards Peninsula
<ul style="list-style-type: none"> <li>• Offer young people safe places to congregate</li> <li>• Affordable access to Leisure Centres is needed, perhaps combine with some of the ASB projects</li> <li>• Reactionary work ASB education at younger age would be beneficial</li> <li>• Invitation to a face-to-face consultation in the New Year would be hugely beneficial to get the input from the older residents, church groups and youth groups</li> </ul>	Bangor West
<ul style="list-style-type: none"> <li>• NIEA, stakeholders to take shared responsibility of assets and activities on the ground not just up to Police</li> <li>• Would like to see more police visibility</li> <li>• Cause and effect approach</li> </ul>	Holywood & Clondeboye
<ul style="list-style-type: none"> <li>• Building from grassroots in schools. Bottom-up approach rather than strategic approach</li> <li>• Icelandic model – greater involvement from parents and partnership with parents</li> </ul>	Members

Consultation Findings by Area	Area
<ul style="list-style-type: none"> <li>• Empowering people to look for solutions</li> <li>• More police visibility, local knowledge and more personable</li> <li>• Don't want statistics want to hear real stories which change and impact on people's behaviour</li> </ul>	<p>Comments from across the Borough</p>
<p>Theme 5: Fear of crime including reducing the fear of crime among older people; Neighbourhood Watch, developing a Culture of Lawfulness; Perceived Paramilitarism; Perceived Criminal gangs</p>	
<ul style="list-style-type: none"> <li>• More information</li> <li>• Simple communication</li> <li>• Do not depend on social media</li> <li>• Market segments / different mediums. Range of composition communication</li> <li>• A local number someone can call when they feel the fear of crime</li> <li>• Paramilitarism coming from other areas</li> <li>• Protocols – misinformation entraps community. It is toxic and creates fear.</li> </ul>	<p>Bangor Central</p>
<ul style="list-style-type: none"> <li>• Paramilitarism – needs control, always there</li> <li>• Intimidation of neighbourhoods</li> <li>• Flags and murals – very threatening</li> <li>• Robberies – masked men, targeting older people</li> <li>• Crime gangs</li> <li>• Some intergenerational projects in Comber have resulted in under achieving young people developing an interest in social care careers and also reduced the fear which older people have of young people hanging around in groups</li> </ul>	<p>Comber/Killinchy</p>
<ul style="list-style-type: none"> <li>• Paramilitarism- need to work harder to get this stamped out</li> <li>• Estates are territorial. Not enough opportunity of getting together with others</li> <li>• Hate crime – mosque and Muslims</li> <li>• Intra-community rivalry, fights, and intimidation</li> <li>• Right wing fascism</li> </ul>	<p>Newtownards</p>

Consultation Findings by Area	Area
<ul style="list-style-type: none"> <li>Halloween – frightened a lot of people 12 dressed up as Clu Clux Clan (2 years ago)</li> </ul>	
<ul style="list-style-type: none"> <li>Illegal flags- not helpful for building confidence in the community</li> <li>Flags are intimidating</li> <li>Increased in organised crime and paramilitary</li> <li>Perception that crime has increased</li> <li>Police are not visible, crime not always reported</li> <li>Incidents are not being reported in rural areas- police take too long to come- so what is the point of reporting</li> <li>Ageing population – decline of young people in the area</li> <li>Cross generational, generational link projects are needed</li> <li>Good morning project- is excellent for reducing isolation</li> </ul>	Ards Peninsula
<ul style="list-style-type: none"> <li>Paramilitarism – intimidation and control, especially over young people</li> <li>Flags – appearance and condition need to be maintained and replaced when necessary or removed</li> <li>Perceived increase in crime and lack of reporting- not sure how much better things are year on year- covid maybe made this feel worse for many as it highlighted the issues and activities with being home</li> <li>Community Police Officers – link no longer there, relationship building is needed in neighbourhoods</li> <li>Officers overstretched- doing a good job but more resources seem to be needed</li> <li>Graffiti and poor lighting make people feel vulnerable and unsafe- at night</li> <li>Hate crime – responsive, listen and dealt with swiftly reassures public</li> <li>Racist crimes – offensive graffiti</li> <li>Xenophobia</li> <li>Money lending – make sure support networks are in place</li> </ul>	Bangor West
<ul style="list-style-type: none"> <li>Reduce burglaries- perceived increase in the area</li> <li>Improve lighting in public spaces at night</li> <li>Attacks on people in public spaces – need to feel safe</li> <li>Race crime is underreported</li> <li>Shared spaces – difficult to find</li> </ul>	Holywood & Clandeboye

Consultation Findings by Area	Area
<ul style="list-style-type: none"> <li>• Race relations – low level encounters in shared spaces</li> <li>• Flags and emblems – complicated. Fairly agreeable town co-exist in a good way.</li> <li>• Protocols in place – try and negotiate- there has to be a middle ground- we need to solve the problem soon and get on with our work</li> </ul>	
<ul style="list-style-type: none"> <li>• Paramilitarism – influence communities in Newtownards - flags, murals, paintings</li> <li>• Past 12 months raised PUL tensions, protocol, Brexit, Irish Sea Border issues. Manifests in parades in Bangor and Newtownards</li> <li>• Key indicators – Ards and North Down high level of PSA assaults. West Winds estate has highest level of PSA assaults in NI.</li> <li>• Fires in houses and estates – caused by threats</li> <li>• Road safety (Portaferry Road)</li> <li>• Domestic abuse – big issue particularly with new legislation coming in</li> <li>• Online – older people being scammed out of significant amounts of money, young people being talked into sharing pictures of private parts and asked for money as bribe</li> <li>• Suicides</li> <li>• PCSP have conducted online campaigns and people are still caught out with online exploitation and scams. Can't measure psychological impact</li> <li>• Under reported – communication, education and awareness is key, no enforcement solution</li> <li>• Engagement with PCSP / EA joint patrol</li> <li>• Schools are requesting an educational awareness online programme to be delivered – online safety etc</li> <li>• Key partnership on street – neighbourhood teams, street pastors, youth workers, YMCA, community safety officers – co-ordination, visibility and engagement is really good. Hotspots around Bangor and Newtownards has improved with greater visibility</li> <li>• Planning meeting held every week with operational teams to plan to ensure allocated to hotspots – Moor Park, Cumber, Holywood, Newtownards, Bangor, Peninsula. They are transient</li> </ul>	Statutory
<ul style="list-style-type: none"> <li>• Incomers from other parts stirring up, making it very difficult</li> <li>• Effigy burnt</li> <li>• Drugs and paramilitary</li> <li>• Proliferation of flags</li> <li>• Lights and buses being burnt</li> <li>• Graffiti</li> <li>• No basis for it reported nothing done</li> </ul>	Members

Consultation Findings by Area	Area
<ul style="list-style-type: none"> <li>• Paramilitarism – intimidation</li> <li>• New residents, new affiliation’s ability to talk to those more extreme elements – paramilitaries. Challenge trying to encourage positive behaviour (Newtownards)</li> <li>• Paramilitary activity is an issue. Different elements have manifested those causes to turn individuals against authorities. Real damage to trust in the communities</li> <li>• Extreme elements manipulate their own narrative. Effects way services are delivered, don’t have the same representation across the estates. Different elements in confined area, very complex and difficult to manage</li> <li>• Illegal flags, threatening and sinister (Cloughey)</li> <li>• Asian population – isolation and perception of crime</li> </ul>	
<ul style="list-style-type: none"> <li>• More police visibility, local knowledge and more personable</li> <li>• Organised crime increased</li> <li>• Policing is sparse in South Peninsula</li> <li>• Lack of police visibility</li> <li>• Paramilitary threat in the community</li> <li>• Flags and emblems</li> <li>• Single identity</li> <li>• Factions marking territory</li> <li>• Graffiti</li> <li>• Murals</li> <li>• Ongoing problem with positive expression of culture</li> </ul>	<p>Comments across the Borough</p>
<p><b>Theme 7: Confidence in policing/ Engage the community and building the capacity of groups to engage in the programme</b></p>	
<ul style="list-style-type: none"> <li>• Ongoing dialog becomes conversation</li> <li>• Visible patrolling until things settles</li> <li>• People don’t know where to get information – resources</li> <li>• Rape whistles – woman walking on own and at night</li> <li>• PCSP did well with sticker – contact numbers</li> </ul>	<p>Bangor Central</p>



Consultation Findings by Area	Area
<ul style="list-style-type: none"> <li>The Sarah Everard case in England has created uncertainly- there is less trust of the police since this case- confidence needs to be developed</li> </ul>	
<ul style="list-style-type: none"> <li>Police more remote – impact on getting to crimes in time</li> <li>Fear amongst older people – burglaries, robbing, beating up</li> <li>Lack of street lighting</li> <li>Outreach – PCSP. Engaging and involved</li> <li>Police too remote</li> <li>Lack of confidence in policing. Neighbourhood policing need to be known, develop a relationship and confidence</li> <li>Two lady officers built a good relationship in the area- Need for consistency to build relationships</li> <li>Covid changed perception – different types of safety</li> </ul>	Comber/ Killinchy
<ul style="list-style-type: none"> <li>Less protected, no visible police presence and feel help is far away</li> <li>Surge in groups coming to Peninsula</li> </ul>	Ards Peninsula
<ul style="list-style-type: none"> <li>More confidence in police which has led to more reporting</li> <li>Less police visibility</li> <li>SAFE – local residence address community safety issues (housing, mental health, low level ASB, drugs and alcohol, lighting, intergeneration work and money lending).</li> <li>Empowering community to be active</li> <li>Covid has had a positive and negative impact on behaviour</li> <li>Look through a different lens at the impact of Covid</li> <li>Officers overstretched</li> <li>Presence and visibility of Officers walking the streets is important</li> <li>Halloween pumpkin carving event – engaged with Police Officers, engaging and building relationship</li> <li>Problem with turnover of police – knowledge of area, familiarity and relationship building is lost</li> <li>Delivery on the ground and consistency is important</li> </ul>	Bangor West
<ul style="list-style-type: none"> <li>Crime stayed same during Covid</li> <li>Burglaries main crime</li> </ul>	Holywood & Clandeboye



Consultation Findings by Area	Area
<ul style="list-style-type: none"> <li>• Community Policing teams and neighbourhood teams are outstanding</li> <li>• Great relationships in Holywood, Street Pastors meet on a weekly basis. Good working relationship. Respond to concerns and interact well with public</li> <li>• Confidence in policing – could do with more, increase the size of the team</li> <li>• Policing approach is good – understanding story behind the behaviour and engaging</li> </ul>	
<ul style="list-style-type: none"> <li>• Key partnership on street – neighbourhood teams, street pastors, youth workers, YMCA, community safety officers – co-ordination, visibility and engagement is really good. Hotspots around Bangor and Newtownards has improved with greater visibility</li> <li>• Planning meeting held every week with operational teams to plan to ensure allocated to hotspots – Moor Park, Cumber, Holywood, Newtownards, Bangor, Peninsula. Youth are transient, which is always a challenge</li> </ul>	Statutory
<ul style="list-style-type: none"> <li>• Visibility of Officers reassures public. Needs to be addressed</li> <li>• The Sarah Everard case has created uncertainly / trust across police force</li> <li>• Encounter – being there to reassure</li> <li>• Education, understanding, building trust, helping road safety, safety in house working with police around that</li> <li>• Confidence is still high in this area. Challenge is in methodology – focus on enforcement. Shift in policing model which public at large don't have insight. PCSP could play a role</li> <li>• Cybercrime – general public don't understand policing model</li> <li>• Presence and visibility of Officers walking the streets is important</li> <li>• Ageing population – burglaries have caused fear and concern amongst the older people</li> </ul>	Members
<ul style="list-style-type: none"> <li>• Empowering people to look for solutions</li> <li>• More police visibility, local knowledge and more personable</li> <li>• Community support is good</li> <li>• Visibility is positive</li> <li>• Consistency and trust</li> <li>• Non-uniform is sometimes less intimidating and promote better relationships. Breaks down barriers and perceptions</li> <li>• Removing stigma – us and them                             <ul style="list-style-type: none"> <li>• Best practices should be shared and replicated in other areas</li> </ul> </li> </ul>	Comments across the Borough

Consultation Findings by Area	Area
Theme 3: Societal Abuse incl. physical, mental, financial, and cyber abuse and domestic and sexual abuse and Stalking support	
<ul style="list-style-type: none"> <li>• Cohesion, sexual abuse, and money laundering</li> <li>• Rise in violent crime</li> <li>• Community is changing, no trust, more diverse, complex, fluid, rentals changing every six months, transient</li> </ul>	Bangor Central
<ul style="list-style-type: none"> <li>• More education needed on scams for elderly and relatives</li> <li>• Increase in domestic violence</li> <li>• Increase in referrals across Borough and Peninsula</li> </ul>	ANDBC
<ul style="list-style-type: none"> <li>• Scams increased significantly is seems- phone, text and internet</li> </ul>	Comber/Killinchy
<ul style="list-style-type: none"> <li>• Domestic violence is under reported</li> </ul>	Bangor West
<ul style="list-style-type: none"> <li>• Art Space Festival – racism was experienced</li> </ul>	Holywood & Clandeboye
<ul style="list-style-type: none"> <li>• Domestic abuse – big issue particularly with new legislation coming in</li> <li>• Online – older people being scammed out of significant amounts of money, young people being talked into sharing pictures of private parts and asked for money as bribe</li> <li>• Suicides</li> <li>• PCSP have conducted online campaigns and people are still caught out with online exploitation and scams. Can't measure psychological impact</li> <li>• Under reported – communication, education and awareness is key, no enforcement solution</li> <li>• Schools are requesting an educational awareness online programme to be delivered – online safety etc</li> </ul>	Statutory
<ul style="list-style-type: none"> <li>• Domestic violence is under reported</li> <li>• Domestic violence – highlight safe places</li> <li>• Online crime / abuse – mental health impact rather than financial loss</li> <li>• Ageing members of the Borough seem to be more susceptible to scams Cybercrime – public don't understand policing model</li> </ul>	Members

Consultation Findings by Area	Area
<ul style="list-style-type: none"> <li>•</li> </ul>	
<b>Theme 6: Reducing opportunities for crime - addressing rural crime, support hub</b>	
<ul style="list-style-type: none"> <li>• Duty of care – engaging with the community. Simple question ‘what is it that you need’?</li> <li>• Ongoing dialog becomes conversation- more needed</li> </ul>	Bangor Central
<ul style="list-style-type: none"> <li>• Research Allocation Project – building skills and communities</li> <li>• Burden and administration of running more rural projects</li> <li>• Long term projects – not developing capacity of groups</li> <li>• Length of time to deliver project</li> <li>• Developing a three-year plan or longer to work with the younger people. Should be a journey</li> </ul>	Comber Killinchy
<ul style="list-style-type: none"> <li>• Great community workers, officers are good at engaging with the young people</li> <li>• Building relationships</li> <li>• Definite confidence in policing – safer</li> <li>• Street Pastors need more volunteers</li> <li>• Increase nights – Friday to assist</li> <li>• PR and training</li> </ul>	Newtownards
<ul style="list-style-type: none"> <li>• Need more protection from police, PNSi, PCSP - not the community</li> <li>• Support network cause and consequence</li> <li>• Role models for the youth – similar age</li> <li>• Local food businesses could encourage more youth – chefs, training</li> </ul>	Ards Peninsula
<ul style="list-style-type: none"> <li>• Poor or no lighting along beach front – vulnerable and unsafe</li> <li>• Offering young people safe places to congregate</li> </ul>	Bangor West

Consultation Findings by Area	Area
<ul style="list-style-type: none"> <li>• 'Coffee with a cop' – connecting and building relationship</li> </ul>	Holywood & Clandeboye
<ul style="list-style-type: none"> <li>• Key partnership on street – neighbourhood teams, street pastors, youth workers, YMCA, community safety officers – co-ordination, visibility and engagement is really good. Hotspots around Bangor and Newtownards has improved with greater visibility</li> <li>• Planning meeting held every week with operational teams to plan to ensure allocated to hotspots – Moor Park, Cumber, Holywood, Newtownards, Bangor, Peninsula. They are transient.</li> </ul>	Statutory
<ul style="list-style-type: none"> <li>• Save old church buildings – community hub / shared spaces</li> <li>• Police encourage to call</li> <li>• Need to building trust with communities and police</li> <li>• People need to be empowered</li> <li>• Succession planning – maintaining volunteering numbers</li> <li>• Statistics not being reported</li> <li>• Covid recovery programme – bring people back into the fold</li> <li>• Services need to be more accessible. Telephone contacts – looking for support                             <ul style="list-style-type: none"> <li>• Perception safety amongst older generation. Idea of storytelling older and younger generations. Breaking down stereotypes – film, animation, opportunity for youth in the sector</li> </ul> </li> </ul>	Comments from across the Borough



## A6: Socio economic profile of Ards and North Down

Ards and North Down has many significant natural and built assets, great strength in the skills and education of its people and is well located to market opportunities through access to road, air and shipping ports in Belfast.

Ards and North Down (ANDBC) has a geographical area of 228 square miles and a coastline of 115 miles along two loughs and the Irish Sea. The population of the Borough (Jan 2020) was 163,396 (8% of NI population), comprising of 5 towns and 17 villages.

It is projected that by 2038 there will be 70,492 households (8.73% of NI households by 2038). Life expectancy of males is 79.5 (78.5 NI) and females 82.6 (82.3 NI). The age profile shows 0-15- 19% (21% NI), 16-64- 60% (63%) and 65+ - 16% (21%).



The average weekly earnings are £448 (£535 NI). The rate of employment is 75.9% (69% NI) and the economic inactivity rate excluding students accounts for 17% (20.1% NI). The business profile of ANDBC is dominated by sectors that typically produce low levels of productivity (retail/wholesale, public sector service provision and accommodation/food services). The total spend of visitors was £46 million in 2018.

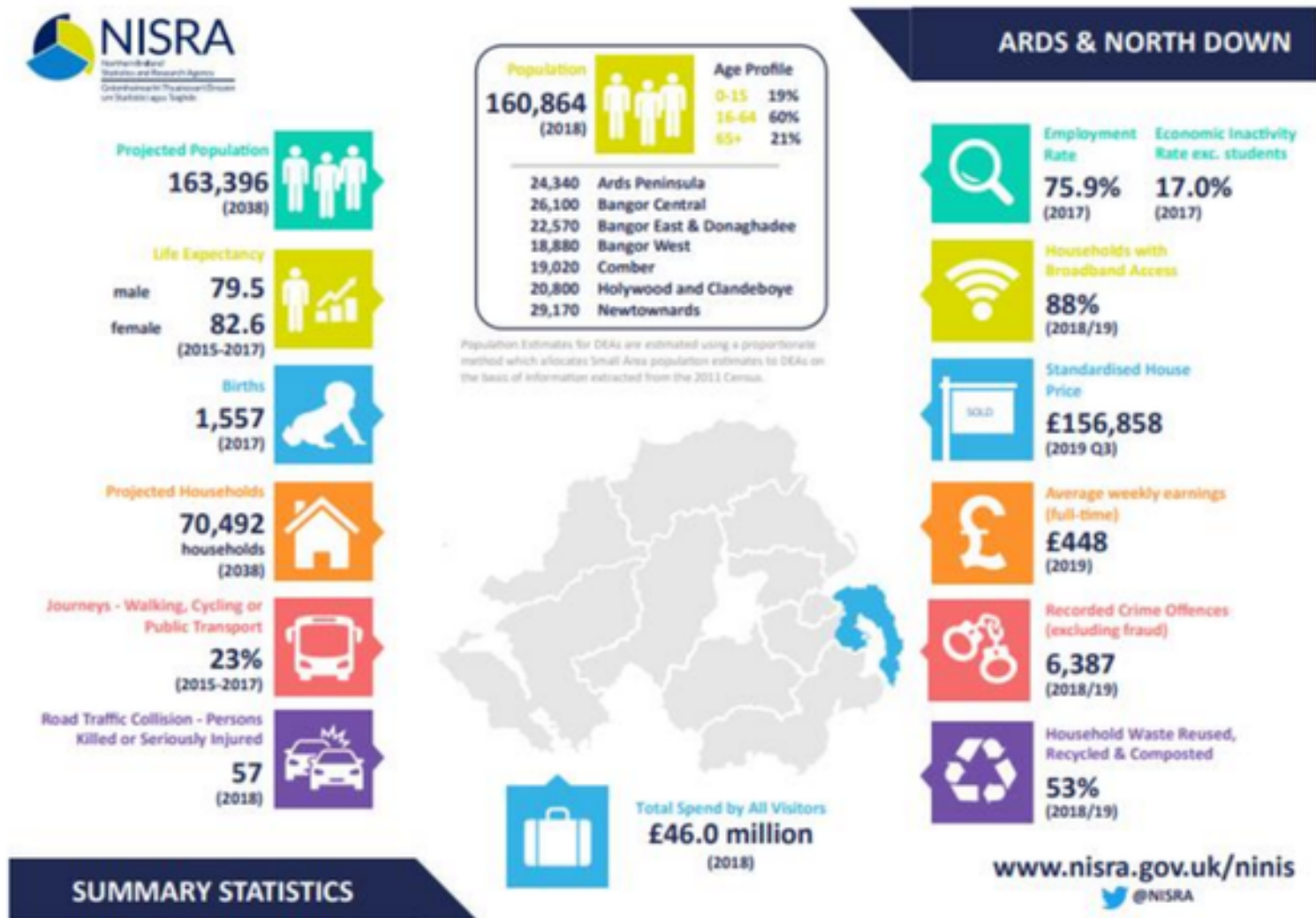
Recorded crime, excluding fraud is 6,387 (6.32% of total NI crime). Harbour\_1 Super Output Area ranks in the top 1% of crime and disorder areas in Northern Ireland while central Ards is in the top 6%.

Deprivation measures for Super Output Areas demonstrate that Ards and North Down, of the 890 SOA's in NI, has three in the top 100 (Scrabo\_2 (71); Glen\_1(97); Central Ards (99)), three in the 100-

200 category, eight in the 200-300 category, 10 in the 300-400 category, 6 in the 400-500 category, 12 in the 500-600 category, 7 in the 600-700 category, 24 in the 700-800 category and 12 in 800-890 category of Super Output in terms of deprivation.

The infographic below provides a visual description of the demographics as recorded by NISRA in 2018 for Ards and North Down.

Infographic of Key Statistics of Ards and North Down Borough Council Area in 2018 - NISRA





## A7: Findings from the Statistical Audit

Strategic Priorities	Indicators to which PCSP makes a contribution (Source)	AND 2020/21 Baseline
<b>Strategic Priority 1:</b>  To form & successfully deliver the functions of the Policing & Community Safety Partnership for the area	% of required PCSP returns on time and in order (PCSP)	100% (2020/2021)
	% agreeing police and other agencies, including district councils <ul style="list-style-type: none"> <li>• seek people's views about the ASB and crime issues that matter in the local area (NICrMS)</li> <li>• are dealing with the ASB and crime issues that matter in the local area</li> </ul>	33% (2019/20)  39% (2019/20)
<b>Strategic Priority 2:</b>  To improve Community Safety by tackling crime and anti-social behaviour	Recorded crime (PStat)	5231
	Antisocial behaviour incidents (PStat)	6025
	Violent Crimes where alcohol is a factor (PerfRept) (South Area Policing)	
	Drug trafficking: Possession (PStat)	56:338
	Drug seizures (PStat)	317
<b>Strategic Priority 3:</b>  To improve confidence in Policing	Road traffic casualties (killed or seriously injured: slight injury) (PStat)	41: 438
	% who perceived local crime to have increased: % perceived local crime to have decreased (NICrMS)	31: 10 (NI 2019/20)
	% very worried about crime overall by age group 16-29: 30-59: 60+ (NICrMS)	6%
	% who perceive high levels of ASB (NICrMS)	9% (NI 2019/20)
	Overall confidence in the local police (NICrMS)	80% (NI)

### Recorded crime

Recorded crime in 2020/21 in Ards and North Down was 5231 incidents, down by 10.76% in the past year in comparison with the 2019/20 number of recorded crimes at 5862. Outcomes rates were slightly down from 28.5% in 2019/20 to 27.7% in 2020/21 - a reduction of 0.8 percentage points.

Police Recorded Crime in Ards and North Down	2016/17	2017/18	2018/19	2019/20	2020/21	% change
Violence with injury (including homicide & death/serious injury by unlawful driving)	810	837	872	715	696	-2.66
Violence without injury	1098	1011	974	935	869	-7.06
Harassment	239	234	486	654	779	19.11
Sexual offences	241	315	263	272	264	-2.94
Robbery	29	36	21	17	20	17.65
Theft - burglary residential	0	291	287	217	151	-30.41
Theft - burglary business & community	0	133	100	68	44	-35.29
Theft - domestic burglary	261	0	0	0	0	0.00
Theft - non-domestic burglary	162	0	0	0	0	0.00
Theft from the person	15	20	11	14	8	-42.86
Theft - vehicle offences	200	179	168	140	124	-11.43
Bicycle theft	35	39	33	25	17	-32.00
Theft - shoplifting	386	379	381	304	234	-23.03
All other theft offences	695	780	905	762	450	-40.94
Criminal damage	1437	1263	1168	1051	1040	-1.05
Trafficking of drugs	63	50	70	56	47	-16.07
Possession of drugs	305	274	292	338	243	-28.11
Possession of weapons offences	50	52	60	49	37	-24.49
Public order offences	92	75	94	94	60	-36.17
Miscellaneous crimes against society	143	158	193	151	148	-1.99
<b>Total Police Recorded Crime - all offences</b>	<b>6261</b>	<b>6126</b>	<b>6378</b>	<b>5862</b>	<b>5231</b>	<b>-10.76</b>

In summary the table shows that:

- **Criminal damage** was the highest police recorded crime in 2020/21 which had decreased by 1.05% from the 2016/17 figure
- **Violence without injury** was the second highest police recorded crime in 2020/21 which had decreased by 7.06% from the 2019/20 figure.
- **Harassment** was next highest police recorded crime type which saw an increase from 654 in 2019/20 to 779 crimes in 2020/21 and the **greatest increase of all crimes of 19.11%** on 2019/20 figure.
- The next highest police recorded crime type was **Violence with injury** (including homicide & death/serious injury by unlawful driving) which has decreased from 715 to 696 in 2020/21, a decrease of 2.99% on the 2019/20 figure.
- The greatest changes in police recorded crime in Ards and North Down in 2020/21 were **Theft from the person**, down by 42.86%; All other theft offences, down by 40.94%; Public order offences, down by 36.17%; Theft – burglary business and community down 35.29% in comparison to 2019/20 figures.
- **Harassment** increased by 19.11% and **Robbery** increased by 17.65% in comparison to 2019/20 figures.
- Possession of drugs decreased by 28.11% and Trafficking of drugs decreased 16.07%.

## Outcomes Rates

Police Recorded Crime Outcomes (rate %)	2016/17	2017/18	2018/19	2019/20	2020/21	% change
Violence with injury (including homicide & death/serious injury by unlawful driving)	38	32.6	37.3	37.2	31.6	-5.6
Violence without injury	30.5	29.3	31.6	28.1	29.7	1.6
Harassment	18	18.4	12.1	12.4	11	-1.4
Sexual offences	14.9	9.5	12.2	14	15.5	1.5
Robbery	44.8	38.9	42.9	29.4	45	15.6
Theft - burglary residential	0	5.8	8.4	11.1	18.5	7.4
Theft - burglary business & community	0	10.5	13	20.6	15.9	-4.7
Theft - domestic burglary	11.5	0	0	0	0	0
Theft - non-domestic burglary	11.1	0	0	0	0	0
Theft from the person	0	5	0	21.4	12.5	-8.9
Theft - vehicle offences	24.5	16.2	28	29.3	36.3	7
Bicycle theft	0	10.3	6.1	4	0	-4
Theft - shoplifting	58.3	60.7	51.7	57.2	58.5	1.3
All other theft offences	11.9	8.6	7.7	8.3	6.4	-1.9
Criminal damage	17.8	17.7	19.9	20.1	18.4	-1.7
Trafficking of drugs	74.6	90	74.3	87.5	74.5	-13
Possession of drugs	93.8	93.1	92.5	84.9	97.9	13
Possession of weapons offences	66	53.8	73.3	71.4	73	1.6
Public order offences	51.1	66.7	57.4	70.2	50	-20.2
Miscellaneous crimes against society	39.2	49.4	51.3	33.8	44.6	10.8
<b>Total Police Recorded Crime - all offences</b>	<b>29.8</b>	<b>27.8</b>	<b>28.8</b>	<b>28.5</b>	<b>27.7</b>	<b>-0.8</b>

Outcomes rates were slightly down from 28.5% in 2019/20 to 27.7% in 2020/21 - a reduction of 0.8 percentage points.

- The biggest change was in **public order offences** where the outcome rate decreased by 20.02%.
- The next biggest change in outcomes rates was **Robbery** which saw an increase 15.6% from 2019/20 figures.
- The outcome rate for **Trafficking of drugs** was down by 13% while the outcome rate in the **Possession of drugs** saw an increase of 13%
- The outcome rate for **Violence with injury** (including homicide & death/serious injury by unlawful driving) saw a reduction in outcomes rate of 5.6%
- Miscellaneous crimes against society saw an increase in outcome rates of 10.8 percentage points.
- Theft from a person saw the outcome rate decrease by 8.9%.

## Police Recorded Security Situations

Police Recorded Security Situations in Ards and North Down has seen a small decrease in the past year from an overall 20 in 2019/20 to 13 in 2020/21.

Police Recorded Security Situations in Ards and North Down	2019/2020	2020/21	% change
Shooting Incidents	3	1	-67
Bombing Incidents	1	0	-100
Casualties as a result of paramilitary style assaults	10	8	-20
Casualties as a result of paramilitary style shootings	1	0	-100
Persons arrested under section 41 of the Terrorism Act	4	4	0
Persons arrested under section 41 of the Terrorism Act and subsequently charged	1	0	-100
<b>Total Police Recorded Security Situations</b>	<b>20</b>	<b>13</b>	<b>-35</b>

- Casualties as a result of paramilitary style assaults is still the highest security situation with 8 recorded situations though has decreased by 20% in comparison 2019/2020.
- Persons arrested under section 41 of the Terrorism Act stayed the same with 4 recorded situations but there was no charges made from these arrests.
- Shooting Incidents decreased by 67% in comparison to 2019/20.
- There was no Bombing Incidents or Casualties as a result of paramilitary style shootings recorded in 2020/21.

A National Statistics publication, the bulletin focuses on key attitudinal modules contained within the NISCS relating to:

- confidence in policing and community engagement; and
- confidence in the criminal justice system.

## Key Findings

- NISCS 2019/20 findings show that, at 80%, overall **public confidence in the police** and police accountability arrangements (based on a seven-strand composite measure) remained unchanged from 2018/19 (81%). The confidence rating, however, has shown an overall increase from 73% in 2003/04 when the measure was introduced.
- In terms of the local police, latest findings indicate 49% of respondents rated the police in their area as doing an excellent or good job, a statistically significant decrease from the 2018/19 figure of 53%. The percentage of respondents rating their local police performance as excellent or good had generally been showing an upward trend over the last decade or so; the 2019/20 figure of 49% represents an overall increase on the 2007/08 figure of 41%.




- When asked about **overall confidence in the local police**, 62% of respondents stated that, when taking everything into account, they had confidence in the police in their area, a statistically significant decrease from last year (65%, 2018/19).
- With regards to community engagement, the proportions of respondents **agreeing that the police and other agencies 'seek people's views about the anti-social behaviour (ASB) and crime issues that matter' (31%)** and are 'dealing with' (37%) such issues remained on a par with the previous year showing no statistically significant change between 2018/19 and 2019/20 (33% and 39% respectively).
- NISCS 2019/20 respondents were more likely to think the **criminal justice system (CJS) as a whole is fair (57%) than effective (40%)**. While the proportion agreeing that the CJS as a whole is fair showed no statistically significant change from 2018/19 (60%), the proportion confident that the CJS as a whole is effective showed a statistically significant decrease from 45% over the same period.
- As in previous years, participants cited **'tougher sentences'** as one of the most important things the CJS could do to improve its public confidence rating (29%, 2019/20). Other popular responses included: 'tackle ASB and minor crime' (23%); and provide 'a more visible policing presence' (19%).



## A8: Strategic Context - Summary of findings from the strategic assessment

A detailed strategic review has been carried out. It demonstrates the strategic fit. The overarching key priorities as a thread running through all the strategies are linked to outcomes vested in collaboration, networking, sharing resources and reducing duplication. Developing trust through best practice approaches and good communication lies at the heart of delivery for everyone.

Key Agency	Key themes or priorities to consider	Strategic fit
<p>Ards and North Down Community Plan - The Big Plan Part II</p>	<p>The Big Plan for Ards and North Down establishes an aspirational vision of the Borough in 2032: "Ards and North Down is a vibrant, connected, healthy, safe and prosperous place to live".</p> <p>The overarching cross cutting ambition is to have empowered resilient individuals and communities; to reduce inequality; to promote good relations and sustainability; and to improve the accessibility of all public services.</p> <p>The vision will be delivered through the fulfilment of five outcomes:</p> <ol style="list-style-type: none"> <li>1. Fulfil their lifelong potential</li> <li>2. Enjoy good health</li> <li>3. Are respected and live in communities where they are safe and feel secure</li> <li>4. Benefit from a prosperous economy</li> <li>5. Feel pride having access to a well-managed, sustained environment</li> </ol> <p>A current review of the Big Plan is being carried out at the time of writing. The purpose of the review was to progress from 'business as usual' actions to activities that required collaboration between community planning partners. While its themes remain the same its priority needs and workstreams will be flexible and adapt/change as needed.</p> <p>The Big Plan- Part II has in part being influenced as result of collaborative priorities and the response to the COVID-19 pandemic. This was a practical response in the form of community planning and involved working with community planning partners. The further building of relationships, increased levels of trust and confidence in partnership work should help future working of the Community Planning Partnership. Covid-19 has reinforced the value that community planning can bring as it helps to create the networks necessary to support collaboration and joint activities.</p> 	<p>This is a key strategy within which the PCSP plan fits and aims to deliver on the outcomes. The recent update and focus on workstream priorities and collaborative response following the pandemic will assist in support for joint activities.</p>
<p>Programme for Government Draft Outcomes</p>	<p>In relation to the Programme for Government, the Department of Justice leads on Outcome which is;</p>	<p>The actions within the AND PCSP plan fully complement</p>

Key Agency	Key themes or priorities to consider	Strategic fit
Framework (PFG) 2021	<p><b>'Everyone feels safe – we all respect the land and each other'.</b></p> <ul style="list-style-type: none"> <li>• Access to Justice</li> <li>• Address Harm and Vulnerability</li> <li>• Early Intervention and Rehabilitation</li> <li>• Tackling Sectarianism, Building Respect and Identity</li> </ul>	and contribute to the creation of a safe community where there is respect for the law and each other. It positively contributes to the outcomes of the PFG plan.
The Community Safety Strategy for Northern Ireland	<p>Building Safer, Shared and Confident Communities strategy sets the direction for reducing crime, anti-social behaviour and fear of crime in Northern Ireland over the next five years. It builds on the positive progress made in recent years in reducing crime and anti-social behaviour, both by continuing to focus on what works, as well as a stronger emphasis on the guiding principle that prevention is better than cure.</p> <p>The overall aim of the Community Safety Strategy, is to help build:</p> <ul style="list-style-type: none"> <li>• Safer communities, with lower levels of crime and anti-social behaviour</li> <li>• Shared communities, where each person's rights are respected in a shared and cohesive community; and</li> <li>• Confident communities, where people feel safe and have confidence in the agencies that serve them.</li> </ul>	The PCSP Plan activities complements this strategy, albeit that the strategy is out of date
NIPB - The Northern Ireland Policing Plan 2020-2025  and  Strategic Outcomes for Policing 2020-2025	<p>The Northern Ireland Policing Plan 2020-2025 outlines three outcomes that they want policing to deliver for the people of Northern Ireland. The Performance Plan 2021/22 outlines the measures for these.</p> <p><b>Outcome 1: We have a Safe Community</b></p> <p><b>1.1 Fewer repeat victims of crime</b> 1.1.1 Repeat victimisation rate and report on initiatives to support repeat victims with a focus in 2021/22 on victims of (i) Domestic Abuse, (ii) Child Sexual Abuse and Exploitation (CSAE) and (iii) Hate Crime.</p> <p><b>1.2 Fewer repeat offenders of crime</b> 1.2.1 Repeat offending rate and report on initiatives to reduce repeat offenders with a focus on Domestic Abuse in 2021/22. 1.2.2 Through Frustrated, Disrupted and Dismantled activity, reduce the capacity and capability of Organised Crime Groups (OCGs) and paramilitary organisations to engage in criminal activity.</p> <p><b>1.3 people in all communities feel safe</b> 1.3.1 Number of people in Northern Ireland who feel safe in their local area, local high street or town centre and own home. 1.3.2 Rate of places repeatedly victimised.</p> <p><b>1.4 Crime rates and trends showcase an effective police response</b> 1.4.1 Benchmark PSNI crime rates against previous PSNI levels and other most similar police service.</p>	<p>The AND PCSP actions fully complements this strategy and its outcomes-based accountability framework.</p> <p>The ANDPCSP plan has a renewed focus this year on local area planning as per the Big Plan part II and its workstreams which will assist in tackling the more difficult issues in target areas.</p>

Key Agency	Key themes or priorities to consider	Strategic fit
	<p><b>Outcome2: We have confidence in Policing</b></p> <p><b>2.1 The level of public confidence in policing</b> 2.1.1 Number of people in Northern Ireland who are confident that PSNI is accessible, visible, responsive and victim focused.</p> <p><b>2.2 The level of satisfaction with the service received</b> 2.2.1 Number of victims and service users who are satisfied with the service they have received.</p> <p><b>2.3 The representativeness of the police service</b> 2.3.1 Improve representativeness of the service across ranks, grades and departments by gender and community and socio-economic background.</p> <p><b>2.4 Delivery of effective crime outcomes</b> 2.4.1 Levels of crime outcomes to identify and respond to areas of concern in outcomes statistics, with a particular focus on domestic abuse in 2021/22.</p> <p><b>Outcome 3: We have engaged and supportive communities</b></p> <p><b>3.1 Police, in partnership with local communities, including PCSP's, identify and deliver local solutions to local problems.</b></p> <p>3.1.1 In collaboration with the community deliver the commitments outlined in the Local Policing Review.</p> <p>3.1.2 Identify and report on the Neighbourhood Policing Team initiatives to address local problems and tackle local issues, including co-designed solutions, in line with Neighbourhood Policing Guidelines.</p> <p>3.1.3 Assess and evaluate the impact of partnership working with local communities, including but not exclusively, in areas of high deprivation and areas that have been repeatedly victimized.</p>	
AND Local Policing Plan	<p>The Ards and North Down Local Policing Plan 2019-2020 has three main themes with the following outcomes.</p> <p><b>Theme 1: Communication and engagement</b> Outcome: Trust and confidence in policing across N.I. Measures:</p> <ul style="list-style-type: none"> <li>• To continue to improve our support for, and interaction with, victims of crime.</li> <li>• To improve confidence in policing in areas where it is identified as being lower.</li> <li>• Ensure that our officers treat the public with fairness, courtesy and respect.</li> </ul> <p><b>Theme 2: Protection of People and Communities</b> Outcome 1: Harm caused by crime and anti-social behaviour is reduced with a focus on protecting the most vulnerable, including repeat victims. Measures:</p> <ul style="list-style-type: none"> <li>• Demonstrate an effective contribution in addressing anti-social behaviour particularly in areas of high deprivation and hot spot areas</li> </ul>	This plan links completely with the PCSP plan and both inform each other.



Key Agency	Key themes or priorities to consider	Strategic fit
	<p>in collaboration with PCSPs and relevant others within the community.</p> <ul style="list-style-type: none"> <li>• Demonstrate an effective contribution to improving service and protecting vulnerable groups by implementing initiatives and interventions to improve outcomes in collaboration with partners.</li> </ul> <p>Outcome 2: People are Safe on the Roads. Measure:</p> <ul style="list-style-type: none"> <li>• Demonstrate a contribution to reduce the number of people killed or seriously injured on our roads through education and enforcement activity.</li> </ul> <p><b>Theme 3: Reduction in Offending:</b></p> <p>Outcome 1: Identify and intervene with priority offenders. Measure: Demonstrate an effective contribution to the integrated management of priority offenders in collaboration with partner agencies, in order to reduce reoffending.</p> <p>Outcomes 2: Tackle serious and organised crime. Measure: Demonstrate an effective contribution in the implementation of initiatives and interventions in collaboration with other agencies to reduce the harm caused by drugs.</p> <p>Outcome 3: Tackle paramilitarism. Measure: In collaboration with partner agencies, local communities and PCSP, demonstrate an effective contribution to reduce the negative impact of paramilitarism.</p>	
<p>Children and Young People’s Strategy 2019-2029</p>	<p>The Children’s Services Cooperation Act (2015) requires all government departments to co-operate to improve the well-being of all children and young people in Northern Ireland, and the Executive to adopt a strategy which would provide a framework around which departments would achieve and report progress on improvements. The Department of Education leads on the development of the new Children and Young People’s Strategy. The Strategy links directly to the draft PFG Outcomes and is the NI Executive’s plan to make life better for all children and young people. While the Department is responsible for developing, monitoring and reporting on the new Children and Young People’s Strategy, the Strategy will outline <b>how all Executive departments will work co-operatively to improve the well-being of children and young people and deliver positive, long-lasting outcomes</b>. The strategy aims to improve the well-being of children and young people across eight outcomes as follows:</p> <ol style="list-style-type: none"> <li>1. Children and young people are physical and mental healthy</li> <li>2. Children and young people enjoy play and leisure</li> <li>3. Children and young people learn and achieve</li> <li><b>4. Children and young people live in safety and with stability</b></li> <li>5. Children and young people experience economic and environmental well-being</li> </ol>	<p>The AND PCSP has a focus on children and young people as one of its key target groups. It contributes directly to Outcome 4 of this plan and indirectly to the others. Its collaborative approach, working with partners, is a key driver to ensuring Big Plan outcomes are met as part of its focus.</p>

Key Agency	Key themes or priorities to consider	Strategic fit
	<p>6. Children and young people make a positive contribution to society</p> <p>7. Children and young people living in a society that respects their rights</p> <p>8. Children and young people living in a society in which equality of opportunity and good relations are promoted</p>	
<p>AND Education Authority youth service Area Plan 2018-2020</p>	<p>Although the work of the Department of Education extends across many of the 14 Outcomes in the draft Programme for Government, its key area of focus lies within Outcome 14, which states that: We give our children and young people the best start in life. DE will lead on the development of Delivery Plans for the following 4 indicators in the draft Programme for Government:</p> <ul style="list-style-type: none"> <li>• Indicator 11: Improve Educational Outcomes</li> <li>• Indicator 12: Reduce Educational Inequality</li> <li>• Indicator 13: Improve the Quality of Education</li> <li>• Indicator 15: Improve Child Development</li> </ul> <p>The overarching DE vision is that all children and young people receive the best start in life to enable them to achieve their full potential at each stage of their development. Currently DE's plan is set out under seven corporate goals:</p> <ul style="list-style-type: none"> <li>• Improving the well-being of children and young people: Supporting the draft PfG Indicator 15: Improve child development.</li> <li>• Raising standards for all which supports the draft PfG Indicator 11: Improving educational outcomes.</li> <li>• Closing the performance gap, increasing access and equality: Supporting the draft PfG Indicator 12: Reduce educational inequality.</li> <li>• Developing the education workforce which supports the draft PfG Indicator 13: Improving the quality of education.</li> <li>• Improving the learning environment which supports the draft PfG Indicator 13: Improving the quality of education.</li> <li>• Transforming the governance and management of education.</li> <li>• Discharging our corporate responsibilities effectively.</li> </ul> <p>Priorities for Youth revised the overarching aims of Youth Work to reflect a closer alignment between Youth Work and education priorities, and presented the strategic aims of Youth Work as:</p> <ul style="list-style-type: none"> <li>• To contribute to raising standards for all and closing the performance gap between the highest and lowest achieving young people by providing access to enjoyable, non-formal learning opportunities that help them to develop enhanced social and cognitive skills and overcome barriers to learning; and</li> <li>• To continue to improve the non-formal learning environment by creating inclusive, participative settings in which the voice and influence of young people are championed, supported and evident in the design, delivery and evaluation of programmes.</li> </ul> <p>The Ards &amp; North Down Youth Work Team consists of 6 full-time youth workers in the controlled and voluntary sector, supported by 1 Team Leaders, responsible for the delivery of services in the area. There are 5 fulltime controlled youth projects and 1 full time voluntary centre in the</p>	<p>This plan very clearly outlines the priorities for youth and the areas where additional support is required by the PCSP and others in order to turn the curve. It is crucial that the PCSP engages in the interagency group on youth and links with the youth council to support youth engagement in the activities of the PCSP.</p>



Key Agency	Key themes or priorities to consider	Strategic fit
	<p>Area. In addition, there are 4 controlled part time units 2 voluntary part time units and 111 registered units.</p> <p>EA Youth Service receives the major part of it's funding from the Department of Education. However, the service has also developed key strategic partnerships to enable the securing of additional resources for the delivery of specific programmes and projects. Such partnerships, for example with the Department for Communities (DfC) and local district councils have strengthened the ability of the service to deliver innovative and highly creative projects for the most marginalised young people in our community.</p> <p>At a strategic level the EA Youth Service has representation on several multi-agency groups, including active involvement in the Peace IV Partnership Board and the PCSP in Ards and North Down council area. The Youth Service is also a key partner on the South Eastern Trust's Family Support Hubs which operate for Ards &amp; North Down.</p> <p><b>EA Summary Areas for Action 2018-20</b></p> <p>Raising standards for all</p> <ul style="list-style-type: none"> <li>• To ensure that all planning, funding and delivery of services is based on the Regional and Local Assessment of Need and implements policy requirements.</li> <li>• To ensure that there is a full-time youth centre or full-time youth worker present in each of the top 25% of the most deprived SOAs.</li> <li>• To implement agreed Inter-board standards for the registration of youth units.</li> <li>• To provide financial assistance and support to registered units.</li> <li>• To develop and apply appropriate quality assurance measures and systems.</li> <li>• To maintain generic youth provision across the area to ensure young people have access to youth services.</li> </ul> <p>Closing the gap between the highest and lowest performers, improving access and equality</p> <ul style="list-style-type: none"> <li>• To promote inclusion of Section 75 young people and address issues relating to diversity.</li> <li>• To enhance the educational attainment of young people, particularly those underachieving, through direct work in schools.</li> <li>• To reduce barriers to learning by promoting healthy choices and reducing risk taking behaviour.</li> <li>• To reduce conflict and promote positive behaviour in areas of community tension.</li> <li>• To engage young people in isolated rural areas.</li> <li>• To engage young people who want to become active citizens by supporting and delivering the following projects: Duke of Edinburgh, Youth Councils and Youth Forums.</li> <li>• To develop and maintain appropriate partnerships with statutory and voluntary organisations to enhance youth work provision for young people in the Division.</li> </ul>	

Key Agency	Key themes or priorities to consider	Strategic fit
	<p>Enhancing the quality of teaching by developing the workforce</p> <ul style="list-style-type: none"> <li>• To increase volunteering opportunities within the service.</li> <li>• To offer an annual calendar of staff development opportunities.</li> </ul> <p>Improving the Learning Environment</p> <ul style="list-style-type: none"> <li>• To ensure that all Youth Service provision operates to accepted standards of Child Protection.</li> <li>• To establish appropriate risk management and controls within controlled provision.</li> <li>• To develop capital projects and appropriate maintenance programmes to ensure that the Education Authority estate is fit for purpose.</li> </ul> <p>Transforming Education Management</p> <ul style="list-style-type: none"> <li>• The Local Advisory Group is established and operational in area.</li> <li>• To ensure the maintenance and development of a range of participative opportunities, including Youth Councils, Youth Forums and the Youth Advocacy Programme for young people, to become involved in the management of youth services and advocacy on behalf of their peers.</li> <li>• To secure additional funding to enhance the services offered to young people.</li> <li>• Education Authority Youth Service practice will seek to be flexible and responsive to emerging needs and new policy direction during the life of this Plan.</li> </ul>	
NIHE local Area Plan	<p>Ards and North Down Housing Investment plan 2019-2023 has the following vision. The housing vision for Ards and North Down is one where:</p> <p>“everyone is able to live in an affordable and decent home, appropriate to their needs, in a safe and attractive place ...”.</p> <p>Outcomes</p> <ol style="list-style-type: none"> <li>1. Helping people find housing support and solutions</li> <li>2. Delivery Better Homes</li> <li>3. Fostering vibrant sustainable communities</li> <li>4. Delivering quality public services</li> </ol>	<p>There are areas of housing stress in Ards and North Down which can lead to other issues. There are a significant amount of actions under the create safe and cohesive communities for NIHE which complement the PCSP. This should continue.</p> <p>The Housing Executive is an ideal vehicle for further engagement work on issues linked to the PCSP.</p>
SE Health Trust Corporate Plan 2017-22	The Trust delivers its strategy against four main values - Compassion; Excellence; Trust and Integrity.	This is germane to the PCSP strategy and demonstrates

Key Agency	Key themes or priorities to consider	Strategic fit
	<p>The Trust provides a wide range of hospital and community services.</p> <p>Services are provided from over 100 Trust facilities including:</p> <p>Acute Hospital (Ulster)</p> <ul style="list-style-type: none"> <li>• Local Hospitals (Lagan Valley and Downe)</li> <li>• Community Hospitals (Ards and Bangor)</li> <li>• Community facilities, including health centres, day resource centres and children’s and older people’s residential accommodation, are located in many local towns and villages</li> <li>• The Trust also provides healthcare services to the three prisons in Northern Ireland.</li> </ul> <p>Community services are continually developing to provide care to residents in their own homes to enable people to live as independently as possible in their own local community, for as long as possible. The Recovery College is an innovative educational centre which is an inspiring way to tackle mental health.</p> <p>The priorities will reflect Health and Wellbeing 2026: Delivering Together, the Health Minister’s 10 year vision to transform the current Health and Social Care System.</p> <p>This focuses on:</p> <ul style="list-style-type: none"> <li>• Prevention</li> <li>• Early intervention</li> <li>• Supporting independence and wellbeing.</li> </ul> <p>There are four key outcomes in the draft Programme for Government related to health:</p> <ul style="list-style-type: none"> <li>• We care for others and we help those in need</li> <li>• We enjoy long, healthy, active lives</li> <li>• We give our children and young people the best start in life</li> <li>• We have high quality public services.</li> </ul> <p>We are becoming more sophisticated in developing outcome indicators which will inform how we will prioritise services. Some of the draft Programme for Government indicators which will inform our work include:</p> <ul style="list-style-type: none"> <li>• Reduce health inequality</li> <li>• Increase healthy life expectancy</li> <li>• Improve support for looked after children</li> <li>• Improve support for adults with care needs</li> <li>• Improve the quality of the healthcare experience.</li> </ul>	<p>the importance of joining the dots in terms of planning services in Ards and North Down given the similar focus on early intervention and prevention in particular.</p>
Youth Justice Agency 2021-2027	<p>Its vision is “Collaborating across all sectors of government and society in the development and delivery of opportunities for children and young people, to harness support in their families and communities in order to strengthen their capacities to live free from crime and harm”.</p> <p>Its guiding principles aim to provide a lens through which youth justice policy is to be understood, delivered, assessed and monitored. These</p>	Complements PCSP Strategy



Key Agency	Key themes or priorities to consider	Strategic fit
	<p>fundamental principles are grounded in a commitment to uphold the rights of children and young people, while acknowledging the impact of offending on society and victims of crime in particular. They reflect Ireland’s international obligations under the United Nations Convention on the Rights of the Child (UNCRC)</p> <p>Young people in conflict with the law will be treated as children first, with due respect for their rights, in a way that strengthens their capacity for positive participation in community life and reinforces respect for the human rights and freedoms of others.</p>	
<p>Probation Board NI Corporate strategy 2020-2023</p>	<p>The Probation Board NI vision is they will lead in the reduction of reoffending by tackling the root causes of offending behaviour and rehabilitating people. We will be collaborative and transformative to reduce the number of victims of crime and build safer communities.</p> <p>Aim is; ‘changing lives for safer communities..’</p> <p>PBNI’s priorities for the Corporate Plan are informed by the draft Programme for Government and aligned to the Department of Justice’s priorities.</p> <ul style="list-style-type: none"> <li>• Strategic Priority 1: Shaping and Influencing Criminal Justice Policy and Practice</li> <li>• Strategic Priority 2: Delivering an innovative and problem solving approach to reduce reoffending through partnership and collaboration</li> <li>• Strategic Priority 3: Demonstrating Effectiveness and Efficiency</li> <li>• Strategic Priority 4: Value and Developing our People</li> <li>• Strategic Priority 5: Building Awareness and Confidence in communities about the professional role of PBNI</li> </ul>	<p>Complements PCSP Strategy</p>
<p>Northern Ireland Fire and Rescue Service - NIFRS</p>	<p>NIFRS Vision is: Protecting Our Community</p> <p>NIFRS Mission is to deliver a fire and rescue service and work in partnership with others to ensure the safety and well-being of our community</p> <p>NIFRS Values are</p> <ul style="list-style-type: none"> <li>• People - We value keeping our people safe and well trained</li> <li>• Leadership - We value leading by example</li> <li>• Teamwork - We value working together</li> <li>• Integrity - We value the utmost integrity in everything we do</li> <li>• Diversity - We value equality and fairness and we consider the needs of our staff and the community we serve</li> <li>• Communication - We value open and honest communication with our staff and with all our stakeholders</li> </ul>	<p>Complements PCSP Strategy</p>

Key Agency	Key themes or priorities to consider	Strategic fit
	<ul style="list-style-type: none"> <li>• Partnership - We value working in partnership</li> <li>• Pursuit of Excellence - We value continuous improvement at all levels of our organisation</li> </ul> <p>NIFRS Relevant strategies include its</p> <ul style="list-style-type: none"> <li>• People at risk strategy 2016-21</li> <li>• Prevention and Protection Strategy 2014-19 and</li> <li>• Road Safety Strategy 2014-21</li> </ul> <p>It also has a number of key programmes of relevance to the work of the PCSP including</p> <ul style="list-style-type: none"> <li>• Halloween Operational Activity update</li> <li>• NIFRS Safety Appeal - don't get spooked by fire this Halloween</li> <li>• NIFRS Halloween Safety appeal - a night for treats not tragedies</li> <li>• Road Safety Week – Motorists Urged to Slow Down</li> <li>• Your choice - is a virtual reality programme (free of charge) developed to give users an immersive experience of a road traffic collision.</li> <li>• Fire safety leaflets</li> <li>• Schools fire safety programmes</li> <li>• Youth initiatives - Firefighters scheme; Life Scheme and NIFRS cadet scheme; Princes Trust work</li> <li>• Home fire safety checks</li> <li>• Multilingual fire safety information</li> </ul>	
<p>The Criminal Justice Inspection Northern Ireland report "PCSPs, A review of governance delivery and outcomes"</p>	<p>In December 2014, the Criminal Justice Inspection Northern Ireland (CJINI) published its findings and made a number of recommendations. In summary the report recommended that PCSPs:</p> <ul style="list-style-type: none"> <li>• Continue to evolve</li> <li>• Strip back bureaucracy</li> <li>• Reduce costs</li> <li>• Make community planning the focal point for delivery of long term aims; and</li> <li>• Ensure delivery is closely linked to improved community safety for local communities.</li> </ul> <p>• A key strength of PCSPs is their connection locally into communities, understanding the needs and issues locally and developing tailor made programmes of intervention to deal with these. CJINI has considered this, recommending consideration of thematic as opposed to geographical sub-groups within the PCSP structure.</p>	<p>Complements PCSP Strategy</p>
<p>Together: Building a United Community – Good Relations Strategy</p>	<p>The Northern Ireland Executive's Good Relations Strategy, Together: Building a United Community (T: BUC), which was launched by the First Minister and deputy First Minister in May 2013, has four key priorities:</p> <ul style="list-style-type: none"> <li>• Our Children and Young People;</li> </ul>	<p>Complements PCSP Strategy</p>



Key Agency	Key themes or priorities to consider	Strategic fit
	<ul style="list-style-type: none"> <li>• Our Shared Community;</li> <li>• Our Safe Community; and</li> <li>• Our Cultural Expression.</li> </ul> <p>While local good relations work delivered under all four of these priorities may compliment the objectives of PCSPs, T: BUC makes specific reference to the role of PCSPs under two priorities – Our Shared Community and Our Safe Community. In recognising this role, T: BUC states Government will ‘ensure that District Council Good Relations Action Plans display close linkages with the PCSPs’.</p> <p>In January 2014, the then OFMDFM (now the Executive Office) wrote to all Council Chief Executives to advise them of the responsibility under T: BUC for District Councils Good Relations programmes (DCGRP) to work closely with their local PCSPs and to ensure that their Good Relations plans should illustrate development and implementation of this process between the two services.</p>	
Fresh Start – The Stormont Agreement and Implementation Plan	<p>A Three Person Panel established to report to the Executive with a strategy to tackle these issues published its recommendations on 7 June 2016.</p> <p>In response, ‘A Fresh Start – the Stormont Agreement and Implementation Plan’ was published in November 2015 setting out proposals to tackle challenging and intractable community issues, including paramilitarism and organised crime while promoting the rule of law.</p> <p>The report noted the two specific recommendations below. PCSPs should be mindful of these recommendations during their business planning.</p> <p>Recommendation A6 - In setting the strategic objectives of PCSPs, the Department of Justice and Policing Board should ensure that the partnerships focus on building community confidence in the rule of law and embedding a culture of lawfulness.</p> <p>Recommendation A7 - The designated organisations should also ensure that their representatives are sufficiently senior and committed to building effective partnerships</p>	Complements PCSP Strategy
AND Corporate Plan 2020-2024	<p><b>Ards and North Down Borough Council Corporate Plan 2020-2024</b> links closely to The Big Plan part II for Ards and North Down. The purpose of the Strategy is to improve the quality of life for everyone in Ards and North Down. The vision echoes this saying, “Ards and North Down is a vibrant, connected, healthy safe and prosperous place to be”. It strives to make the Borough the best place to live, work, visit and invest. Its objectives are all people in AND will fulfil their life long potential; enjoy good health and wellbeing; live in communities where they are respected, safe and secure; benefit from a prosperous economy. Focus is growing better together.</p>	The PCSP conforms to this plan as the staff team sit within council

Key Agency	Key themes or priorities to consider	Strategic fit
AND Integrated economic and Tourism Strategy	<p>The <b>Integrated Strategy for Tourism, Regeneration and Economic Development</b> presents a coherent vision for the pursuit of prosperity in the Borough of Ards and North Down. It responds to the vision and outcomes of The Big Plan for Ards and North Down and will be used as the common point of reference for all those contributing to the growth of the economy, the welcoming of visitors and the improvement of the Boroughs' places, both urban and rural. This strategy aims to create jobs, increase economic productivity, increase visitor overnight trips and expenditure.</p>	<p>Economic development and tourism depend on safe communities especially in regard of the night-time economy. This is an important driver for council and one that will</p>
AND Integrated Arts, Culture and Heritage Strategy 2018-2023	<p><b>The Integrated Arts and Heritage Strategy</b> aims to get more people involved in arts and heritage and identifies what is special about arts and heritage in Ards and North Down that will attract the kind of visitors targeted in the Council's Integrated Strategy for Tourism, Regeneration and Economic Development and engage a wider range of residents.</p> <p>The six strategic themes within the Arts and Heritage Strategy are:</p> <ul style="list-style-type: none"> <li>• Investment in our arts and heritage infrastructure</li> <li>• Engaging audiences</li> <li>• Equity of geographic access to grow audiences and creative enterprises</li> <li>• Advocating for the value of arts and heritage</li> <li>• Developing skills, excellence and employment</li> <li>• Taking a participatory approach to arts and heritage</li> </ul>	<p>Arts, culture and heritage offer many opportunities to engage young people in particular and to offer diversionary activities for young people. Many hard messages can also be portrayed through arts and culture.</p>
AND Community Development Strategy	<p><b>Ards and North Down Community Development Strategy</b> aims to tackle area-based deprivation; improving linkages between areas of needs and areas of opportunity and develop more cohesive and engaged communities. It supports local communities by providing a needs-based community development service; it creates a more inclusive society where community services and facilities are equitable, and accessible to local communities; it enables communities to become more self-reliant and sustainable and it improve Council's services to communities in a manner that ultimately enhances the quality of life for citizens.</p>	<p>This team has excellent connections with the local community that can assist in the delivery of the PCSP engagement element. It understands the nuances of local communities and can help continue to bring a community development ethos to the delivery of the plan, particularly in disadvantaged areas (including neighbourhood renewal areas) and rural areas of the borough.</p>

Key Agency	Key themes or priorities to consider	Strategic fit
<p>AND PEACE IV 2022-25 and AND Good Relations Plan</p> <p>Now Emerging PEACEPLUS PLAN</p>	<p><b>Peace IV, Good Relations and The Policing and Community Safety Partnerships'</b> strategies and programmes are designed to work together under complementary themes and priorities which include children and young people, shared space and services, building positive relations and cultural expression.</p> <p>These programmes have threaded arts, heritage and cultural activities into many of their projects with specific outputs feeding back to The Big Plan for Ards and North Down's five outcomes.</p> <p>Peace IV is in its final stages of delivery at the time of writing. PEACEPLUS is in its early development phase to continue to deliver broader peace based initiatives across the borough with a link to good relations and the work of the PCSP.</p>	<p>These plans are really important documents that link with the PCSP strategy as many of the issues being addressed by all three plans are similar. There is a need to maintain good links and connections between these three units and identify collaboration preventative projects that can really make a difference to crimes-based issues locally. These teams have excellent connections with the local community that can assist in the delivery of the PCSP engagement element.</p>
<p><b>Local Labour Market Partnership</b></p>	<p><b>Ards and North Down Local Labour Market Partnership</b> – Following the Department for Communities confirmation in respect of making funding available to establish Labour Market Partnerships (LMP), approval was granted by Ards and North Down Borough Council in respect of its support and willingness to be the governing body and secretariat for the Ards and North Down LMP in June 2021. A Strategic Assessment was undertaken in July 2021, by the Council's Data and Evidence Analyst, and showed that AND experiences a high rate of economic inactivity; the area was the only council district in NI that had a reduction in employee jobs in 2019 from 2018, has increased rates of underemployment, lower weekly earning for jobs located in AND, low GVA and a decrease in VAT/PAYE registered businesses. A study of employment deprivation showed that within Scrabo_2 (SOA) 35.5% of working age population were excluded from work while Bloomfield_2 (SOA), contained a small area [3] (also known as Bloomfield_2) with 48% of working age population considered employment deprived. Furthermore, current and projected qualification imbalances will present challenges for the future</p>	<p>The labour market partnership is an important element of recovery post the pandemic and will influence employment and skills in the area, this too should influence an increase in community safety in the area. Collaborative efforts linking activities to skills should be a consideration in</p>



Key Agency	Key themes or priorities to consider	Strategic fit
	<p>labour market. The percentage of HE qualifiers gaining qualification in maths, computing, engineering and technology is one of the metrics used to measure skill flow by DEA. In AND, two DEAs performed poorly, Holywood and Clandeboye ranked 79<sup>th</sup> out of 80 DEAs while Ards Peninsula ranked 74<sup>th</sup> out of 80 DEAs. In 2018, data from South Eastern HSCT area showed that the employment rate for people with disability was only 37% compared to the average 72.9% in AND in 2018. The employment rate and number of self-employed males were higher than females. Higher economical inactive rate was also observed among females in AND (29.5% of female vs 20.8% of male). As a result of the Strategic Assessment and consultations with a wide range of key stakeholders, the following themes have been identified as local priorities:</p> <ul style="list-style-type: none"> <li>• Supporting people into employment and employment enhancement</li> <li>• Young People with employment challenges</li> <li>• Covid-19 related labour market disruption</li> </ul>	<p>planning with this new partnership.</p>

## A9: Turning the Curve Summary

A turning the curve exercise was completed initially by 18 members online as part of a comprehensive process. All projects, descriptions and a summary of the delivery agents' responses to a survey questionnaire was included for consideration. Results were analysed and presented. A dedicated PCSP committee meeting engaged members in further feedback and discussions on each priority theme and project. The most recent crime and policing outcomes stats were also presented. A break down by DEA provided extensive detail. The feedback and comments to stop, amend or continue summary is provide in the appendix II and III.

Below is a summary:

**Strategic Priority 1: To form & successfully deliver the functions of the Policing & Community Safety Partnership for the area. This theme includes private meetings, communications strategy, (PR and Facebook), and community safety subgroup meetings.**

During the turning the curve exercise members felt that there were regular well organised meetings and subgroups meetings held with good levels of participation and engagement.

It was recognised that COVID-19 has presented additional challenges for wider engagement and that more work needs to be done to promote the purpose and work of the PCSP. This would make it more relevant to local communities and ensure that members of the public know exactly what it does and how to engage with it.

**Thinking about Turning the Curve for Strategic Priority 2: To improve community safety by tackling crime and anti-social behaviour.**

A list of all the projects were analysed extensively. It was recognised that COVID-19 has impacted the delivery of a number of projects. The project delivery agents survey reflected adaptability and innovation under difficult circumstances.

While clarification was sort on one wider initiative endorsed by DOJ, PSNI and PHA, as in the Drugs-Rapid Bin Initiative, which is operational in all PCSP's across Northern Ireland, it was agreed with a couple of amendments most projects could continue to build on their previous learning. Collaboration and relationship building during the projects had been a key part of its success, between statutory bodies and the community. This aligns with future Big Plan part II workstreams and delivery mechanisms.

It was also agreed that youth-based interventions should have medium to long terms support and succession planning in order to provide greater value. The short-term activities from experience tended to leave a gap between funding losing momentum in some areas. Flexibility in design and the use of co-design methods with young people was also suggested as an effective way to get the best results moving forward. It was agreed in line with the analysis of data and trends the current programmes were delivering effectively on their outcomes.

**Strategic Priority 3: To improve confidence in policing**

The PSNI programme delivery was sighted as being effective and should continue, as it provides important engagement and builds confidence. While policing public meetings have been curtailed because of the pandemic it was felt that areas of risk across the Borough had seen great engagement and increased awareness. Members could not stress enough the importance of how to ensure the



relationship between PSNI and community is supported in practical examples through visibility and delivery on the ground.

### **Delivery Agent Survey Questionnaire**

As part of analysing the delivery agents experience of delivering projects, 15 responded through an online survey, with regards to 17 different projects. This included the following list of delivery agents and projects:

1. Dunlewey Addiction Services- Adult Tier 2 Substance Abuse Awareness Project
2. Keyhole Surgery Locksmiths & PSTNI- Ards & North Down Secured Scheme
3. Kilcooley Primary School- Sow, Grow, Chill and Spill
4. ASCERT- Drugs Intervention Programme in Schools and Colleges
5. Youth for Christ NI- It's your move
6. Education Authority- Youth Engagement Scheme
7. Education Authority- Ards Blair Mayne Bike Project
8. Ards and North Down Borough Council (Sports Development) – ASB Youth Sports Leadership Programme
9. Ards & North Down Street Pastors- Community Safety Wardens
10. North Down & Ards Women's Aid- Project Name: Supporting Female Victims Of Domestic Abuse
11. Lisburn YMCA- Project Name: Teir 2 Drugs and Alcohol
12. North Down Cricket Club- Sport for change
13. SE Area Domestic & Sexual Violence and Abuse Partnership- Coercive Control Animation and Online seminars to mark 16 days of Action
14. Holywood Family Trust- Outreach and Detached Work
15. Comber Youth For Christ- Links Project

There was consensus that COVID-19 had impacted on all projects with face-to-face contact limited and online solutions finding a new place in delivery for some projects. PPE and social distancing were also limiting factors. Sickness and self-isolation also reduced opportunities for attendance, participation and ongoing engagement.

There was adaption, innovation and creativity across most projects to finds effective ways to deliver. In some cases, projects were delayed when no solutions could be found and subsequent to restrictions been lifted have been allowed to continue.

In conclusion all projects worked well. A detailed report is included in appendix III. Over all the funding opportunities benefitted outcomes for fear of crime, isolation, impacts on the environment, healthy lifestyles, drug awareness, positive relationship building, challenging attitudes and peers, increasing personal capacity, raising awareness, addressing antisocial behaviour, improving health and well-being, increasing knowledge and skills, partnership and collaboration, training, volunteering and serving the community, signposting, valuing people in the communities and pathways to positive futures.

## Part B: PCSP Strategic Plan 2022 – 2025

### Ards and North Down PCSP Vision 2022-2025

“We are a safe Borough. People who live, visit and work in the Ards and North Down area feel safer and more confident in their homes, in the community and out in public”

### Ards and North Down PCSP Mission 2022-2025

To achieve this vision, we will deliver on the following mission

“Working in partnership with our communities and our government and voluntary partners, Ards and North Down PCSP will take practical actions to help make communities safer; to build the confidence of local communities to develop solutions that help to tackle crime-based issues; and to build community confidence in the rule of law and embed a culture of lawfulness.”

### Values of the new Ards and North Down PCSP 2022-2025

The values of the Ards and North Down PCSP indicate the way in which it intends to undertake its business. These reflect the importance of collaborative and interagency working in achieving joint outcomes.

<b>Community engagement and participation at grass roots level</b>	<b>Challenging behaviours</b>
<b>A collaborative partnership with a focus on multiagency cooperation and information sharing</b>	<b>Locally driven but strategically and partnership focused</b>
<b>Practical action focused approach</b>	<b>Accountable and transparent</b>
<b>Prevention and early intervention focused</b>	<b>Rural, equality and disadvantage proofed</b>
<b>Citizen Focused and engaging of vulnerable groups</b>	<b>Creative and Innovative</b>
<b>Adverse Childhood Experiences Aware</b>	<b>Solutions and Outcomes focused</b>

**Link with the Ards and North Down Big Plan and Part II**

The Ards and North Down PCSP continues to engage with the Ards and North Down Big Plan. The plan calls for citizens to:

“feel safe in their homes, in the community and out in public”

To achieve this, outcome three of the plan, wants all citizens to be able to:

“Live in communities where they are respected, safe and secure”

The Plan also highlights the PCSP to be the delivery agent for community safety issues. Part II of the Big Plan includes priorities and workstream to assist with the effective collaboration and delivery on the outcomes.

**The Ards and North Down PCSP Strategic Themes 2022-2025**

The Ards and North Down PCSP Strategy 2022-2025 and Action Plan 2022-2023 priorities and actions are summarised under the following three priorities.

- **Strategic Priority 1:** To form & successfully deliver the functions of the Policing & Community Safety Partnership for the area
- **Strategic Priority 2:** To improve community safety by tackling crime and anti-social behaviour
- **Strategic Priority 3:** To support Community Confidence in Policing

As a result of the strategic assessment and planning exercise, the following AND Strategic Goals and Themes have been identified as local priorities for addressing crime, fear of crime and anti-social behaviour, alongside increasing confidence in policing.

PCSP Strategic Priority	AND PCSP Strategic Goals	AND PCSP Themes
Strategic Priority 1: To form & successfully deliver the functions of the Policing & Community Safety Partnership for the area	Creating the conditions and opportunities for collaboration, interagency working and community engagement	PCSP Members Private meetings and support
		Raise awareness of the PCSP
		PCSP public and sub group meetings

PCSP Strategic Priority	AND PCSP Strategic Goals	AND PCSP Themes	
<b>Strategic Priority 2:</b> To improve community safety by tackling crime and anti-social behaviour	Early intervention	Youth diversion, engagement and early intervention	
	Supporting vulnerable people	Drugs & Alcohol Early intervention Initiatives	
		Anti-Social Behaviour – early intervention initiatives	
		Domestic Violence / Crime	
	Preventing crime	Hate Crime / Crime	
		Concern Hub	
		Burglary & Fear of Crime / Crime	
	<b>Strategic Priority 3:</b> To support Community Confidence in Policing	Connecting our planning with our communities and their needs – making it real through active community engagement	Rural Crime / Crime
			Road Safety
Monitor local police performance			
		Engagement of local community and police	
		Advocate for policing	

### Priorities, Goals, Themes and Projects

The following projects have been identified within the priorities based on the emerging local issues. The projects will be co-design and delivered against their respective themes to meet the outcomes of the action plan.

PCSP Strategic Priority	AND PCSP Strategic Goals	AND PCSP Themes	Projects	Emerging local priority issues
<b>Strategic Priority 1:</b> To ensure effective delivery in response to local need, and improve the visibility and recognition of the work of the PCSP through effective consultation, communication, and engagement	Creating the conditions and opportunities for collaboration, interagency working and community engagement	PCSP Members Private meetings and support	1.1.1 PCSP Private Meetings	Collaboration and continued sharing required
		Raise awareness of the PCSP	1.2.1 PCSP Awareness raising including PR and Communications	Significant number still not aware of the PCSP, its work & members- revised communications strategy required
		Monitoring	1.2.2 PCSP Action Plan Review for 2022/23	Annual monitoring review and design of Action Plan
		PCSP public and subgroup meetings	1.3.1 PCSP Subgroup Meetings	Review TOR of all subgroups
<b>Strategic Priority 2:</b> To improve community safety by prioritising and addressing local community safety issues, tackling crime and anti-social behaviour	Early Intervention	Drugs & Alcohol- Early intervention Initiatives	2.1.1 Drug Intervention Programme at Tier 1 & 2 with young adults  2.1.2 Rapid Bin Initiative  2.1.3 Substance Abuse Awareness Project	Calls from all consultation evidence and crime stats around the growing need for drugs interventions and highlighted issues with ease of access to alcohol across the Borough with a need for activities and interventions
		Youth diversion, engagement and early intervention	2.2.1 Addressing ASB amongst Youth -Sports Programme (Leisure Services)  2.2.2 Addressing ASB hotspots areas- Collaborative Community Safety (CST) Team & Multi-Agency approach	ASB in Bangor and Newtownards in around the parks and leisure centres identified in survey and consultation findings as hotspots.  Calls for more activities for young people to do and engage in across the Borough.



PCSP Strategic Priority	AND PCSP Strategic Goals	AND PCSP Themes	Projects	Emerging local priority issues
<p><b>Continued...</b>  <b>Strategic Priority 2:</b> To improve community safety by prioritising and addressing local community safety issues, tackling crime and anti-social behaviour</p>			<p>2.2.3 Awareness of Adverse Childhood Experiences (ACE)</p> <p>2.2.4 Small Grants Programme with a focus on diversion and prevention</p> <p>2.2.5 Voluntary Safety Wardens</p>	
		<p>Anti-Social Behaviour – early intervention initiatives</p>	<p>2.2.6 Schools Education Programme for ASB</p> <p>2.2.7 Enhanced Detached Youth Programme (EA)</p> <p>2.2.8 ASB Forum- Blair Mayne ASB, Aurora &amp; hotspots ASB</p>	<p>Public perception is that crime is up, they don't feel safe in town centres after dark and also walking in their local areas at night.</p>
	<p>Supporting Vulnerable people</p>	<p>Domestic Violence / Crime</p>	<p>2.3.1 Domestic Violence Conference &amp; SED &amp; SVP</p> <p>2.3.2 Safe Place Training</p> <p>2.3.3 Healthy Relationships Awareness</p> <p>2.3.4 DV Female Victim Support Programme</p>	<p>Growing need to support domestic and sexual violence from stats and consultation across all DEAs</p>

PCSP Strategic Priority	AND PCSP Strategic Goals	AND PCSP Themes	Projects	Emerging local priority issues
			2.3.5 DV Male Victim Support Programme	
		Hate Crime / Crime	2.4.1 Hate Crime Initiatives	Growing need to support new communities
		Concern Hub	2.8.1 Ards and North Down Support Hub	Continued support by all involved seen as valuable in line with community planning
	Preventing crime	Burglary & Fear of Crime / Crime	2.5.1 4 Tier Home Secure	Isolation, growing older community and feedback in survey and consultation demonstrated need
		Criminal Gangs	2.5.2 Paramilitary Crime	Wide range reporting from consultation of criminal gangs activities and control over young people in some estates
		Rural Crime / Crime	2.6.1 Rural Crime Initiative	Ongoing rural need for safety initiatives and marking of equipment and boats
		Road Safety	2.7.1 PSNI Road Safety 2.7.2 The P7 Be Safe Programme 2.7.3 Speed Indicator Devices- data analysis and deployment	Ongoing demand for awareness required
	<b>Strategic Priority 3:</b> To support confidence in policing, including through collaborative problem solving with communities	Connecting our planning with our communities and their needs – making it real through active community engagement	Monitor local police performance	3.1.1 Policing Public and Private Meetings  3.1.2 Youth Voice- Youth Council

PCSP Strategic Priority	AND PCSP Strategic Goals	AND PCSP Themes	Projects	Emerging local priority issues
		Engagement of local community and police	3.2.1 Ards and North Down Road Safety Committee  3.3.1 Local Community Policing initiatives	Greater visibility, engagement and relationship development echoed in the needs
		Advocate for policing	3.4.1 Advocate for Policing- direct delivery by the PSNI	Requests for statistics to be published more widely

## **Project Descriptions for 2022-23 Action Plan**

### **Strategic Priority 1**

This priority is set to form and successfully deliver the functions of the Policing & Community Safety Partnership for the area. The following areas are covered to facilitate private meetings, raising awareness including PR and Communications. Annually the action plans are reviewed in line with outcomes-based accountability using the turning the curve exercise, analysis of statistics and a review of delivery based on priority needs. This strategic priority also covers sub-group meetings which include monitoring, antisocial behaviour and community safety.

### **Strategic Priority 2: To Improve Community safety by tackling crime and anti-social behaviour**

#### **2.1.1 Drug intervention programme at Tier 1 & 2 with young adults**

An early intervention/training programme to be delivered in the Borough - Drug intervention programme at Tier 1 and 2 with young adults attending college

#### **2.1.2 RAPID Bin initiative**

Promote and monitor as required across the Borough to encourage use in getting drugs including prescription drugs off the streets.

#### **2.1.3 Substance Abuse Awareness Project**

To deliver Tier 2 substance abuse awareness, support and counselling with youth and adults.

#### **2.2.1 Addressing ASB amongst Youth -Sports Programme (Leisure Services)**

This Programme aims to work with young people through multiple sports across the Borough. Led by leisure services, interventions will link with EA, PSNI, council and other community and community youth-based programmes to enhance life skills and address ASB amongst target groups with a view to decreasing ASB

#### **2.2.2 Addressing ASB hotspots areas- Collaborative Community Safety (CST) Team & Multi-Agency approach**

Co-design and co-deliver initiatives to address ASB in hotspots across the Borough working in partnership with other agencies including PSNI and EA and community groups involved in initiatives in local hotspots. Proactive patrolling of ASB hotspots by the CST

#### **2.2.3 Awareness of Adverse Childhood Experiences (ACE)**

Increase awareness of Adverse Childhood Experiences (ACE) on young people and its impact on them in later life and the importance of increasing coping skills for families. This will be undertaken through the promotion and roll out of free and existing awareness raising seminars run by the Health Trust/ Safeguarding Board to the PCSP members and key delivery agents. Promote through social media.

#### **2.2.4 Small Grant Programme with a focus on diversion and prevention**

Diversionary programmes targeting areas of ASB need within the Borough. The budget will aim to support projects with a small budget per project. Projects will be prioritised from areas of need.

#### **2.2.5 Voluntary Safety Wardens**

To support Voluntary Wardens and to create an on-street presence that promotes community safety and reduces ASB across the Borough. The volunteer wardens and their on-street presence will be

rolled out at different times and locations across the Borough based on advice from the PSNI and the community safety subgroup and will include an on-street presence at large scale events and pub/ club closing times.

### **2.2.6 Schools Education Programme for ASB**

This programme will be co-designed and delivered to provide meaningful engagement and educational activity in schools for young people primarily between 11 and 17 years of age, delivered by the Community Safety Team. It will include partnership working between the Council, the Youth Justice Agency, the PSNI, other service providers and include awareness raising on the impact of ASB and support the change of attitudes and behaviour of young people in the community which they live.

### **2.2.7 Enhanced Detached Youth Programme (EA)**

Support for a range of programmes led by the Education Authority throughout the Borough to enhance detached youth work with 13-19 years olds in ASB hotspot areas. Programmes to link with community safety team, PSNI, street pastors, voluntary organisations and Council's leisure services

### **2.2.8 ASB Forum- Blair Mayne ASB, Aurora & hotspots ASB**

The ASB Forum to meet monthly, hosted by ANDBC, including the Housing Executive, housing associations, environmental health, PSNI and the Council's Community Safety team

### **2.3.1 Domestic Violence Conference & SED&SVP**

To work in partnership with the SED&SVP to deliver a domestic violence related seminar /conference/ awareness raising events (online if required) and attend quarterly meetings.

This brings together all the key agencies and enables the PCSP team to keep abreast of the key issues related to domestic abuse and sexual violence in the area and how a joined-up approach be of benefit.

### **2.3.2 Safe Place Training**

To deliver SAFE Place training throughout the Borough with a focus on early intervention and additional PR for the programme.

Ensure that Level 1 to 5 support is offered through this to local organisations in the area. Training to be offered to local community groups, PCSP members, churches, and businesses in the Borough to raise awareness and encourage signposting to services.

### **2.3.3 Healthy Relationships Awareness**

To deliver an early intervention on healthy relationships project to e.g., local schools, colleges, youth groups etc., to educate children and young people and the wider public that domestic and sexual abuse and cyber bullying (CB) is unacceptable and to enable young people to make informed choices. Online to be explored.

### **2.3.4 DV Female victim support programme**

To offer crises support for women and families who are the victims of sexual violence or domestic abuse, particularly arising out of covid.

The programme will include the provision of support services for female victims of DV & SV including the collaborative working with agencies such as PSNI (DV advocacy-local station), NIHE & Health Trust. The programme will also raise awareness of this service through PR and advertisements and link to new strategies and activities related to them in the local area.



### **2.3.5 DV Male victim support programme**

A programme of support for male victims of domestic and sexual violence in the Borough, to include; counselling support and awareness raising activities.

### **2.4.1 Hate Crime Initiative**

To work in partnership with the Council's Good Relations team and the Intercultural Forum involving BME communities and statutory partners to encourage greater reporting of all types of hate crime; deliver cultural diversity and hate crime awareness raising events; and that encourages a greater sense of integration, belonging and cohesion across the Borough. This will offer translation services where required.

### **2.5.1 4-Tier Home Secure**

Deliver a 4-tier home secure project providing equipment and installation - as a reactive and preventative service working in partnership with the PSNI crime prevention team.

Promote more good news stories through PCSP communications that highlight the success of the 4-tier home secure project and the reduced burglary crime in the area in particular in rural areas - thus focusing in reducing the fear of crime.

### **2.5.2: Paramilitary Crime**

To invite the CIT team to update the PCSP at regular intervals to understand the work undertaken and support the PSNI, key agencies and the CIT team to effectively tackle paramilitary crime across the Borough

### **2.6.1 Rural Crime Initiative**

Deliver a programme to address levels of rural crime to include vehicle, boat and machinery security marking, awareness raising at events around safely securing property including machinery to farmers, rural households, fishing communities and equine businesses etc.

### **2.7.1 PSNI Road Safety**

Deliver one roadshow across the area in schools to raise awareness of safe driving and pedestrian responsibilities or undertake a series of talks (dependent on Covid regulations).

### **2.7.2 The P7 Be- Safe programme**

Deliver the P7 Be- Safe programme in partnership with other Council departments to provide a collaborative approach to awareness raising and education about safety in order to provide added value and maximise outputs. Up to 2,000 young people will be engaged by video resources. Community Safety Team to assist with delivery.

### **2.7.3 Speed Indicator Device data analysis and deployment**

With the assistance of the community safety team analyse data and deploy SIDs as needs demand across the Borough through the CST team.

### **2.8.1 Support Hub**

To participate in a Multi-agency partnership approach – the Ards and North Down Support Hub which focuses on supporting those most vulnerable in the Ards and North Down area – led by Council –and including the Health Trust and Council, NIFRS, PSNI, Ambulance Service, EA, Probation Board & Youth Justice Agency.

### **Strategic Priority 3**

#### **3.1.1 Policing Committee Public and Private meetings**

Host Policing Committee Public and Private meetings including consultations for future plans and developments

#### **3.1.2 Youth Voice- Youth Council**

Continue to engage with the Youth Council and advocate for youth issues around safer communities, spaces and issues affecting young people

#### **3.2.1 Ards & North Down Road Safety Committee**

Working in collaboration with schools targeting upper sixth students on road safety issues and risks- including promotional leaflets

#### **3.3.1 Local Community Policing initiatives**

Provision of support for the Neighbourhood Watch schemes through two events per annum  
Engagement opportunities for local communities through support of CPLC (Community Police Liaison Committee) and PACT (Partners and Community Together)

#### **3.4.1 Advocate for Policing- direct delivery by the PSNI**

A programme of activities undertaken & supported by the PSNI and its neighbourhood policing teams and PCSP that builds community confidence in the rule of law and embeds a culture of lawfulness. Identify additional work that could be progressed with local communities. The programme will be co-designed and will target hard to reach teenagers and young people in partnership with the NIHE & Housing Associations, Community Networks, community groups in both urban and rural, schools, areas, Council, EA, PSNI, YJA & PBNI.

## Part C: Action Plan 2022-23

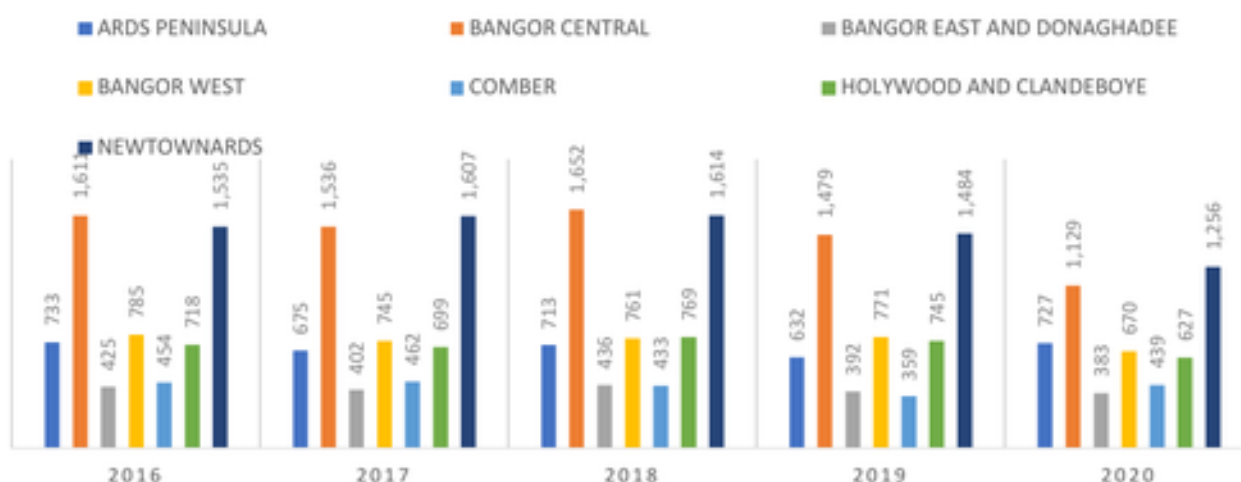
See separate document.

## Appendices

### Appendix I – Detailed Statistical Analysis

Detailed stats comparisons across the Borough and then broken down by DEA provide indications of how the curve is being turned with regards to the various crimes.

**RECORDED CRIMES - ALL CRIMES BY AND DEA 2016 TO 2020**

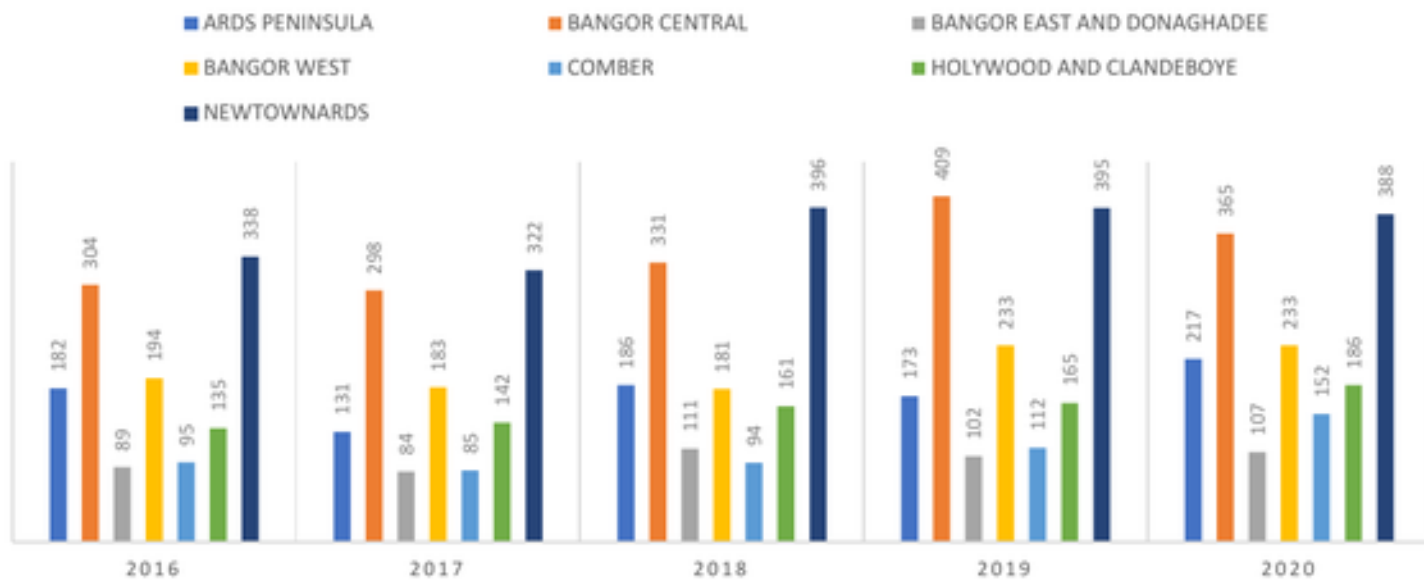


The graph represents all Recorded Crimes in all DEAs for the past 5 years. The table shows the main areas where these crimes are committed is Bangor Central and Newtownards. Comber and Bangor East and Donaghadee have the lowest Recorded Crimes.

- Bangor Central shows a decrease from 2016 to 2017 and then a slight increase 2017 and a downward turn 2019 and 2020 with 1256 Recorded crimes. This shows a 32% decrease from 2018 to 2020
- Newtownards increased slightly from 1535 (2016) to 1614 (2018) then took a downward turn to 1484 (2019) and 1256 (2020) Recorded Crimes. This shows a 22% decrease from 2018 to 2020.
- Bangor East and Donaghadee shows a consistent downward turn from 2016 to 2020.
- Ards Peninsula and Comber are the 2 areas which have shown an increase in Recorded Crimes from 2019 to 2020.

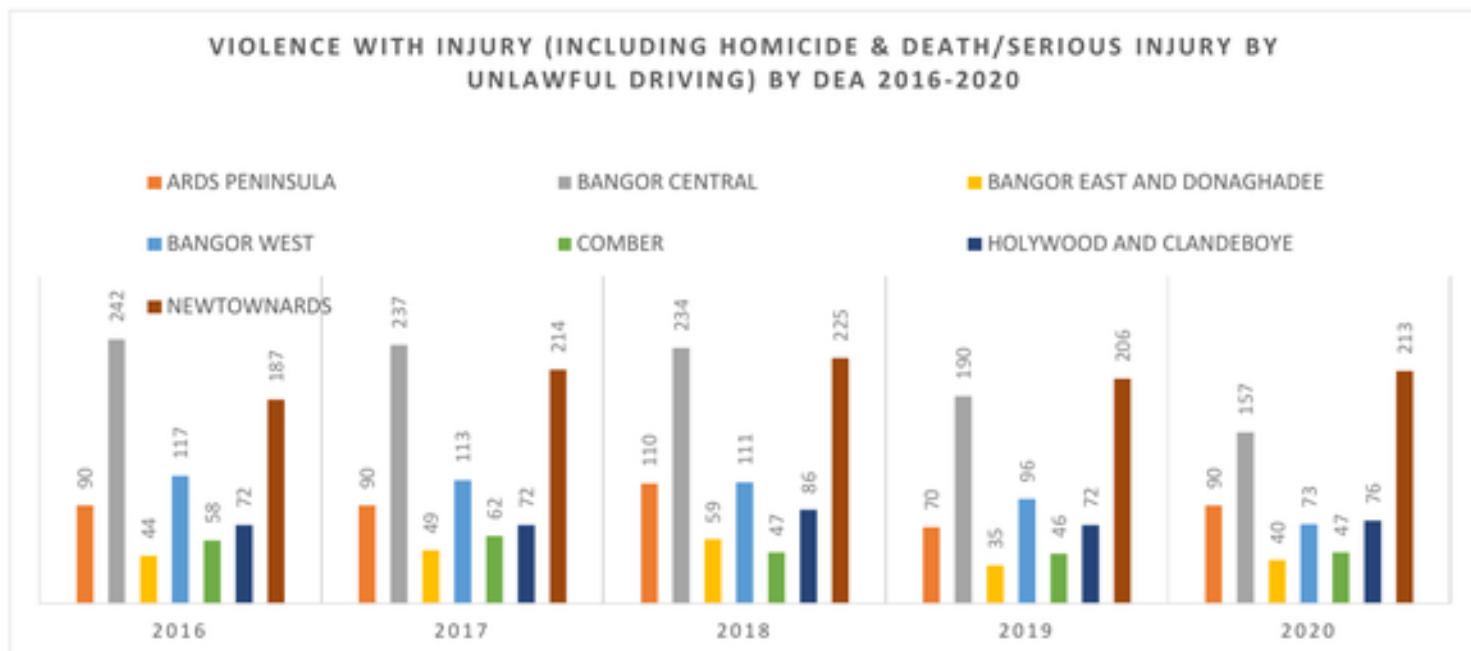
**Violence without injury by DEA**

**VIOLENCE WITHOUT INJURY (INCLUDING HARASSMENT) BY AND DEA 2016-2020**



**Violence with injury by DEA**

**VIOLENCE WITH INJURY (INCLUDING HOMICIDE & DEATH/SERIOUS INJURY BY UNLAWFUL DRIVING) BY DEA 2016-2020**





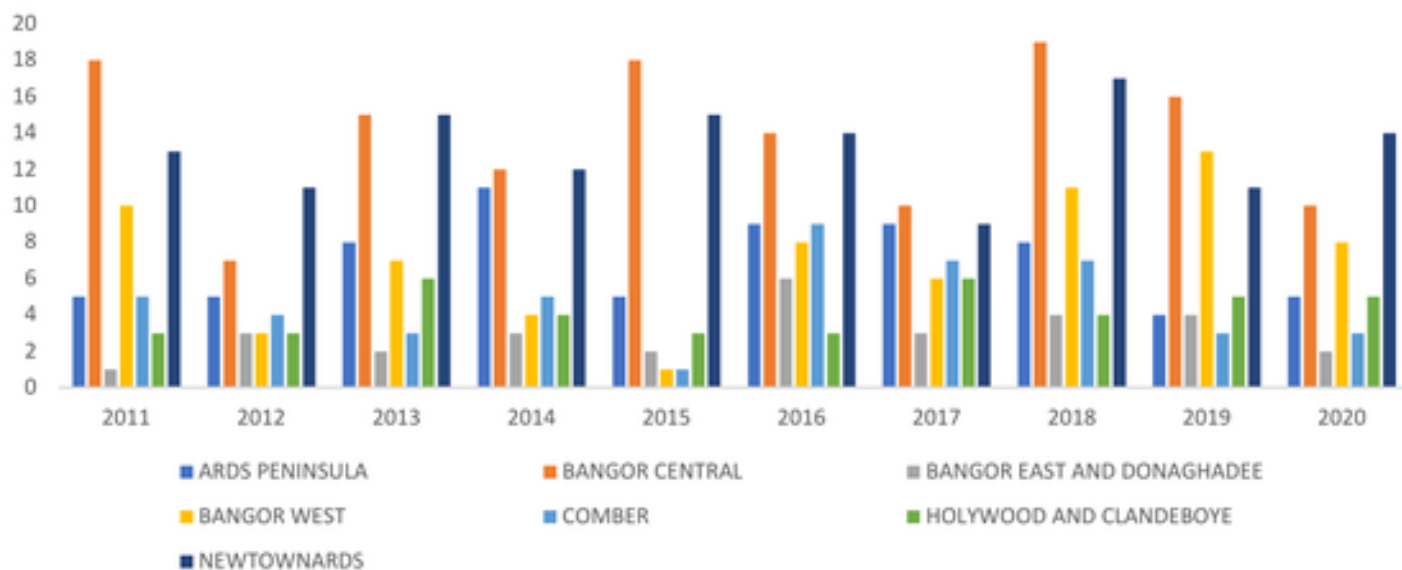
**Possession of Drugs by DEA**

Recorded Crimes - Possession of Drugs by DEA 2011-2020



**Trafficking of drugs by DEA**

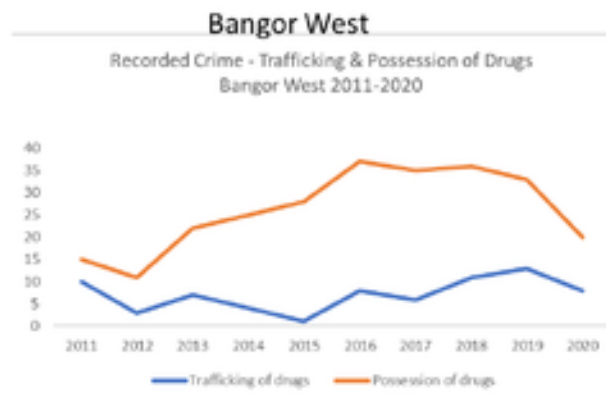
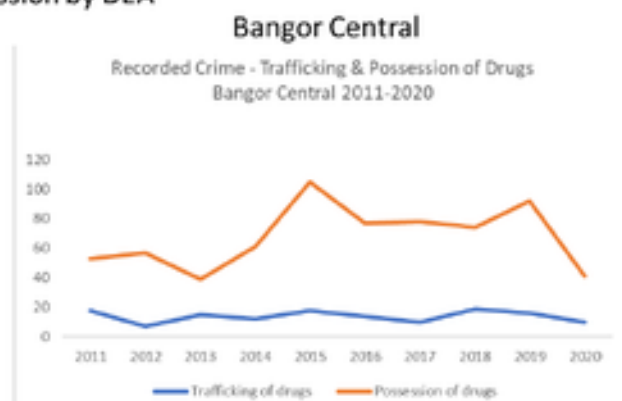
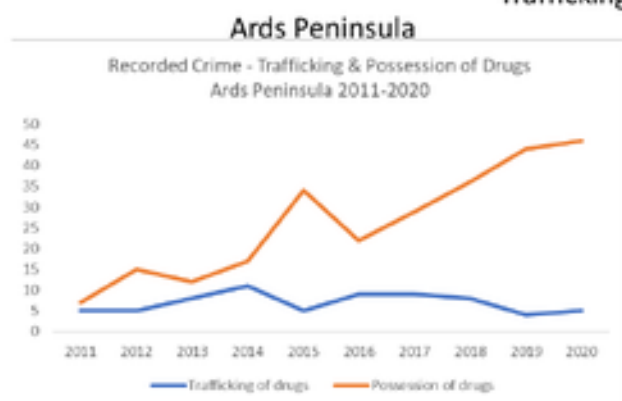
Recorded Crimes - Trafficking of Drugs by DEA 2011-2020



The following graphs illustrate the trend in Trafficking of drugs and Possession of drugs in each DEA.

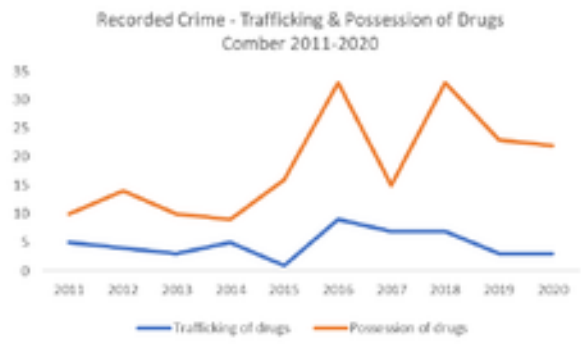
- Ards Peninsula shows a steady increase in Possession of drugs from 2016-2020. Possession of drugs remains low in the area.
- Holywood and Clondeboye Possession of Drugs has a steady increase 2016-2019 with the curve on downward turn 2020.
- Bangor East and Donaghadee has a continuing increase from 2017 to 2019 with the curve on downward turn 2020. Trafficking of drugs is on the downward turn in 2020.
- Newtownards Possession of drugs demonstrates and downward curve from 2016 – 2018 with a spike in 2019 then the curve on downwards 2020.
- Comber illustrates a significant decrease in Possession of drugs from 2016 to 2017 and then a huge spike in 2018 with the curve on the downwards 2019 and 2020.
- All other DEAs demonstrates a downward curve for Possession of Drugs from 2019-2020
- Bangor West illustrates a gradual increase in Trafficking of drugs from 2016 to 2019 and a downward curve in 2020

Trafficking & Possession by DEA

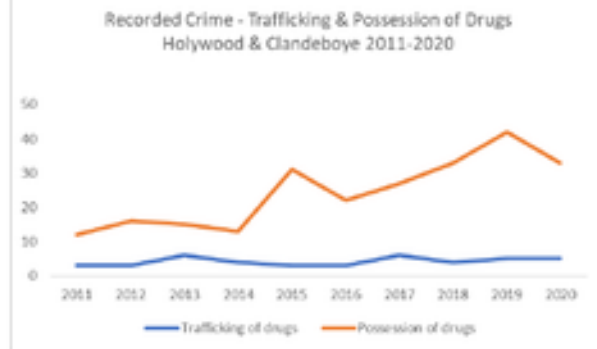


### Trafficking & Possession by DEA

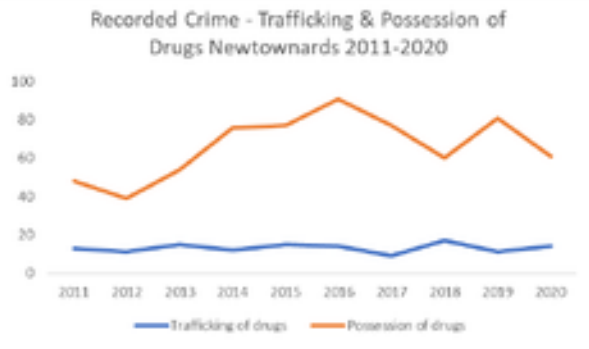
#### Comber



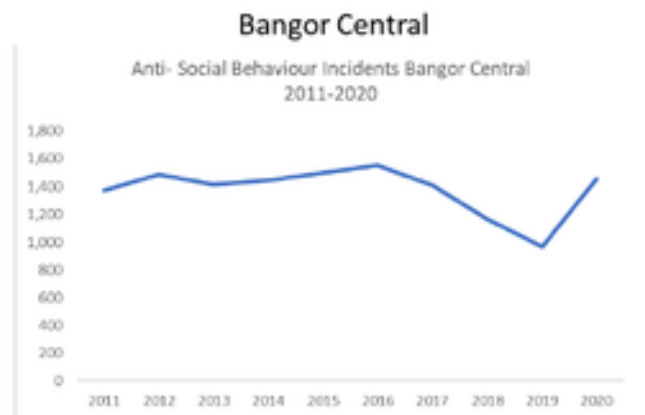
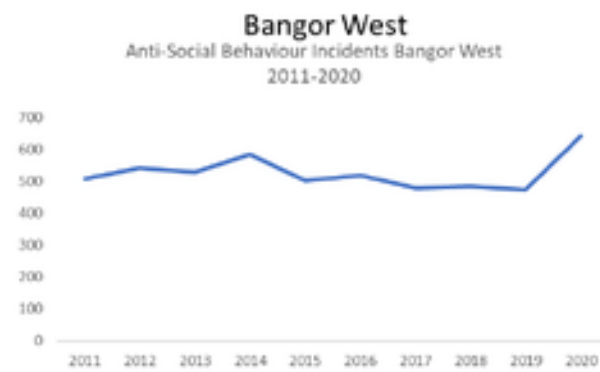
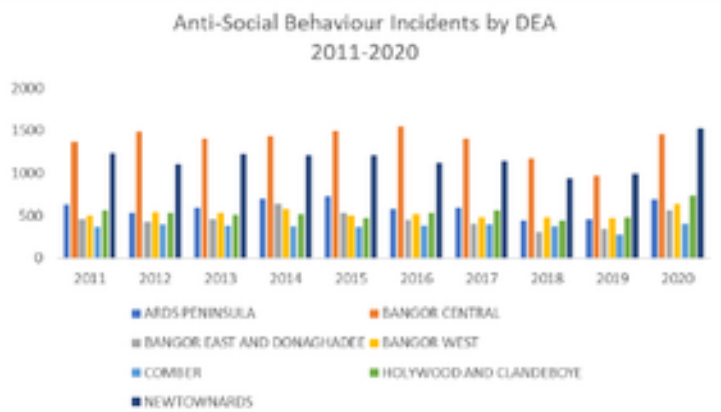
#### Holywood & Clandeboye



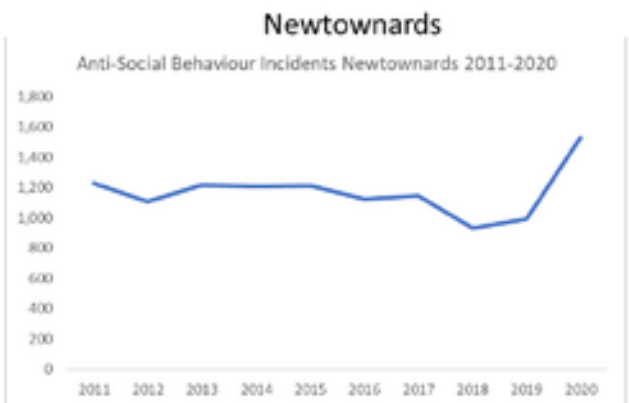
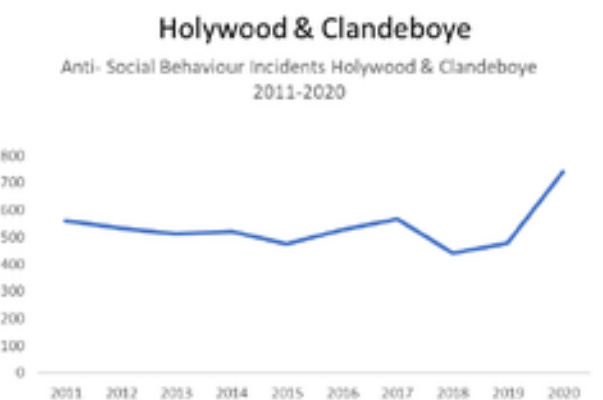
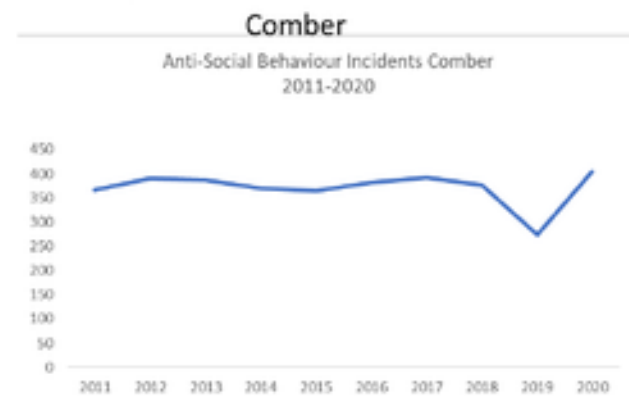
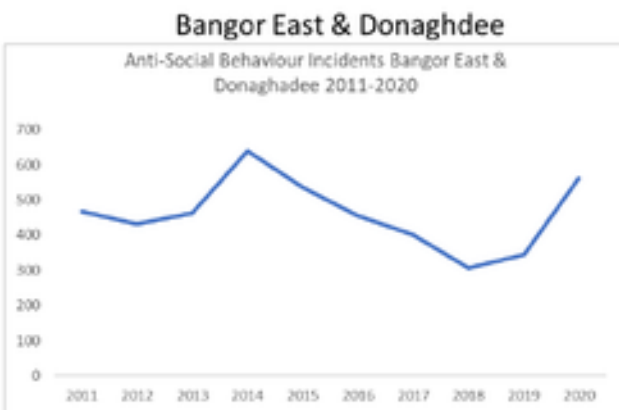
#### Newtownards



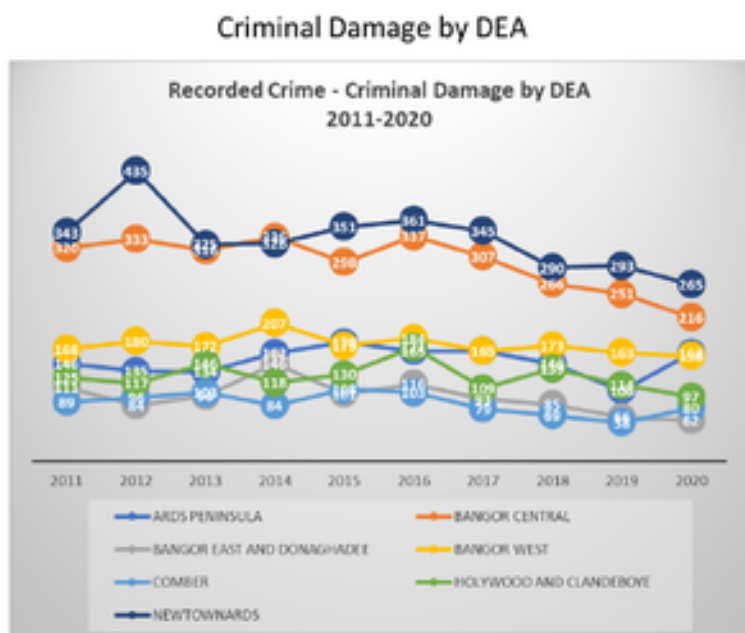
### Anti-Social Behaviour Incidents by DEA



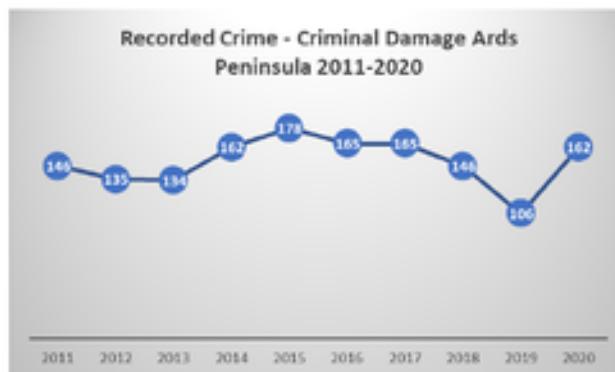
### Anti-Social Behaviour Incidents by DEA



Criminal Damage by DEA



Ards Peninsula

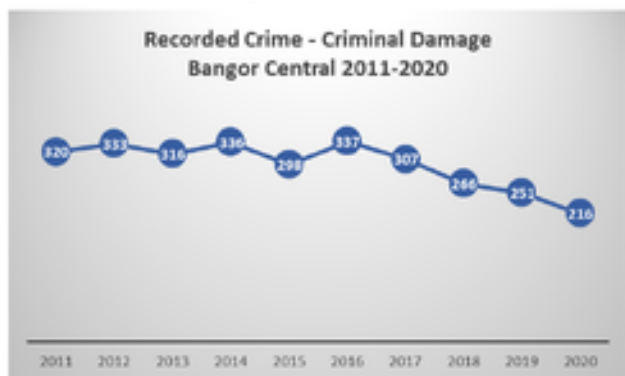


Bangor East & Donaghadee

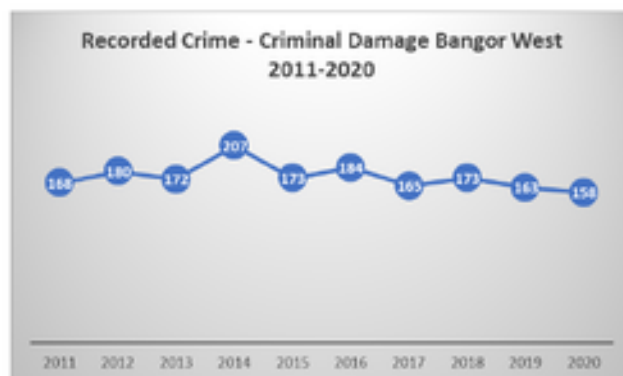


Criminal Damage by DEA

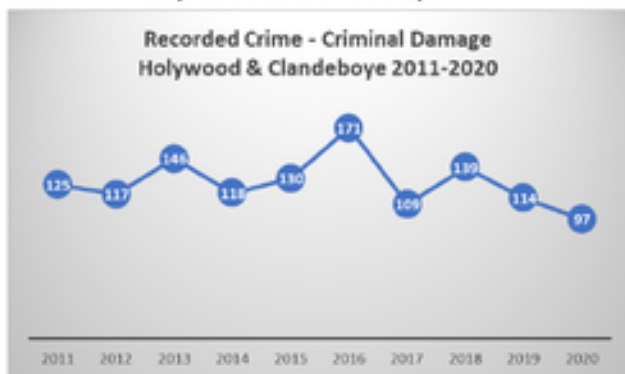
Bangor Central



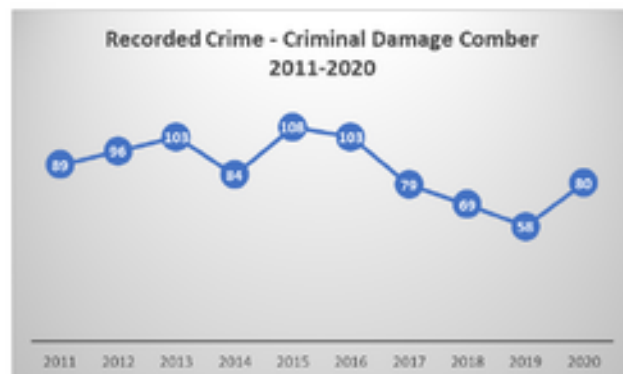
Bangor West



Hollywood & Clondeboye



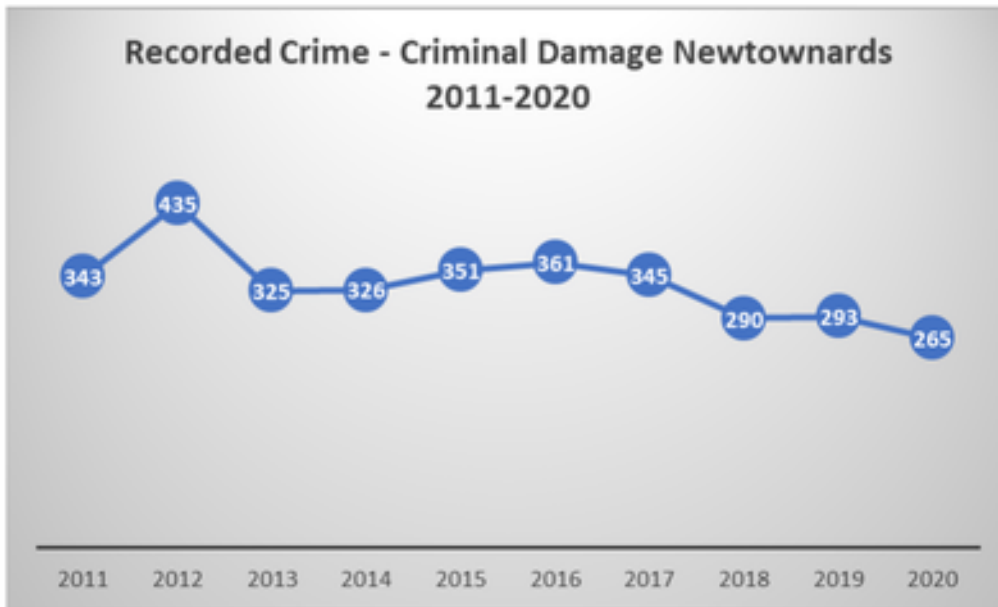
Comber



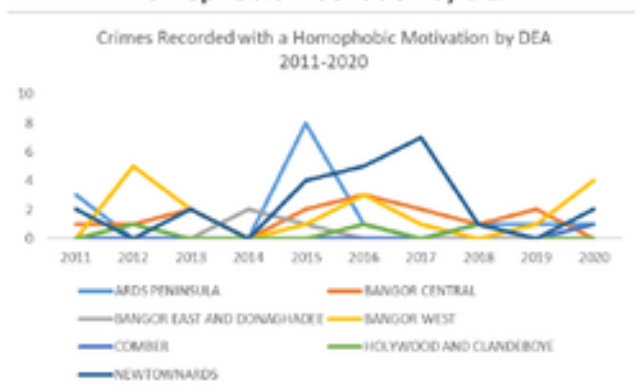


## Criminal Damage by DEA

### Newtownards



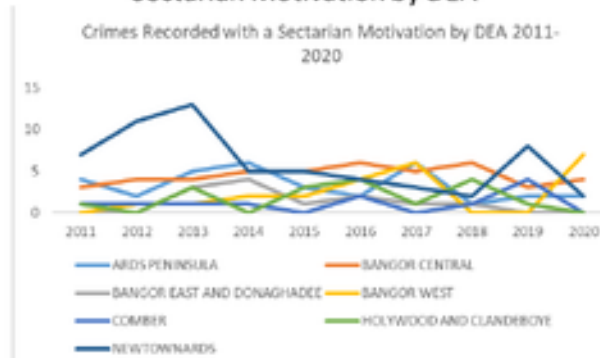
### Homophobic Motivation by DEA



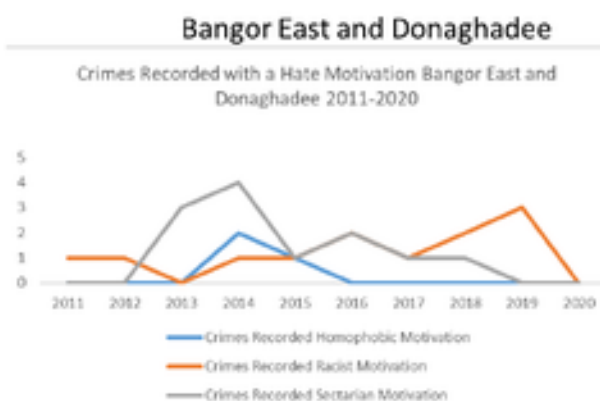
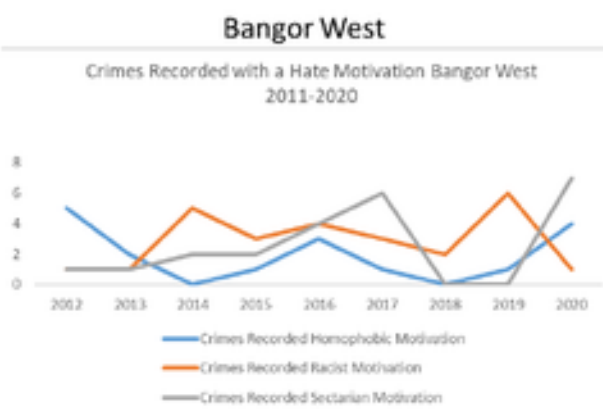
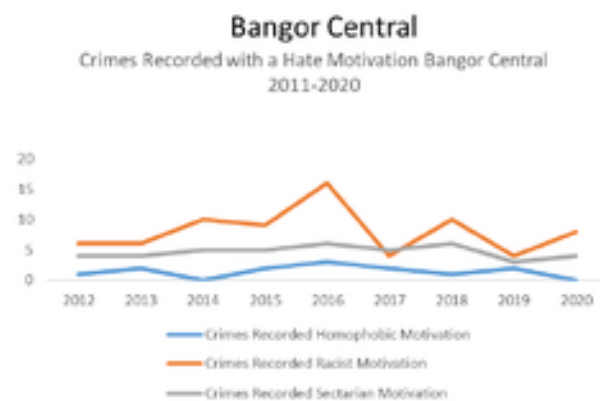
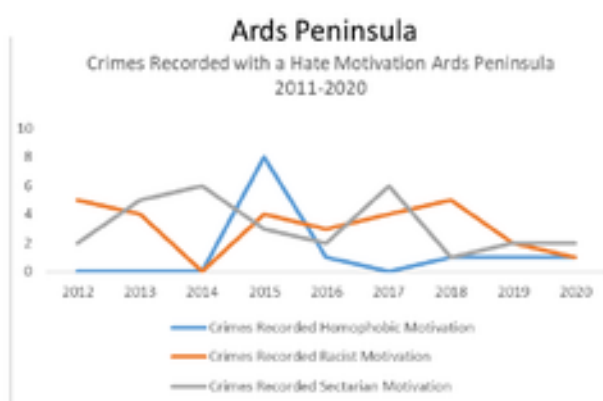
### Racist Motivation by DEA



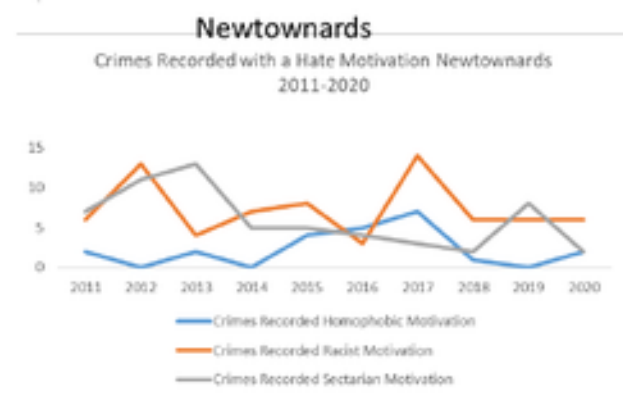
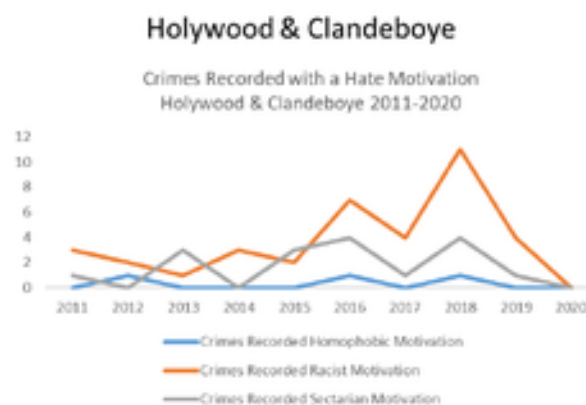
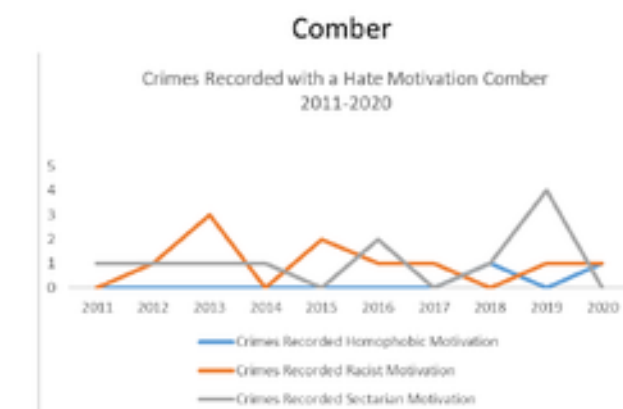
### Sectarian Motivation by DEA



Hate Motivation by DEA



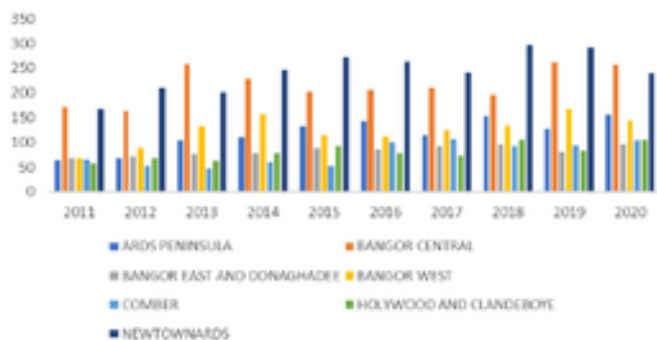
Hate Motivation by DEA



Domestic Abuse by DEA

Crimes

Crimes Recorded with a Domestic Abuse Motivation by DEA 2011-2020



Incidents

Incidents Recorded with a Domestic Abuse Motivation by DEA 2011-2020



Ards Peninsula

Incidents & Crimes Recorded with A Domestic Abuse Motivation Ards Peninsula 2011-2020



Bangor Central

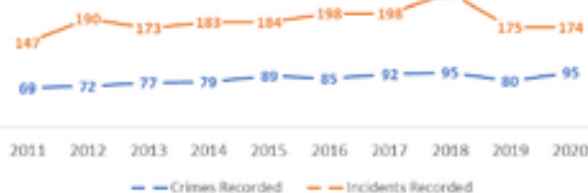
Incidents & Crimes Recorded with A Domestic Abuse Motivation Bangor Central 2011-2020



Domestic Abuse by DEA

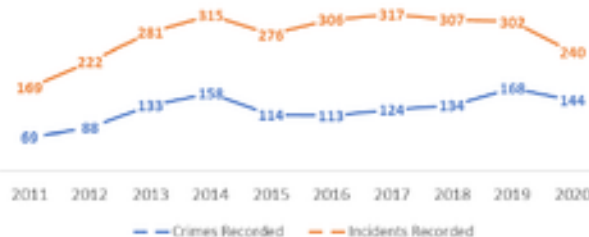
Bangor East & Donaghadee

Incidents & Crimes Recorded with A Domestic Abuse Motivation Bangor East & Donaghadee 2011-2020



Bangor West

Incidents & Crimes Recorded with A Domestic Abuse Motivation Bangor West 2011-2020



Comber

Incidents & Crimes Recorded with A Domestic Abuse Motivation Comber 2011-2020



Hollywood & Clondeboye

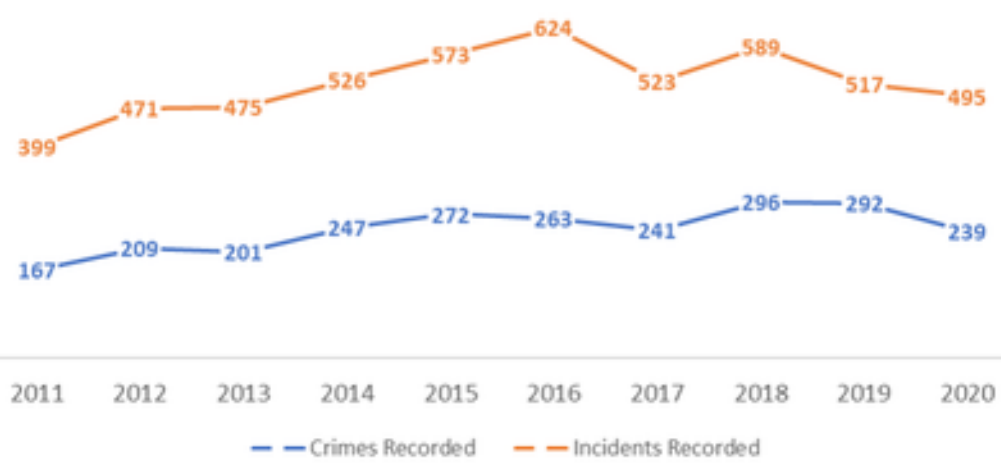
Incidents & Crimes Recorded with A Domestic Abuse Motivation Hollywood & Clondeboye 2011-2020



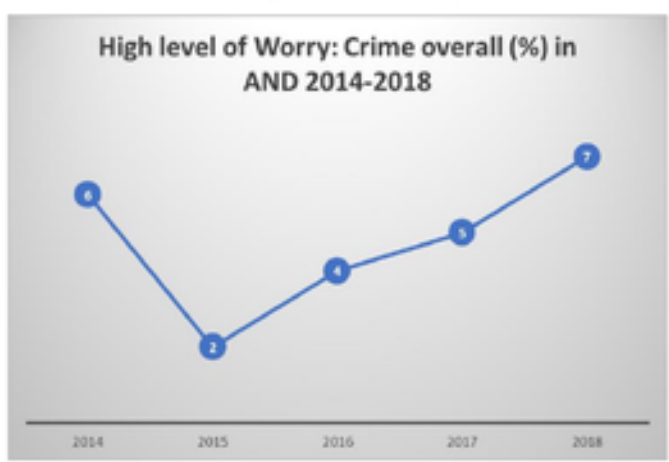
# Domestic Abuse by DEA

## Newtownards

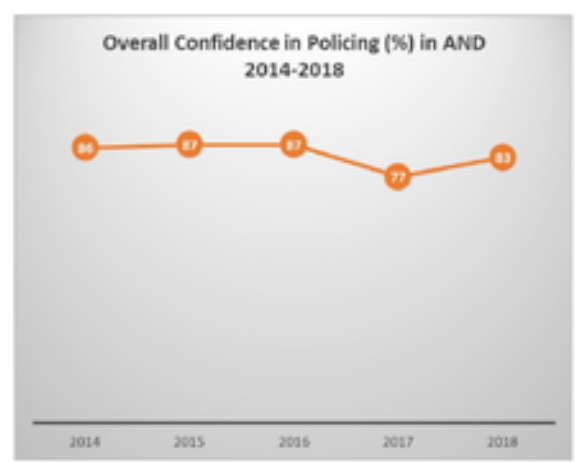
### Incidents & Crimes Recorded with A Domestic Abuse Motivation Newtownards 2011-2020



### Crime - high level of worry



### Confidence in Policing





## Appendix II - Turning the Curve (TTC)- Members

### Ards and North Down PCSP -Action Plan 2021/2022 - PCSP Members Survey

#### Turning the Curve Results (18 members responded)

#### Thinking about turning the curve Strategic Priority 1:

**Question:** To form & successfully deliver the functions of the Policing & Community Safety Partnership for the area. This theme includes private meetings, communications strategy, (PR and Facebook), and community safety subgroup meetings. If there is anything you would like to comment on in relation to these functions, please tell us more in the box below.

#### **The following responses were provided to this question:**

- *I would note the importance of meetings with the public being in person as opposed to virtual. I would also like to see the implementation of PCSP Roadshows where meetings and events travel across the Borough. This would help to make the PCSP more visual and accessible. It would also encourage participation and engagement from the wider community.*
- *The AND PCSP provides an excellent function through its meetings (both private and public) and communication strategy. Through providing these structures local issues are addressed and awareness raised on key themes to residents of the Borough.*
- *Would like guidance on how we can do more to promote our role with the community and the PCSP in general.*
- *Effective communication on services, regular meetings and subgroups held with good levels of participation.*
- *Obviously COVID has led to Teams meetings and not face to face. The Teams medium had proven to be quite problematic and had resulted in communication difficulties for a lot of the group. Personally, I think going forward we have a mix if technology based and face to face meetings but we need to look at a different it system. We always thought that Teams was the councils preferred way but it transpired at the last meeting that council meetings are conducted through zoom.*
- *It is difficult to communicate the work of PCSP at a local level ad a lot of it is statistics based. I think after each meeting we should have a simplistic fact sheet that we can give to the public through all the different communication mediums e.g. leaflets, fb, email etc"*
- *PCSP could improve on getting their functions and purpose out to a wider audience across the Borough. A lot of people either don't know it exists or don't understand what it does.*
- *I believe it's important to have face to face meetings*
- *More work needs to be done to promote the purpose and work of the PCSP to make it more relevant to local communities. It is recognised that COVID-19 has presented additional challenges for wider engagement.*

- Working extremely well
- Can we be ambitious and pick a small number of bigger trends we want to turn the curve rather of than lots of smaller OBA monitoring exercises.
- "Average residents don't know enough about the PCSP and what is it supposed to actually do it not clear. The only press people see is a photo about projects funded, or the odd comment and photo, no real sense of connecting to residents at their point of need or interest, the majority of the information is corporate and cold. The 'turning the curve' language also feels just like jargon to residents and further limits access by residents"
- The PCSP requires greater communication to ensure that members of the public know exactly what it does and how to engage with it.

### Thinking about Turning the Curve for Strategic Priority 2:

Question: To improve community safety by tackling crime and anti-social behaviour, the following projects are listed below.

Projects	Continue	Amend	Stop	Total	Comments
2.1.1 Drug Intervention programme with Young Adults	14	4		18	No comments
2.1.2 Rapid Bin Initiative <b>Note:</b> this is a NI wide initiative endorsed by DOJ, PSNI and PHA-operational in all PCSP's	10	6	2	18	2.1.2 Neither amend or stop but I do think these need to be better advertised/placed so that everyone is aware of their existence and function 2.1.2 Revisit locations, even extend- Kilcooley does not appear to have been successful. 2.1.2 I don't feel that the reward outweighs the resources, time and effort that goes into this initiative. The list of items dropped into the rapid bins is usually pretty poor and not, in my opinion, having any significant impact of solving the real issues. 2.1.2 RAPID Bin initiative - continue where locations are proven to be worthwhile, review to ensure that all/any locations are relevant and useful.
2.1.3 Substance Abuse Awareness Project	13	4	1	18	*(see general comments) 2.1.3 Substance Abuse Awareness Project - ensure targeting is directed to those communities/people/groups who need this, there are many programmes/organisations in existence who already do a great deal of this work, perhaps it best situated with them and supporting them?
2.2.1 Addressing ASB amongst Youth - Sports Programme with Leisure Services	15	3		18	No comments

Projects	Continue	Amend	Stop	Total	Comments
2.2.2 Short Term Youth Intervention Programmes	12	6		18	2.2.2 Intervention programmes need to have medium- and longer-term support mechanisms. Some short-term programmes can be beneficial but there is also a risk of leaving a void with short term funding initiatives if they have no succession planning as to what follows on next even if this is sign posting to other activities of support already available when a programme is completed. 2.2.2 Short Term Youth Intervention Programmes - Short term programmes do not have the impact that medium-LT programmes do, I would consider if there is something of greater value to be had here by amending/changing the ST nature of this programme.
2.2.3 Small Grants	15	3		18	No comments
2.2.4 Volunteer Street Warden Scheme	14	4		18	2.2.4 More full time Council Community Safety Wardens with associated powers would help in dealing with low level ASB.
2.2.5 Youth Engagement Scheme - Councils Community Safety Wardens	14	4		18	2.2.5 Need for more flexibility in terms of their deployment. It seems that their efforts were concentrated only on the leisure centres and that there was no scope to deploy them elsewhere.
2.2.6 Enhanced Detached Youth Programme (EA)	15	3		18	No comments
2.3.1 Domestic Violence Conference & SED & SVP	16	2		18	No comments
2.3.2 Safe Place Training	16	2		18	No comments
2.3.3 Healthy Relationships Awareness	16	2		18	No comments
2.3.4 DV Female Victim Support Programme	16	2		18	No comments
2.3.5 DV Male Victim Support Programme	16	2		18	No comments
2.4.1 Hate Crime Initiatives	16	2		18	No comments
2.5.1 Keyhole Surgery - 4 Tier Secure Scheme	16	2		18	No comments
2.5.2 Organised Crime Groups initiatives	14	4		18	No comments
2.6.1 Rural Crime Initiative	15	3		18	No comments
2.7.1 PSNI Roadshows	15	3		18	No comments
2.7.2 The P7 Be Safe Programme	14	4		18	2.7.2 The P7 Be- Safe programme - is this needed when schools do a good job? Could resources be utilised differently?

Projects	Continue	Amend	Stop	Total	Comments
2.7.3 SID Strategy	14	4		18	2.7.3 SIDS - speed one of the biggest problems in our Borough. Increase the number of SIDs and also police speed detection initiatives. More publicity on prosecutions. 2.7.3 The SID strategy similar to above, (i.e. reward outweighs the resources, time and effort) the resources going into this, isn't justified by the outcomes. It would need to be carried out in particular areas over a sustained period with a focus on handing out points and fines.
2.8.1 Ards and North Down Support Hub	15	3		18	No comments

#### General comments about Strategic Priority 2:

- **\*stop-** I believe the effectiveness and often methodologies for these initiatives should be reviewed and scrutinized by the PSCP
- Although I have answered continue to most initiatives, I'm not convinced we are measuring the impact correctly nor getting value for money
- I have chosen 3 areas of work to amend just to build on my last answer around can we just focus on some bigger trends to measure e.g. drug use, paramilitary and organised crime, rural crime.
- All need to be reviewed and the learning taken and used to enhance them. Nothing can be a perfect project/activity so review and enhancement always need to be done. For example some of the rapid bins are not being used, the support hub is a structure with limited reporting and transparency to others, and the tackling paramilitary work has made no difference on the ground to peoples sense of safety, nor has it acted as a deterrent to people becoming involved in crime.

#### Q3. Thinking about turning the curve for Strategic Priority 3:

Question: To improve confidence in policing, the following projects are listed below.

Projects	Continue	Amend	Stop	Total	Comments
3.1.1 Advocate for Policing Direct programme delivery by the PSNI	16	2		18	No comments
3.2.1 Policing Committee Public Meetings	13	5		18	3.2.1 Look to increase public awareness, interest and attendance perhaps by having themed meetings in specific areas. 3.2.1 AND PCSP have refined and developed these key priorities over a number of years. All areas of risk I feel are covered by the current priorities/actions. Any new or emerging issues can be considered by the Partnership if/when they arise



Projects	Continue	Amend	Stop	Total	Comments
					3.2.1 I'd like to see a bigger push to engage and encourage the public to these meetings. Too often it's a handful of individuals already involved with community groups etc. attending rather than residents concerned with issues.
3.2.2 Policing consultations	15	3		18	3.2.2 Must be more reader friendly and simplistic
3.2.3 Private Policing Committee Meetings	15	3		18	3.2.3 Policing Committee private meetings - for transparency I feel majority of meetings should be public
3.2.4 Youth Engagement Programme	16	2		18	No comments
3.2.5 Ards & North Down Road Safety Committee	15	2	1	18	3.2.5 I don't think the road safety committee is required. The functions they do carry out could easily be picked up elsewhere.
3.2.6 Local Community Policing Initiatives	15	3		18	No comments

#### General comments about Strategic Priority 3:

- All projects relevant and vital for area
- Given the pandemic etc would like to discuss the impact of this. Cannot stress enough the importance of how to ensure the relationship between PSNI and community etc is supported and practical examples of how this is done
- The best policing initiative is visibility. Instead of focussing on targeting youth more policing on the beat is needed to increase community confidence. More local police meetings needed even via technology as people want/need to air their concerns
- As previously stated, everything should be reviewed and enhanced to improve. Also, significant to consider initiatives that have paid staff and what others that are led by volunteers such as road safety - there should be admin support for volunteers to ease their workload
- Residents being unaware, unable or unwilling to engage in these consultations illustrates their lack of inclusion and accessibility
- Would like to see PCSP take a long-term view of interventions



## Appendix III - Turning the Curve (TTC)- Delivery Agents



### **Ards and North Down PCSP -Action Plan 2021**

#### **Delivery Agent Survey Analysis**

**(15 Delivery Agents responded about 17 projects)**

## Dunlewey Addiction Services- Adult Tier 2 Substance Abuse Awareness Project

### **Tell us what has worked well in delivery of your project?**

This funding has enabled us to reduce our waiting list and manage our waiting list more efficiently. We have been able to contact clients in a timelier manner, and as a result, clients are not having to wait so long for an appointment and are being offered treatment at a point when they are likely to be more motivated to engage with the service.

The funding has also enabled us to prioritise referrals from the community addiction team. Prior to the funding, the community addiction team were holding on to clients for longer than they needed to, while waiting for them to engage with our service. We have been able to create a quicker referral pathway in which the team are now able to discharge clients more promptly and offer that appointment to a client on their waiting list.

### **Tell us about some of the challenges in delivery of your project?**

Prior to lockdown we had established a number of outreach clinics to our accommodate clients. We had ongoing arrangements with partner services and community groups, in relation to room hire, in locations that made the service more accessible to clients. Now that we have returned to face-to-face work, some of these venues are no longer available, due to social distancing measures, and we have had to locate alternative premises. There has also been a significant rise in rental costs for some premises and this obviously impacts on our budget.

The need for sanitising rooms between sessions, while necessary, also reduces the number of clients that can be offered face to face appointments on a day-to-day basis.

Our recovery groups have also moved online and continue to be offered solely online. While this has worked for a lot of clients, and indeed opened this support option up for a lot of clients, for others, the social aspect of the group is missing, and they have dropped out as they feel they no longer get what they need from an online group.

### **Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

We plan to continue to offer a blended approach to treatment. A combination of online, and face to face treatment, is meeting the needs of our clients. As the restrictions in relation to Covid continue to change, there is potential for this once again to impact on our ability to offer face to face sessions indoors. Taking this into consideration, we are considering the potential to offer clients interested in meeting face to face, the possibility of "walk and talk" sessions, that can take place in appropriate outdoor locations.

Last year we piloted a "creative Christmas program". This involved client participating in creative art projects over the Christmas period. The aim was to support clients over the Christmas period, a time that can be particularly challenging for clients, and when there are also limited supports and services available. Feedback from clients was very positive, with clients citing that the project gave them a focus over the Christmas and a sense of purpose. We plan to offer the program to our clients this year and clients are excited about participating.

### **In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

The main impact of Covid has been the need for the service to move online. In recent months, we have resumed face to face treatment on a part time basis, to accommodate clients who prefer to meet face to face. There remains a significant cohort of clients who prefer to avail of treatment online. Clients have cited a number of reasons for this, for example, easy access, no travel costs, mobility issues and mental health issues. We have noted a significant increase in our attendance rates since moving online as the service is more easily accessible to clients, and going forward, we are now offering a blended treatment approach informed by client's preference and need.

**Do you have any further comments?**

Funding from PCSP has played a significant role in helping to reduce our waiting lists and the amount of time clients spend waiting for an initial appointment.

[Keyhole Surgery Locksmiths & PSTNI- Ards & North Down Secured Scheme](#)

**Tell us what has worked well in delivery of your project?**

We have been able to deliver the project in a professional manner throughout the Covid pandemic.

The project has enhanced the home security of victims of crime and other vulnerable persons across the Council area thereby reducing crime and the fear of crime.

Beneficiaries range from victims of Domestic Abuse in fear for their lives through to Burglary victims feeling unsafe in their homes and also those who are concerned about their safety.

The practical nature of the project is very strong in that we are providing target hardening equipment but also giving appropriate advice, information and reassurance to clients.

The partnership ethos of the scheme ensures that strong working relationships have been built and maintained with relevant agencies providing for a more holistic approach to service provision and joined up working.

**Tell us about some of the challenges in delivery of your project?**

Obviously, our normal working processes have had to be adapted due to Covid to ensure delivery staff and clients are protected.

Use of PPE equipment and pre checks with clients re health are new measures.

On a practical basis there are still some issues around non-compliance of persons referred --- this is when arrangements are made to fit equipment and the client is not at home or cannot be contacted to make arrangements.

It is impossible to predict budget spend due to the reactive nature of the project. The numbers of referrals and the level of intervention required are unknowns and it is important that the scheme reacts quickly and positively to the client's needs and does not delay just to spread the budget across the financial year.

Otherwise, the systems in place make for smooth delivery of the project which is positively received by clients and partner agencies.

**Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

AND Secured Scheme is a tried and trusted project which continues to deliver on the set outcomes.



However, it may be worth thinking about focussing resources on particular neighbourhoods identified as having higher levels of crime and deliver interventions in that area to attempt to impact on a particular crime or situation.

Delivery of talks and information personally to groups in the community when Covid situation allows ....this was done pre Covid and was very positive."

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

"Use of PPE equipment and pre checks and doorstep checks on the health status of clients are now the norm.

Home visits not done when our own staff have been isolating or being cautious as to whether they have been in contact with someone with Covid.

Maintaining social distancing advice when conducting visits and if we can avoid entering the house and are able to provide external interventions that is best for all concerned.

**Do you have any further comments?**

The AND Secured Scheme is a project which directly impacts positively on crime and the fear of crime through a partnership process which has community safety at its centre.

It continues to be successful and appreciated by clients and partner agencies because unfortunately crime continues to be an issue in many communities and any way we can support the community through such difficult experiences must be positive.

[Kilcooley Primary School- Sow, Grow, Chill and Spill](#)

**Tell us what has worked well in delivery of your project?**

All participants have been involved in improving our environment and have been observed to be motivated and engaged when doing so. Most activities are outdoors which have helped the children's mental health, and they are all more aware now, of how these activities can help develop a healthy lifestyle. There have been less aggressive playground incidents. The garden area is being used daily to help children with anger issues and anxiety. The timetabled slots for each group to work with the Facilitator on a weekly basis are running smoothly so far. Good communication between myself as project co- Ordinator and Facilitator. Good support when required from PCSP. Good links and support from other agencies as mentioned in application form.

**Tell us about some of the challenges in delivery of your project?**

Granted less funding for resources and materials so trying to budget carefully for the length of the project. COVID restrictions.

**Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

Not without extra funding.

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

- Number of community volunteers involved has been limited.
- Limited numbers allowed for visits from other relevant agencies.

- Sickness including COVID re staff and pupils has been a huge factor this year impacting attendance.

#### ASCERT- Drugs Intervention Programme in Schools and Colleges

##### **Tell us what has worked well in delivery of your project?**

Partnership working with SERC Student Engagement Department at SERC; close collaboration over 2 years has helped to form a close and effective working relationship and delivery mechanisms.

Use of the Zoom platform; this has actually increased student engagement and interaction! It has also given us the ability to use the best trainers for the job regardless of their geographical base (trainers from Enniskillen and Portballantrae).

We are carrying out a similar project for Lisburn & Castlereagh PCSP; this has meant that the learning and best practice from both projects can be cross-fertilised for the benefit of the wider SERC student population.

Tutor involvement in sessions has been useful as sometimes they can learn from the sessions too!

Extra support and signposting are available through the programme for the most vulnerable students and this has led to individuals receiving help that they might otherwise not have been able to access."

##### **Tell us about some of the challenges in delivery of your project?**

The biggest challenges are in scheduling (due to curriculum and covid-related reasons) and in online student engagement. The two organisations have worked in collaboration to meet both of these challenges successfully.

##### **Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

Both ASCERT and SERC would like to see this programme extended into a college-wide initiative supported by the three relevant local PCSPs together. There are clear indications that the issues being tackled by the programme extend across different Council boundaries.

##### **In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

We have delivered online throughout the programme. Occasionally sessions have had to be rearranged due to tutor or student infection.

##### **Do you have any further comments?**

The PCSP team has been very supportive, when necessary, but we are also allowed to get on with delivering the programme without too much bureaucratic restraint.

#### Youth for Christ NI- It's your move

##### **Tell us what has worked well in delivery of your project?**

Engagement of young people in group work and work with extern as partners.

##### **Tell us about some of the challenges in delivery of your project?**

We have had to recruit again in Ballywalter due to a group moving on



**Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

Young people co-creating the projects and applying for their own monies

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

Minimally. Some non-attendance due to isolating

**Do you have any further comments?**

We enjoy the support and engagement with local PCSP team

[Education Authority- Youth Engagement Scheme](#)

**Tell us what has worked well in delivery of your project?**

The partnership programme delivered with young people at a local children's homes worked particularly well. The programme was delivered in partnership with the EA Youth Service, PSNI, SEHSCT and EA Outdoor Learning Service. Excellent relationships built between young people in care and the PSNI and professional youth work staff. Young people also had the opportunity to engage in a programme that challenged attitudes and built relationships with peers.

The sports programme provided opportunities for young people to develop leadership and teambuilding skills. Whilst impacted by COVID, elements of the programme had to be developed and reshaped in line with restrictions. Young people developed a range of resources that could be used and shared with peers.

Detached youth work sessions focused on a key hotspot area in Newtownards had a positive impact on building relationships with young people and raising awareness of the need to respect public spaces within our Borough.

Overall excellent youth work outcomes for young people including:

- Development of positive relationships with others
- Increased participation
- Enhanced personal capabilities

**Tell us about some of the challenges in delivery of your project?**

COVID-19 was the biggest challenge for the YES project. Elements of the programme had to be redeveloped based on government restrictions. For example, sports activities involving contact sport had to be suspended and alternatives put in place.

**Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

Due to the COVID restrictions staff had to be innovative in delivering the programme outlined in the SLA. This involved moving programmes online where possible. Moving forward we need to consider more of a hybrid approach to the delivery of all programmes where possible to ensure greater flexibility in terms of delivery and any other restrictions that may be imposed.

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

Government restrictions impacted face to face work with young people in a number of areas including; no contact sports permitted; community facilities not open; restrictions in numbers meeting face to face; youth service facilities not open

**Do you have any further comments?**

Whilst this was a particularly difficult year, funding of programmes through PCSP has enabled provision for young people to be enhanced and ASB addressed throughout the Borough. Relationships have been developed between young people and the PSNI along with other statutory organisations and young people have been supported to remain safe.

100% of participants involved in this project reported that their awareness of ASB had been raised and that attitudes towards ASB had been changed as a result of their engagement in the project activities.

[Education Authority- Ards Blair Mayne Bike Project](#)**Tell us what has worked well in delivery of your project?**

This programme aimed to work with a group of young people who had been engaged in ASB at a local 'bike pump track' at Ards Blair Mayne Wellbeing Centre. The programme aimed to provide an opportunity for them to develop skills in biking whilst raising awareness of ASB and the impact of ASB on the local community.

The programme worked with a group of young people with a common interest in biking over a number of weeks. Through participation young people progressed to higher level biking abilities through biking workshops, participating in bike trails outside their area and engaging in bike maintenance sessions. All young people achieved a "Go Mountain Bike Certificate of Achievement". Five young people achieved Level 3 and two young people achieved Level 4.

The young people also developed a video to record their journey in the programme.

The programme provided excellent outcomes for young people including;

- Enhanced personal capabilities
- Improved health and wellbeing
- Development of positive relationships with others

**Tell us about some of the challenges in delivery of your project?**

Reaching the young people actually involved in ASB was challenging initially. Through a number of detached youth work sessions, young people were identified, particularly those on the periphery of ASB and those who would be easily influenced by ring leaders to participate in ASB.

**Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

The programme was attractive to young people as it involved an activity that they were originally interested in. Further work with those young people hanging about the bike pump track but not participating would have enhanced the programme. Another idea which may have improved the project would have been to provide a national or international element to the programme which can be particularly attractive to those young people who are more 'at risk,' however given the situation

with COVID restrictions this would not be likely in the current climate but worth considering for future initiatives.

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

This programme had minimal impact due to COVID as it was delivered in a window when youth provision was permitted and it was held outside which was permitted as a safe activity at the time.

**Do you have any further comments?**

This programme provided an excellent opportunity for young people to engage in a programme that developed their skills in an area they were interested in whilst creating space for discussions on ASB and impact of behaviours. 100% of participants reported that they had increased their awareness of the consequences of ASB and felt that their behaviours had changed as a result of the programme.

[Ards and North Down Borough Council \(Sports Development\) - ASB Youth Sports Leadership Programme](#)

**Tell us what has worked well in delivery of your project?**

Awarding of tender to an outside company to deliver the 2 x workshops and youth sports leadership award (YSLA). Partnership working with local sports clubs/ volunteers to attend the Training workshops and to nominate young people to attend the JSLA. Attendance rates of workshops and outcomes"

**Tell us about some of the challenges in delivery of your project?**

COVID-19 no practical delivery all virtual for both workshops and JSLA

**Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

- We have added in additional content within the delivery of the JSLA on First Aid Awareness training and mental health and wellbeing which will be age appropriate.
- Delivering content that is relevant to sports clubs to engage young people who are difficult/ provide skills/knowledge to equip local coaches.
- Identify young people to engage onto the programme.

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

Meant during 2019/2020 all workshops and Youth Sports Leadership Programme was delivered online. Whilst it was well attended and we received very positive feedback the participants I think missed on additional learning/learning from others/ building connections/ relationships.

[Ards & North Down Street Pastors- Community Safety Wardens](#)

**Tell us what has worked well in delivery of your project?**

- The Project has worked well.
- We have been able to put 3 Patrols out each weekend.
- The patrols our in Ards, Holywood and Bangor.
- We have been able to reach out to our local Community with the upmost care practically and sometimes physically.



- We have also had a great response from local councillors some coming out on patrol with us to observe the work we do on the streets.
- We have worked well in Partnership with PCSP, PSNI and local detached workers sharing information on patrol nights.
- We also have regular ASB meetings set up by PCSP this has been beneficial in sharing of information.
- We also have been involved in the training of more volunteers this is to cover all three areas. This has worked well also during covid lockdown zoom has been really useful in keeping in contact with volunteers and others in a safe manner.

**Tell us about some of the challenges in delivery of your project?**

We have had challenges during lockdown as we had to cancel patrols this was very frustrating, but the safety of our volunteers was a priority.

**Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

We would love to be able to cover more areas in the Borough. The idea is if we had a mobile unit. This would mean we could cover down the Ards Peninsula to help tackle ASB. This would help by taking pressure of the PSNI. This would be a separate floating support team. This would be working as well as the regular Patrols.

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

- Covid has impacted us greatly during lockdown.
- Our teams were able to help in other ways.
- Help Line was set up for advice and signposting to other agencies.
- Also, food deliveries within communities.
- We volunteered by picking up prescriptions to those who were shielding.
- Regular phone calls to people living alone.
- This was another way to Care, listen and help in time of great need.

**Do you have any further comments?**

The PCSP have played a key role in the work of Street Pastors great partnership.

**North Down & Ards Women's Aid- Project Name: Supporting Female Victims of Domestic Abuse**

**Tell us what has worked well in delivery of your project?**

This project has allowed victims of Domestic Abuse who are residing in the refuge to participate in activities and learn new skills whilst also engaging in support work. This has given them much needed time to focus on their own wellbeing and enjoy spending time with others.

The feedback from the service users has been incredibly positive and the participation levels show this is a much-needed service.

**Tell us about some of the challenges in delivery of your project?**

The biggest challenge we have faced has been in relation to Covid 19. We have had to adapt the project in the last week due to 2 residents in refuge testing positive for Covid 19. The Activity Workers did not

enter the building but instead provided the resident and children with books and toys that will help them to keep entertained whilst isolating. They are working on providing one to one activities going forward due to the rise in Covid 19 cases in the local area and then need for social distancing to be maintained.

**Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

I would love to make this project larger i.e more workers doing more hours. This would make it possible to organise outings and day trips at the weekend etc. Giving the women and children a much needed break from refuge living and allow them to enjoy quality time together. Creating happy memories instead of always focusing on the challenging situation they are in.

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

As stated previously, Covid 19 has meant constant adaptation of the service delivery. At times group activities are able to take place and then at other times they have to be individual activities or socially distanced.

When 2 positive cases of Covid 19 were reported in the refuge the project had to be done remotely in order to reduce further spread and ensure safety of staff.

**Do you have any further comments?**

Ideally funding could be secured for a longer period of time to allow for larger scale projects to be created and developed. I understand though that is not always possible.

[Lisburn YMCA- Project Name: Tier 2 Drugs and Alcohol](#)

**Tell us what has worked well in delivery of your project?**

- Positive, flexible contact and communication with council team.
- Quarterly financial returns instead of monthly.
- Engaged host schools who are valuing the programme, staff and pupils with excellent referral pathways and participation levels.
- Delivering a programme that very specifically meets the needs of pupils and schools currently, particularly post covid. Ultimately, we had requests to deliver 12 groups from local schools plus a further 4 queries from community groups demonstrating need far outstrips current availability.
- Due to the immense demand, we have increased our number of participants therefore this output will be higher than expected.

**Tell us about some of the challenges in delivery of your project?**

Continuing covid regulations and disruptions have placed pressure on the programme, but thankfully not yet to a point of cancellation of any provision.

Ards Blair Mayne had been the preferred venue for outdoor pursuits sessions to help support council facilities, however its closure of the Blacklight centre has meant plan B has been put in place.

**Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**



In further applications some printed material to be given to schools to publicise the programme and its goals could be of benefit in raising the profile of the messages beyond group participants

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

- Groups are smaller.
- Some delay with schools accessing the programme.
- Some schools who would have liked the programme but were unable to take part due to external facilitators not being permitted by school policy.
- Larger transport needed to allow for social distance, therefore more costly.

**Do you have any further comments?**

Another year of wonderful support for community organisations by the PCSP at ANDC. As ever we are delighted to work in partnership to achieve goals. For greater impact, inevitably looking at demand vs availability this year a greater capacity would be welcome, potentially also exploring a possible longer term contract eg. Greater outputs spread over a 3 year contract, where we can inform schools that while they have not met this years intake that we can guarantee next year, or that we do an extra this year and one less next year to meet the current need across the borough.

[North Down Cricket Club- Sport for change](#)

**Tell us what has worked well in delivery of your project?**

- 300 youths engaged (target was 200)
- Info and learning to 100 parents / families as added value
- 100% reported change in perceptions due to educational element of project

**Tell us about some of the challenges in delivery of your project?**

Covid - impacted practical sessions. We did extend the programme with thanks to PCSP to ensure delivery!

Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?

We would like to extend our programme throughout the borough and deliver more "in" communities in 2022.

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

- Limited sessions that were possible / limited numbers for delivery.
- Delayed project.

**Do you have any further comments?**

We are thankful of the PCSP support and hope to work yet again in 2022 alongside the team to tackle issues such as ASB by developing and delivering diversionary activities with a legacy result.

[SE Area Domestic & Sexual Violence and Abuse Partnership-](#)

[a. Coercive Control Animation](#)

[b. Online seminars to mark 16 days of Action](#)

**Tell us what has worked well in delivery of your project?**

Re Coercive Control Animation - this was a project involving a number of partners AND Council, AND PCSP, NDA Womens Aid, SE area DV Partnership and Neep Productions. The working group met regularly to develop the story board for the animation and then Q&A'd the content. The project was funded by the AND PCSP with a contribution from AND Council. The end product is an excellent resource and has been shared widely across partner organisations to help develop viewers understanding of Coercive Control.

During the current 16 days of action the AND PCSP supported the uptake of a series of online seminars with a focus on online abuse.

Communication, participation and active support from the PSCP has worked well and we are indebted to you for same as we strive to raise awareness re Domestic Violence in its various guises.

**Tell us about some of the challenges in delivery of your project?**

Not being able to deliver projects face to face however given Covid we focussed on developing on-line initiatives which has been beneficial and allowed for a wider audience inclusion.

**Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

I believe both projects were innovative and were designed to reach a wider audience in spite of the pandemic.

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

Refer to the above commentary

**Do you have any further comments?**

Excellent support from the PSCP and from the wider feedback we have received both projects have been well received and would not have been possible without the support and funding provided by you.

Given the New DV Act and the legislation going live in March 22 the projects have been timely in pathing the way for increased understanding re the changes that lie ahead.

The SE Domestic & Sexual Violence and Abuse Partnership very much appreciates your support as we strive to make a difference in Stopping Domestic & Sexual Violence in NI.

**[Holywood Family Trust- Outreach and Detached Work](#)****Tell us what has worked well in delivery of your project?**

The project has enabled us to employ qualified local youth-workers to delivery outreach and detached youth work. This is helping us to build relationships with a wider range of more vulnerable young people. Given that we have a youth centre, we are able to provide this provision while on outreach/detached and direct young people to centre.

Resources that the funding has enabled us to get.

We work closely with Street Pastors and local PSNI, we have a What's App group that we all share information in, weekly. This helps to keep us up to date.

We have shared posts on social media regarding the project that has helped to promote it as a PCSP funded project.

**Tell us about some of the challenges in delivery of your project?**

As it is an outreach and detached project, sometimes adverse weather impacts our ability to deliver the project, which is a challenge. We have encountered this already within this funding year. Encountering young people who are under the influence of drugs and alcohol is challenging as it creates more unpredictability in their behaviour. There is a significant amount of reporting required for this project, given the level of funding. This takes up time to complete that could be used on more face-to-face work.

**Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

We work closely with Street Pastors and local PSNI officers. Continuing to work in partnership and communicate with other providers in this area is innovative. Weekly we share information with them and the local PSNI officers around what we encounter during outreach/detached.

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

As our project is based outside the Covid-19 regulation we have had a minimal impact, we have been able to continue with all we do. During our brief and debrief, staff have to wear masks & follow safety regulations. We plan to do a celebration event at the end of the project and given what the guidelines are at that stage it could impact.

**Do you have any further comments?**

It would be helpful to secure the funding for a longer period of time as this would improve the quality and impact of our project. If this was funding for the full year, provided at the start of the financial year it would be more helpful.

**Comber Youth For Christ- Links Project**

**Tell us what has worked well in delivery of your project?**

From the offset of our project in September 2021, the detached project worked well and had built upon the momentum of the previous year's project and our summer provision. We continue to be well received by various groups - the hot chocolate being a big attraction.

The big development this year has been the attendance of "detached" young people to our centre provision and building links over a longer period of time. This has been an amazing aspect to the detached project as we seek to recruit young people to our group work sessions and delve a little deeper into the thoughts and habits of the group.

The consistency of our team has been a real strength in engaging young people in recent months and something we seek to develop further in the new year.

**Tell us about some of the challenges in delivery of your project?**

- Engaging young people from a "cold contact" approach is never easy, and the main challenge is that it takes a considerable commitment to reach a stage of addressing the needs of each individual effectively.

- While it's amazing having this large group of new young people attending our centre-based provision, we are constantly having to address behaviour amongst the group. This is normal as young people are testing boundaries and are becoming acquainted with staff, volunteers, and other service users in an environment new to them, and it will take a little time for that to settle and for them to feel that they belong, so they "behave" in a mutually respectful way.

- Covid!

**Do you have any innovative ideas on how you could improve on delivering the benefits of your project and its outcomes?**

The Links Project is essentially a very simple model for detached work [meet young people where they're at, invite them to where we are and journey with each other to somewhere completely new] and with such a model there isn't much to improve upon, rather than what you add to the project. Therefore, the areas that we can improve upon are to grow our staff/volunteer team, press into opportunities for new detached work and develop resources for young people dealing with issues of substance misuse mental health etc...

**In what way has COVID-19 impacted on the delivery of PCSP activities this year?**

We have been largely unaffected by COVID-19, however in recent weeks we are becoming more aware of increasing numbers of young people testing positive - and therefore its challenging to address that while maintain the health and safety of staff, volunteers and other service users.





**ARDS AND NORTH DOWN  
POLICING AND COMMUNITY SAFETY  
ACTION PLAN  
2022/2023**

**DRAFT**

**BASED ON THE STRATEGIC ASSESSMENT  
AND STRATEGY 2022-2025**



## Introduction to the 2022-23 Action Plan

Having considered the current strategic assessment 2022-2025 and completed a comprehensive analysis of data and Turning the Curve exercise. Budget allocations have been identified for inclusion in the 2022– 2023 Action Plan.

### Summary Table

Project Title	Activity Title
<b>Strategic Priority 1: To form &amp; successfully deliver the functions of the Policing &amp; Community Safety Partnership for the area</b>	
1.1 Support for PCSP Members	1.1.1 PCSP Private Meetings
1.2 Raise Awareness of the PCSP	1.2.1 PCSP Awareness raising including PR and Communications 1.2.2 PCSP Action Plan Review for 2022/23
1.3 PCSP Sub group meetings, CS & monitoring	1.3.1 PCSP Sub Group Meetings
<b>Strategic Priority 2: To improve community safety by tackling crime and anti-social behaviour</b>	
2.1 Drugs and Alcohol	2.1.1 Drug intervention programme at Tier 1&2 with young adults 2.1.2 RAPID Bin Initiative 2.1.3 Substance Abuse Awareness Project
2.2 ASB	2.2.1 Addressing ASB amongst Youth -Sports Programme (Leisure Services) 2.2.2 Addressing ASB hotspots areas- Collaborative Community Safety (CST) Team & Multi-Agency approach 2.2.3 Awareness of Adverse Childhood Experiences (ACE) 2.2.4 Small Grants Programme with a focus on diversion and prevention 2.2.5 Voluntary Safety Wardens 2.2.6 Schools Education Programme for ASB 2.2.7 Enhanced Detached Youth Programme (EA) 2.2.8 ASB Forum- Blair Mayne ASB, Aurora & hotspots ASB
2.3 Domestic Violence / Crime	2.3.1 Domestic Violence Conference & SED & SVP 2.3.2 Safe Place Training 2.3.3 Healthy Relationships Awareness 2.3.4 DV Female Victim Support Programme 2.3.5 DV Male Victim Support Programme
2.4 Hate Crime	2.4.1 Hate Crime Initiative
2.5 Burglary & Fear of Crime	2.5.1 4-Tier Home Secure
2.5 Criminal Gangs	2.5.2 Paramilitary Crime
2.6 Rural Crime	2.6.1 Rural Crime Initiatives

2.7 Road Safety	2.7.1 PSNI Road Safety 2.7.2 P7 Be Safe Programme 2.7.3 Speed Indicator Devices- data analysis and deployment
2.8 Supporting those most vulnerable	2.8.1 Support Hub
<b>Strategic Priority 3: To improve confidence in policing</b>	
3.1 Engagement of Police with the local community	3.1.1 Policing Public and Private Meetings 3.1.2 Youth Voice – Youth Council
3.2 Road Safety Promotion	3.2.1 Ards & North Down Road Safety Committee
3.3 Local Community Policing Initiatives	3.3.1 Local Community Policing Initiatives
3.4 Advocate for Policing	3.4.1 Advocate for Policing- direct delivery by the PSNI

## 3.0: The Ards and North Down PCSP Action Plan 2020-21

Strategic Priority 1: To form & successfully deliver the functions of the Policing & Community Safety Partnership for the area							
Indicators		% people who have heard of PCSPs % people who know how to contact their local PCSP about local policing and community safety					
Budget		£20,000					
Project	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
1.1: Support for PCSP Members	To evidence impact through supporting all PCSP Members to be effective in their role.	1.1.1 PCSP Private Meetings Private meetings of the PCSP.	April 2022	March 2023	£2,000	<p><b>How much did we do?</b> # PCSP private meetings (Online under restrictions) # PCSP Members attending private meetings (Political/Independent/Designated)</p> <p><b>How well did we do it?</b> % of members reporting satisfaction with meetings</p> <p><b>Is anyone better off?</b> # and % PCSP Members feeling supported, confident, and equipped to deliver their objectives</p>	Q 1,2,3 & 4

Strategic Priority 1: To form & successfully deliver the functions of the Policing & Community Safety Partnership for the area							
Indicators		% people who have heard of PCSPs % people who know how to contact their local PCSP about local policing and community safety					
Budget		£20,000					
Project	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
1.2: Raise awareness of the PCSP	To evidence impact through the delivery of a PCSP communications strategy.	<p><b>1.2.1 PCSP Awareness raising including PR and Communications</b></p> <p>Implement and monitor the AND PCSP annual communications plan (inclusive of good news stories, raising awareness of scams/risks/current issues, press releases from projects or other engagement opportunities etc.) across traditional and social media; through the delivery of the action plan and in collaboration with designated and local partners. This will include;</p> <ul style="list-style-type: none"> <li>• Regular social media posts</li> <li>• Traditional press releases /good new stories/ PCSP promotional stands</li> <li>• rural crime leaflets and other relevant rural crime awareness initiatives,</li> <li>• contributions to regional communication elements</li> <li>• awareness raising of growing issues and scams (cyber and offline)</li> </ul>	April 2022	March 2023	£12,500	<p><b>How much did we do?</b> # social media reach # press releases # flyers/posters</p> <p><b>How well did we do it?</b> % increase in social media reach % increase in communications activities</p> <p><b>Is anyone better off?</b> # &amp; % of people with awareness of the PCSP and its work</p>	Q 1,2,3 & 4
	Implement the three year AND PCSP Strategy 2022-25 and	<p><b>1.2.2 PCSP Action Plan review for 2022/23</b></p>	Sep 2022	Feb 2023	£3,500	<p><b>How much did we do?</b> # of consultation opportunities # of people engaged in consultation # 2022-2023 Development of Action plan</p>	Q 3 & 4

Strategic Priority 1: To form & successfully deliver the functions of the Policing & Community Safety Partnership for the area							
Indicators		% people who have heard of PCSPs % people who know how to contact their local PCSP about local policing and community safety					
Budget		£20,000					
Project	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
	Action Plan 2022-23	Review of annual action plan in line with strategy and outcomes with a focus in maximising opportunities for collaborative planning and the development of preventative work programmes in areas of highest need over the three-year period and develop the year one action plan informed by the current strategy and further consultation.				<b>How well did we do it?</b> % people satisfied with consultation process # 2022-23 review of Action plan & developed <b>Is anyone better off?</b> # & % members with improved awareness of the issues to be addressed in the 2022 – 2025 strategy and 1 year Action plan 2022-2023	
1.3: PCSP Sub group meetings (Community Safety & monitoring SGs)	To evidence impact through PCSP meetings other than private meetings	<b>1.3.1 PCSP Subgroup Meetings</b> Facilitation of PCSP thematic sub-group meetings, including community safety and monitoring meetings. Greater use of online/virtual meetings.	April 2022	March 2023	£2,000	<b>How much did we do?</b> # PCSP subgroup meetings # People attending subgroup meetings <b>How well did we do it?</b> % Attendance of relevant partners at meetings % of participants reporting satisfaction with meetings <b>Is anyone better off?</b> # % Partners reporting improved partnership working with other key stakeholders as a result of their involvement with the PCSP meetings # & % of participants with increased awareness of the PCSP	Q 1,2,3 & 4



Strategic Priority 2: To Improve Community safety by tackling crime and anti-social behaviour							
Indicators		ASB - Antisocial behaviour incidents, Criminal damage incidents, Drug trafficking: Possession, Drug Seizures CRIME - Recorded crime, Domestic abuse incidents, Violent Crimes where alcohol is a factor, Burglary					
		% who perceive high levels of ASB (NI)			% perceived local crime to have decreased (NI)		
		% who perceived local crime to have increased			% very worried about crime overall by age group 16-29: 30-59: 60+ (NI)		
Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
2.1: Drugs & Alcohol Initiatives	To deliver initiatives which will raise awareness of the impact of drug and alcohol misuse within our communities and provide safe facilities for disposing of legal and illegal drugs	<b>2.1.1 Drug intervention programme at Tier 1 &amp; 2 with young adults</b>  An early intervention/training programme to be delivered in the Borough - Drug intervention programme at Tier 1 and 2 with young adults attending college	June 2022	March 2023	£9,000	<b>How much did we do?</b> # of training sessions delivered in colleges # of participants attending <b>How well did we do it?</b> % of participants satisfied with the training delivered <b>Is anyone better off?</b> # & % of participants reporting increased knowledge and understanding of the detrimental effects of drugs and alcohol	Q 2,3 & 4

Strategic Priority 2: To Improve Community safety by tackling crime and anti-social behaviour							
Indicators		ASB - Antisocial behaviour incidents, Criminal damage incidents, Drug trafficking: Possession, Drug Seizures CRIME - Recorded crime, Domestic abuse incidents, Violent Crimes where alcohol is a factor, Burglary					
		% who perceive high levels of ASB (NI)			% perceived local crime to have decreased (NI)		
		% who perceived local crime to have increased			% very worried about crime overall by age group 16-29: 30-59: 60+ (NI)		
Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
		<b>2.1.2 RAPID Bin initiative</b> Promote and monitor as required across the Borough to encourage use in getting drugs including prescription drugs off the streets.	April 2022	March 2023	£500	<b>How much did we do?</b> # of promotional campaigns undertaken # rapid bins in use <b>How well did we do it?</b> % Satisfaction by PSNI with number of drugs taken off streets <b>Is anyone better off?</b> % and # of types of drugs being deposited in the bin	Q1,2,3 & 4
		<b>2.1.3 Substance Abuse Awareness Project</b> To deliver Tier 2 substance abuse awareness, support and counselling with youth and adults.	June 2021	March 2022	£10,000	<b>How much did we do?</b> # of sessions delivered # of participants engaged from across the Borough <b>How well did we do it?</b> % of participants satisfied with the support offered <b>Is anyone better off?</b> # & % of individuals with changed behaviours after completing the programme # & % of participants with an increased knowledge of the risks and harm caused by excessive drink and drugs	Q2,3 & 4

Strategic Priority 2: To Improve Community safety by tackling crime and anti-social behaviour							
Indicators		ASB - Antisocial behaviour incidents, Criminal damage incidents, Drug trafficking: Possession, Drug Seizures CRIME - Recorded crime, Domestic abuse incidents, Violent Crimes where alcohol is a factor, Burglary					
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		% who perceived local crime to have increased			% very worried about crime overall by age group 16-29: 30-59: 60+ (NI)		
Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
2.2: ASB	Diversionary and detached youth engagement projects delivered in partnership with the sports development officers and community-based youth workers. The purpose of this project is to provide reactionary & diversionary	<b>2.2.1 Addressing ASB amongst Youth -Sports Programme (Leisure Services):</b> This Programme aims to work with young people through multiple sports across the Borough. Led by leisure services, interventions will link with EA, PSNI, council and other community and community youth-based programmes to enhance life skills and address ASB amongst target groups with a view to decreasing ASB	June 2022	March 2023	£7,000	<b>How much did we do?</b> # of targeted diversionary and detached youth sessions # of participants # of different partners engaged to support delivery  <b>How well did we do it?</b> % of participants satisfied with their experiences on the programmes  <b>Is anyone better off?</b> # & % reduction in ASB in hot spot areas # % of participants with an increased knowledge of the consequences of risk-taking behaviours (e.g. excessive drink and drugs)	Q 2,3 and 4

Strategic Priority 2: To Improve Community safety by tackling crime and anti-social behaviour							
Indicators		<b>ASB - Antisocial behaviour incidents, Criminal damage incidents, Drug trafficking: Possession, Drug Seizures</b> <b>CRIME - Recorded crime, Domestic abuse incidents, Violent Crimes where alcohol is a factor, Burglary</b>					
		% who perceive high levels of ASB (NI)			% perceived local crime to have decreased (NI)		
		% who perceived local crime to have increased			% very worried about crime overall by age group 16-29: 30-59: 60+ (NI)		
Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
	opportunities in ASB hot spot areas, as guided by the PSNI & PCSP Community safety sub group	<b>2.2.2 Addressing ASB hotspots areas- Collaborative Community Safety (CST) Team &amp; Multi-Agency approach</b> – co-design and co-deliver initiatives to address ASB in hotspots across the Borough working in partnership with other agencies including PSNI and EA and community groups involved in initiatives in local hotspots. Proactive patrolling of ASB hotspots by the CST	Apr 2022	March 2023	£6,000	<b>How much did we do?</b> # of targeted diversionary and detached youth sessions # of participants on same  <b>How well did we do it?</b> % of participants satisfied with their experiences on the programmes  <b>Is anyone better off?</b> # & % reduction in ASB at identified hot spots # & % of participants with increased awareness of the consequences of ASB # % of participants with an increased knowledge of the consequences of risk-taking behaviours (e.g. excessive drink and drugs)	Q 1, 2, 3,4
	Understanding Adverse Childhood Experiences and its potential effect on young people and potential ASB issues. ACE training is provided free by the	<b>2.2.3 Awareness of Adverse Childhood Experiences (ACE)</b> Increase awareness of Adverse Childhood Experiences (ACE) on young people and its impact on them in later life and the importance of increasing coping skills for families. This will be undertaken through the promotion and roll out of free and existing awareness raising seminars run by the Health Trust/ Safeguarding Board to the PCSP	June 2022	March 2023	Free	<b>How much did we do?</b> # of courses delivered # of participants engaged  <b>How well did we do it?</b> % of participants satisfied with their experiences on the programme  <b>Is anyone better off?</b>	Q 2, 3 & 4



Strategic Priority 2: To Improve Community safety by tackling crime and anti-social behaviour							
Indicators		<b>ASB - Antisocial behaviour incidents, Criminal damage incidents, Drug trafficking: Possession, Drug Seizures</b> <b>CRIME - Recorded crime, Domestic abuse incidents, Violent Crimes where alcohol is a factor, Burglary</b>					
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Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
	Safeguarding Board	members and key delivery agents. Promote through social media.				# & % increase awareness among participants of the effects of Adverse Childhood Experiences on the behaviours of people in later life	
	Diversionary and detached youth engagement projects targeting areas of ASB need within the Borough. The purpose of these small grants is to develop community safety awareness amongst young people to tackle ASB in local neighbourhoods and encourage positive lifestyles.	<b>2.2.4 Small Grant Programme with a focus on diversion and prevention</b>  Diversionary programmes targeting areas of ASB need within the Borough. The budget will aim to support projects with a small budget per project. Projects will be prioritised from areas of need.  Maximum amount per grant is £5,000.	May 2022	March 2023	Small Grant application process  £30,000	<b>How much did we do?</b> # of applications received # of small grants awarded  <b>How well did we do it?</b> % grant applications received which meet required assessment criteria/ quality/standard  <b>Is anyone better off?</b> # & % participants who are satisfied with the small grants programme process # & % groups reporting increased ability to engage with wider community members through their small grant	Q 1, 2, 3, & 4



Strategic Priority 2: To Improve Community safety by tackling crime and anti-social behaviour							
Indicators		<b>ASB - Antisocial behaviour incidents, Criminal damage incidents, Drug trafficking: Possession, Drug Seizures</b> <b>CRIME - Recorded crime, Domestic abuse incidents, Violent Crimes where alcohol is a factor, Burglary</b>					
		% who perceive high levels of ASB (NI)			% perceived local crime to have decreased (NI)		
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Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
	Reducing and addressing ASB problems in hotspot neighbourhoods and town centres within the Borough	<b>2.2.5 Voluntary Safety Wardens:</b> To support Voluntary Wardens and to create an on-street presence that promotes community safety and reduces ASB across the Borough. The volunteer wardens and their on-street presence will be rolled out at different times and locations across the Borough based on advice from the PSNI and the community safety subgroup and will include an on-street presence at large scale events and pub/ club closing times.	April 2022	March 2023	£36,000	<b>How much did we do?</b> # of patrols # of participants engaged, educated, and supported  <b>How well did we do it?</b> % of participants satisfied with their experiences  <b>Is anyone better off?</b> # & % of users reporting attitudes were changed as a result of engagement # of people reporting feeling safer in the Borough as a result of the scheme	Q 1, 2,3 & 4
	Engaging with people through Youth Workers at schools, colleges, youth clubs, community groups and looked after homes conducting themed sessions that raise awareness of ASB in specific areas of	<b>2.2.6 Schools Education Programme for ASB</b> This programme will be co-designed and delivered to provide meaningful engagement and educational activity in schools for young people primarily between 11 and 17 years of age. It will include partnership working between the Council, the Youth Justice Agency, the PSNI, other service providers and include awareness raising on the impact of ASB and support the change of attitudes and behaviour of young people in the community which they live.	May 2022	March 2023	£10,000	<b>How much did we do?</b> # of schools # of sessions # of participants engaged, educated, and supported  <b>How well did we do it?</b> % of participants satisfied with their experiences on the programmes  <b>Is anyone better off?</b> # & % who have a raised awareness of ASB # & % reduction of ASB	Q, 1,2, 3, 4

Strategic Priority 2: To Improve Community safety by tackling crime and anti-social behaviour							
Indicators		ASB - Antisocial behaviour incidents, Criminal damage incidents, Drug trafficking: Possession, Drug Seizures CRIME - Recorded crime, Domestic abuse incidents, Violent Crimes where alcohol is a factor, Burglary					
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		% who perceived local crime to have increased			% very worried about crime overall by age group 16-29: 30-59: 60+ (NI)		
Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
	need across the Borough.					# % of participants with changed attitudes to ASB as a result of their engagement in the project activities	
		<b>2.2.7 Enhanced Detached Youth Programme (EA)</b> Support for a range of programmes led by the Education Authority throughout the Borough to enhance detached youth work with 13-19 years olds in ASB hotspot areas. Programmes to link with community safety team, PSNI, street pastors, voluntary organisations and Council's leisure services	May 2022	March 2023	£14,000	<b>How much did we do?</b> # of sessions # of participants engaged, educated, and supported  <b>How well did we do it?</b> % of participants satisfied with their experiences on the programmes  <b>Is anyone better off?</b> # & % who have a raised awareness of ASB # & % reduction of ASB # & % of participants with changed attitudes to ASB as a result of their engagement in the project activities	Q, 1, 2, 3, 4
	ASB Forum	<b>2.2.8 ASB Forum- Blair Mayne ASB, Aurora &amp; hotspots ASB</b> The ASB Forum to meet monthly, hosted by Housing Executive and including housing associations, environmental health, PSNI and the Council Community Safety team	April 2022	March 2023	Free	<b>How much did we do?</b> # of sessions # of participants engaged  <b>How well did we do it?</b>	Q, 1, 2, 3, 4

Strategic Priority 2: To Improve Community safety by tackling crime and anti-social behaviour							
Indicators		<b>ASB - Antisocial behaviour incidents, Criminal damage incidents, Drug trafficking: Possession, Drug Seizures</b> <b>CRIME - Recorded crime, Domestic abuse incidents, Violent Crimes where alcohol is a factor, Burglary</b>					
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		% who perceived local crime to have increased			% very worried about crime overall by age group 16-29: 30-59: 60+ (NI)		
Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
						% of agencies satisfied with their experiences on the Forum  <b>Is anyone better off?</b> # % of agencies satisfied with the effectiveness of collaborative working # & % reduction of ASB	
2.3: Domestic Violence / Crime	Coordinate activities in relation to the reduction of and reporting of domestic abuse and sexual crimes	<b>2.3.1 Domestic Violence Conference &amp; SED&amp;SVP</b> To work in partnership with the SED&SVP to deliver a domestic violence related seminar /conference/ awareness raising events (online if required) and attend quarterly meetings.  This brings together all the key agencies and enables the PCSP team to keep abreast of the key issues related to domestic abuse and sexual violence in the area and how a joined-up approach be of benefit.	April 2022	March 2023	£3,000	<b>How much did we do?</b> # of attendees at SED&SVP # of Agencies attending # of events at conference / awareness raising events # of attendees at conference / awareness raising events  <b>How well did we do it?</b> % of attendees satisfied with the content of the collaboration meetings and conference  <b>Is anyone better off?</b> # % of attendees reporting increased awareness of how to deal with DV and sexual violence	Q 1,2, 3, 4
	Raise community awareness of DV with the	<b>2.3.2 Safe Place Training</b>	Sept 2022	April 2023	£1,050	<b>How much did we do?</b> # of businesses, community organisations and other local organisations taking part in the initiative	3 & 4

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Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
	community, voluntary and business sectors, Deliver training programmes and tackle the rise in sexual violence.	To deliver SAFE Place training throughout the Borough with a focus on early intervention and additional PR for the programme.  Ensure that Level 1 to 5 support is offered through this to local organisations in the area. Training to be offered to local community groups, PCSP members, churches, and businesses in the Borough to raise awareness and encourage signposting to services.				# of training sessions delivered # attending training sessions  <b>How well did we do it?</b> % of participants satisfied with the content of the training  <b>Is anyone better off?</b> # & % number reporting an increased awareness of the Safe Place initiative	



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		% who perceived local crime to have increased			% very worried about crime overall by age group 16-29: 30-59: 60+ (NI)		
Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
	Raise awareness of DV amongst children and young people. Sign post and deliver programmes that tackle the rise in domestic and sexual violence.	<b>2.3.3 Healthy Relationships Awareness</b> To deliver an early intervention on healthy relationships project to e.g., local schools, colleges, youth groups etc., to educate children and young people and the wider public that domestic and sexual abuse and cyber bullying (CB) is unacceptable and to enable young people to make informed choices. Online to be explored.	April 2022	March 2023	£10,000	<b>How much do we do?</b> # of schools, colleges, youth groups engaged # of young people attending events  <b>How well did we do it?</b> % of participants satisfied with the information received  <b>Is anyone better off?</b> # & % of participant with increased awareness of DV/SV/CB # & % reporting increased awareness of where to access support services	Q 2, 3 & 4
	Raise awareness of DV by supporting drop-in services accessible to the public	<b>2.3.4 DV Female victim support programme</b> To offer crises support for women and families who are the victims of sexual violence or domestic abuse, particularly arising out of covid.  The programme will include the provision of support services for female victims of DV & SV including the collaborative working with agencies such as PSNI (DV advocacy-local station), NIHE & Health Trust. The programme will also raise awareness of this	April 2022	March 2023	£14,000	<b>How much did we do?</b> # of clients supported through project # of clients receiving equipment or emergency support  <b>How well did we do it?</b> % of participants satisfied with the support received  <b>Is anyone better off?</b> # & % number of participants who feel safer and more supported as a result of the programme # & % with improved awareness of how to gain help in relation to domestic and sexual violence.	Q 1, 2, 3 & 4



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		% who perceived local crime to have increased			% very worried about crime overall by age group 16-29: 30-59: 60+ (NI)		
Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
		service through PR and advertisements and link to new strategies and activities related to them in the local area.					
	DV Male victim support programme	<b>2.3.5 DV Male victim support programme</b> A programme of support for male victims of domestic and sexual violence in the Borough, To include counselling support and awareness raising activities.	May 22	Mar 23	£6,000	<b>How much did we do?</b> # of sessions held # of clients supported  <b>How well did we do it?</b> % of participants satisfied with the support received  <b>Is anyone better off?</b> # & % number of participants with improved awareness of how to gain help in relation to domestic and sexual violence. # & % of participants who feel safer after receiving support	Q 1, 2, 3 & 4
<b>2.4: Hate Crime</b>	Raise awareness of all types of local hate crime and the reporting process. The purpose of these projects is to raise awareness of the reporting of	<b>2.4.1 Hate Crime Initiative</b> To work in partnership with the Council's Good Relations team and the Intercultural Forum involving BME communities and statutory partners to encourage greater reporting of all types of hate crime; deliver cultural diversity and hate crime awareness raising events; and that encourages a greater	June 22	March 2023	PCSP Direct delivery  £2,000	<b>How much did we do?</b> # of interagency meetings attended # of events delivered # of attendees at events  <b>How well did we do it?</b> % of attendees satisfied with the events	Q 1, 2, 3 & 4

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Indicators		ASB - Antisocial behaviour incidents, Criminal damage incidents, Drug trafficking: Possession, Drug Seizures CRIME - Recorded crime, Domestic abuse incidents, Violent Crimes where alcohol is a factor, Burglary					
		% who perceive high levels of ASB (NI)			% perceived local crime to have decreased (NI)		
		% who perceived local crime to have increased			% very worried about crime overall by age group 16-29: 30-59: 60+ (NI)		
Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
	hate crime and signposting for victims to receive support	sense of integration, belonging and cohesion across the Borough. This will offer translation services where required.				<b>Is anyone better off?</b> # & % increase of participants who feel safer as a result of the service # & % increase in the confidence in reporting hate crime to the PSNI	
2.5: Burglary and Fear of Crime	Scheme to address the fear of burglary and crime	<b>2.5.1: 4-Tier Home Secure</b> Deliver a 4-tier home secure project providing equipment and installation - as a reactive and preventative service working in partnership with the PSNI crime prevention team.  Promote more good news stories through PCSP communications that highlight the success of the 4-tier home secure project and the reduced burglary crime in the area in particular in rural areas - thus focusing in reducing the fear of crime.	April 2022	March 2023	£35,000	<b>How much did we do?</b> # of referrals to scheme # home security measures fitted  <b>How well did we do it?</b> % beneficiaries satisfied with the equipment and service they received.  <b>Is anyone better off?</b> # & % of recipients who feel safer as a result of the support offered to them	Q 1, 2, 3 & 4

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Indicators		ASB - Antisocial behaviour incidents, Criminal damage incidents, Drug trafficking: Possession, Drug Seizures CRIME - Recorded crime, Domestic abuse incidents, Violent Crimes where alcohol is a factor, Burglary					
		% who perceive high levels of ASB (NI)			% perceived local crime to have decreased (NI)		
		% who perceived local crime to have increased			% very worried about crime overall by age group 16-29: 30-59: 60+ (NI)		
Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
	Addressing Paramilitary Crime	<b>2.5.2: Paramilitary Crime</b> To invite the CIT team to update the PCSP at regular intervals to understand the work undertaken and support the PSNI, key agencies and the CIT team to effectively tackle paramilitary crime across the Borough.	April 2022	March 2023	Free	<b>How much did we do?</b> # of meetings with CIT # of attendees  <b>How well did we do it?</b> % of attendees satisfied with the information received and dialogue process  <b>Is anyone better off?</b> # & % of PCSP Members with an increased awareness of work being undertaken by CIT and the support required by PSNI & other agencies to effectively address paramilitarism in the Borough	Q 1, 2, 3 & 4
2.6: Rural Crime / Crime	Rural Crime Initiative	<b>2.6.1 Rural Crime Initiative</b> Deliver a programme to address levels of rural crime to include vehicle, boat and machinery security marking, awareness raising at events around safely securing property including machinery to farmers, rural households, fishing communities and equine businesses etc.	June 2022	March 2023	PCSP Direct delivery  £200	<b>How much did we do?</b> # of crime prevention events held # of people in receipt of crime prevention materials # of items marked  <b>How well did we do it?</b> % of users satisfied with equipment marking  <b>Is anyone better off?</b> % & # of rural crime incidents across the borough	Q 2, 3 & 4

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		% who perceive high levels of ASB (NI)			% perceived local crime to have decreased (NI)		
		% who perceived local crime to have increased			% very worried about crime overall by age group 16-29: 30-59: 60+ (NI)		
Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
2.7: Road Safety	Road safe Roadshow	<p><b>2.7.1 PSNI Road Safety</b></p> <p>Deliver one roadshow across the area in schools to raise awareness of safe driving and pedestrian responsibilities or undertake a series of talks (dependent on Covid regulations).</p>	Oct 2022	March 2023	Partner Delivery £3,000	<p><b>How much did we do?</b> # of Roadshows delivered # of participants</p> <p><b>How well did we do it?</b> % of attendees satisfied with the events</p> <p><b>Is anyone better off?</b> # &amp; % of participants with an increased awareness of road safety</p>	Q 3 & 4
	The delivery of a safety awareness programme to include road and pedestrian safety tailored for young people and delivered through Primary schools within the Borough	<p><b>2.7.2 The P7 Be- Safe programme</b></p> <p>Deliver the P7 Be- Safe programme in partnership with other Council departments to provide a collaborative approach to awareness raising and education about safety in order to provide added value and maximise outputs. Up to 2,000 young people will be engaged by video resources. Community Safety Team to assist with delivery.</p>	Oct 2022	Match 2023	£4,000	<p><b>How much did we do?</b> # of sessions viewed # of pupils attending # schools participating</p> <p><b>How well did we do it?</b> % of attendees satisfied with the video sessions</p> <p><b>Is anyone better off?</b> % &amp; # of participants reporting increased road safety awareness</p>	Q 3, 4



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		% who perceive high levels of ASB (NI)			% perceived local crime to have decreased (NI)		
		% who perceived local crime to have increased			% very worried about crime overall by age group 16-29: 30-59: 60+ (NI)		
Total budget		£201,533					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
		<b>2.7.3 Speed Indicator Device data analysis and deployment- with the assistance of the community safety team</b> analyse data and deploy SIDs as needs demand across the Borough through the CST team.	April 2022	March 2023	£783	<b>How much did we do?</b> # of SIDs in operation # of SID reports  <b>How well did we do it?</b> % of communities satisfied with the SIDs  <b>Is anyone better off?</b> # & % of SIDs reporting a reduction in speeding vehicles	Q 1, 2, 3 & 4
2.8: Supporting those most vulnerable	Supporting those most vulnerable in the Ards & North Down Area	<b>2.8.1 Support Hub</b>  To participate in a Multi-agency partnership approach – the <b>Ards and North Down Support Hub</b> which focuses on supporting those most vulnerable in the Ards and North Down area – led by Council –and including the Health Trust and Council, NIFRS, PSNI, Ambulance Service, EA, Probation Board & Youth Justice Agency.	April 2022	March 2023	£0	<b>How much did we do?</b> # of Support Hub Meetings # of attendees # partners engaged # of vulnerable people supported  <b>How well did we do it?</b> % of participants satisfied with the support offered  <b>Is anyone better off?</b> # % of agencies engaged reporting fewer repeat calls # % of agencies satisfied with the effectiveness of collaborative working	Q 1,2, 3 & 4



Strategic Priority 3: To Support Community Confidence in Policing							
Indicators		% increase in community confidence in policing % increase in the level of reporting to the police (NI Crime Survey)			% increase in the level of police and community engagement % increase in people who felt that the local PCSP has helped to improve policing in their local area		
Total budget		£26,800					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
3.1 Engagement of the police with the local community	To increase engagement with the police and build more confidence in policing	<b>3.1.1 Policing Committee Public and Private meetings</b>  Host Policing Committee Public and Private meetings including consultations for future plans and developments	June 2022	March 2023	£1,000	<b>How much did we do?</b> # of public meetings held # of public meeting attendees # of private policing committee meetings held # of private meeting attendees # and % of members attending private meetings  <b>How well did we do it?</b> % of participants satisfied with the events % of participants satisfied with the public meetings % of participants satisfied with the private meetings  <b>Is anyone better off?</b> # & % with an increased confidence in policing following the event # & % partners reporting improved partnership working with other key stakeholders (as a result of their involvement with PCSP)	Q 2, 3 & 4
		<b>3.1.2 Youth Voice- Youth Council</b>	April 2022	March 2023	£4,000	<b>How much did we do?</b> # of meetings held	Q 2, 3 & 4

Strategic Priority 3: To Support Community Confidence in Policing							
Indicators		% increase in community confidence in policing % increase in the level of reporting to the police (NI Crime Survey)			% increase in the level of police and community engagement % increase in people who felt that the local PCSP has helped to improve policing in their local area		
Total budget		£26,800					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
		Continue to engage with the Youth Council and advocate for youth issues around safer communities, spaces and issues affecting young people				# of youth attendees <b>How well did we do it?</b> % of participants satisfied with the meetings <b>Is anyone better off?</b> # % with an increased confidence in policing following the activities # % participants more likely to engage with the PSNI	
3.2 Road Safety Promotion	To reduce the dangers associated with speeding and reckless driving in AND	<b>3.2.1 Ards &amp; North Down Road Safety Committee</b> Working in collaboration with schools targeting upper sixth students on road safety issues and risks- including promotional leaflets	April 2022	March 2023	£2,000	<b>How much did we do?</b> # of schools # of students # of leaflets <b>How well did we do it?</b> % of students satisfied with information <b>Is anyone better off?</b> # & % of participants with improved awareness and understanding of Road Safety Issues	Q 1,2,3,4
3.3 Local Community Policing Initiatives	To promote a self-help approach to safety in local communities	<b>3.3.1 Local Community Policing initiatives</b> Provision of support for the Neighbourhood Watch schemes through two events per annum	April 2022	March 2023	£800	<b>How much did we do?</b> # of NHW schemes # of local community policing initiative meetings (CPLC & PACT, NHW)	Q 1,2,3, & 4

Strategic Priority 3: To Support Community Confidence in Policing							
Indicators		% increase in community confidence in policing % increase in the level of reporting to the police (NI Crime Survey)			% increase in the level of police and community engagement % increase in people who felt that the local PCSP has helped to improve policing in their local area		
Total budget		£26,800					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
		Engagement opportunities for local communities through support of CPLC (Community Police Liaison Committee) and PACT (Partners and Community Together)				# of households engaged in NHW schemes across the borough and location of participants # of volunteers involved <b>How well did we do it?</b> % of community policing initiative volunteers satisfied with the support offered <b>Is anyone better off?</b> % & # of NHW coordinators who believe their area is safer as a result of the scheme	
<b>3.4 Advocate for policing</b>	To evidence impact through the delivery of projects and activities that build community confidence in the rule of law and embed a culture of lawfulness	<b>3.4.1 Advocate for Policing- direct delivery by the PSNI</b> A programme of activities undertaken & supported by the PSNI and its neighbourhood policing teams and PCSP that builds community confidence in the rule of law and embeds a culture of lawfulness. Identify additional work that could be progressed with local communities. The programme will be co-designed and will target hard to reach teenagers and young people in partnership with the NIHE & Housing Associations, Community Networks, community groups in	April 2022	March 2023	£19,000	<b>How much did we do?</b> # of participants engaged # of activities <b>How well did we do it?</b> % of participants satisfied with the programme/ activity <b>Is anyone better off?</b> # & % of participants with a changed attitude to the rule of law # & % more likely to engage with PSNI # & % increase who have more confidence in PSNI	Q 2, 3 & 4

Strategic Priority 3: To Support Community Confidence in Policing							
Indicators		% increase in community confidence in policing % increase in the level of reporting to the police (NI Crime Survey)			% increase in the level of police and community engagement % increase in people who felt that the local PCSP has helped to improve policing in their local area		
Total budget		£26,800					
Project	Aims and Descriptions	Key Activities	Start Date	End Date	Resource or Cost	Performance Measures	Reporting Quarter
		both urban and rural, schools, areas, Council, EA, PSNI, YJA & PBNI.					

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#### 4.0: Costs

The costs for the 2022-23 Ards and North Down Action Plan Action Plan is outlined below.

Budget Category	Total Budget Council	Funding requested from Joint Committee
Staff costs (Council contribution)	(£51,513.00)	
Total Staff costs (DOJ contribution)		
Total Admin Costs		
Total admin (staff and admin)		£63,566
<b>Strategic Objective SO 1: To form &amp; successfully deliver the functions of the PCSP</b>		
1.1.1 PCSP Support for Private Meetings		£2,000
1.2.1 PCSP Awareness raising including PR and Communications		£12,500
1.2.2 PCSP Action Plan Review for 2022-2023		£3,500
1.3.1 PCSP subgroup meetings		£2,000
<b>Total Strategic Objective 1:</b>		<b>£20,000</b>
<b>Strategic Objective SO2: Improving community safety by tackling crime &amp; ASB</b>		
<b>2.1: Drugs and Alcohol</b>		
2.1.1 Drug Intervention Programme at Tier 1& 2 with young adults (16–24-year-olds)		£9,000
2.1.2 Rapid Bin Initiative		£500
2.1.3 Substance Abuse Awareness Project (12-16 years old)		£10,000
<b>Theme Total</b>		<b>£19,500</b>
<b>2.2: ASB</b>		
2.2.1 Addressing ASB amongst Youth sports programme		£7,000
2.2.2 Addressing ASB hotspots areas- Community safety & multi-agency approach		£6,000
2.2.3 Awareness of Adverse Childhood Experiences (ACE)		Free
2.2.4 Small Grants Programme with a focus on diversion and prevention		£30,000
2.2.5 Voluntary Safety Wardens		£36,000
2.2.6 Schools Education Programme for ASB		£10,000
2.2.7 Enhanced Detached Youth Programme (EA)		£14,000
2.2.8 ASB Forum (HE), Blair Mayne ASB, Aurora & hotspots ASB groups		Free
<b>Theme Total</b>		<b>£103,000</b>
<b>2.3: Domestic and Sexual Violence</b>		
2.3.1 Domestic Violence Awareness & SED&SVP		£3,000
2.3.2 Safe Place Training		£1,050
2.3.3 Healthy Relationships Awareness		£10,000
2.3.4 DV Female Victim Support Programme		£14,000
2.3.5 DV Male Victim Support Programme		£6,000
<b>Theme Total</b>		<b>£34,050</b>
<b>2.4: Hate Crime</b>		



Budget Category	Total Budget Council	Funding requested from Joint Committee
2.4.1 Hate Crime Initiative		£2,000
<b>Theme Total</b>		<b>£2,000</b>
<b>2.5: Burglary and Fear of Crime</b>		
2.5.1: 4 -Tier Home Secure Project		£35,000
2.5.2 Paramilitary Crime		£0
<b>Theme Total</b>		<b>£35,000</b>
<b>2.6: Rural Crime</b>		
2.6.1 Rural Crime Initiative		£200
<b>Theme Total</b>		<b>£200</b>
<b>2.7: Road Safety</b>		
2.7.1 PSNI Road Safety Roadshow		£3,000
2.7.2 The P7 Be Safe Programme -with community safety team		£4,000
2.7.3 Speed Indicator Devices- data analysis and deployment		£783
<b>Theme Total</b>		<b>£7,783</b>
<b>2.8: Supporting those most vulnerable</b>		
2.8.1 Support Hub		£0
<b>Theme Total</b>		<b>£0</b>
<b>Total Strategic Objective 2:</b>		<b>£201,533</b>
<b>Strategic Objective SO 3: To support community confidence in Policing</b>		
3.1.1 Policing Public and Private Meetings		£1,000
3.1.2 Youth Voice- Youth Council		£4,000
3.2.1 Ards and North Down Road Safety Committee		£2,000
3.3.1 Local Policing initiatives		£800
3.4.1 Advocate for Policing		£19,000
<b>Total Strategic Objective 3:</b>		<b>£26,800</b>
<b>Total Strategic Objective SO 1, 2 &amp; 3</b>		<b>£248,333</b>
<b>Total admin and operational</b>		<b>£63,566</b>
<b>Overall Total Budget excluding meeting expenses and including additional payroll costs met by Council @ £51,513.00</b>		<b>£311,899</b>
<b>Meeting Expenses</b>		<b>£18,000</b>
<b>Total Budget to DOJ and Policing Board excluding Council contribution</b>		<b>£329,899</b>

Unclassified

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## ITEM 8

**Ards and North Down Borough Council**

Report Classification	Unclassified
Council/Committee	Community and Wellbeing
Date of Meeting	09 March 2022
Responsible Director	Director of Community and Wellbeing
Responsible Head of Service	Head of Community and Culture
Date of Report	24 February 2022
File Reference	CW57
Legislation	Recreation and Youth Services (NI) Order 1986
Section 75 Compliant	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Other <input type="checkbox"/> If other, please add comment below:
Subject	Summer Scheme Update
Attachments	Appendix 1 ANDBC Summer Scheme Delivery 2021 Appendix 2 Partner Summer Scheme Delivery 2021 Appendix 3 Proposed ANDBC Summer Scheme Delivery 2022 Appendix 4 Proposed Partner Summer Scheme Delivery 2022

ANDBC via the Community Development Team (CDT) directly delivers an annual summer scheme programme in 5 community halls across the Borough. The schemes normally run for 3 consecutive weeks in late July and early August, providing full day places for 260 children in P1-P7 per week.

- Ald George Green Community Centre, Bangor (80 children per week)
- Ballygowan Village Hall, West Ards (40 children per week)
- Portavogie Community Centre, Ards Peninsula (40 children per week)
- Redburn Community Centre, Holywood (60 children per week)
- West Winds Community Centre, Newtownards (40 children per week)

## Unclassified

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This direct delivery relies heavily on a bank of experienced and trained agency staff, in order to ensure safeguarding requirements are met and provides summer scheme places for 780 children if fully subscribed. Appendix 1 shows the distribution of Council delivered summer schemes.

Community Development funding and support services are also provided for 4 Community Partners who run their own summer schemes, using local volunteers.

- Ballyphilip Youth Group, Portaferry (40 children per week x 1 week)
- Breezemount Com Association, Bangor (40 children per week x 3 weeks)
- Kilcooley Women's Centre, Bangor (80 children per week x 3 weeks)
- Millisle Youth Forum, Millisle (30 children per week x 2 weeks)

The partner schemes provide 460 summer scheme places if fully subscribed. Appendix 2 shows the distribution of partner delivered summer schemes.

To increase the provision of summer schemes across the Borough following a request from Council to do so, the Community Development Team (CDT) have investigated the possibility of an additional 2 locations to directly deliver in Comber and Donaghadee. They have also found a new Community Partner to deliver in Killinchy. To enable this and ensure that it is delivered within the available budget the summer schemes will need to be reduced to 2 weeks at each location.

Below shows where the Community Development Team will deliver summer schemes if the recommendations in this report are adopted.

- Ald George Green Community Centre, Bangor (80 children per week)
- Ballygowan Village Hall, West Ards (40 children per week)
- Comber Leisure Centre (60 children per week)
- Donaghadee Community Centre (60 children per week)
- Portavogie Community Centre, Ards Peninsula (40 children per week)
- Redburn Community Centre, Holywood (60 children per week)
- West Winds Community Centre, Newtownards (40 children per week)

Therefore, a total of 760 places for children will be offered in 7 locations in the Borough. Although there is a reduction of 20 child places utilising this method, there is a significant increase in service delivery geography throughout the borough by using similar resources. Appendix 3 shows how the Council delivered summer schemes would run in 2022.

Below shows where the Community Partners will deliver summer schemes if the recommendations are adopted.

- Ballyphilip Youth Group, Portaferry (40 children per week x 1 week)
- Breezemount Com Association, Bangor (40 children per week x 3 weeks)
- Kilcooley Women's Centre, Bangor (80 children per week x 3 weeks)
- Killinchy and District Community Development Association (30 children per week x 2 weeks)
- Millisle Youth Forum, Millisle (30 children per week x 2 weeks)

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A total of 520 places for children will be offered in 5 locations of the borough. Appendix 4 shows how the partner delivered summer schemes would look.

With more easing of COVID-19 restrictions it is expected that volunteering opportunities will become available on the Council delivered summer schemes.

Discussions have commenced between the CDT and the Education Authority to ensure there is no overlap in summer scheme provision. This will facilitate maximum attendance at Council delivered summer schemes

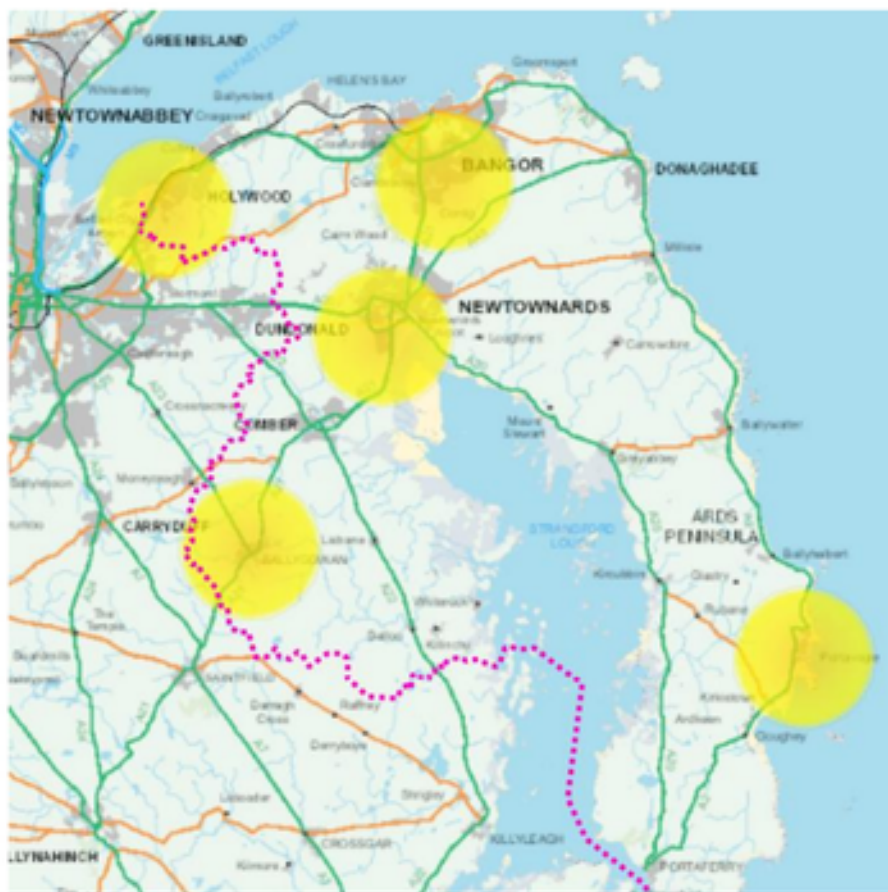
It should also be noted that the CDT are going to trial online registration for summer schemes in 2022. Online registration will open late April/early May and will be advertised by the usual means.

### **RECOMMENDATION**

It is recommended that Council approves the expansion of summer scheme provision for 2022 as detailed in this report.

APPENDIX 1

ANDBC SUMMER SCHEME DELIVERY 2021

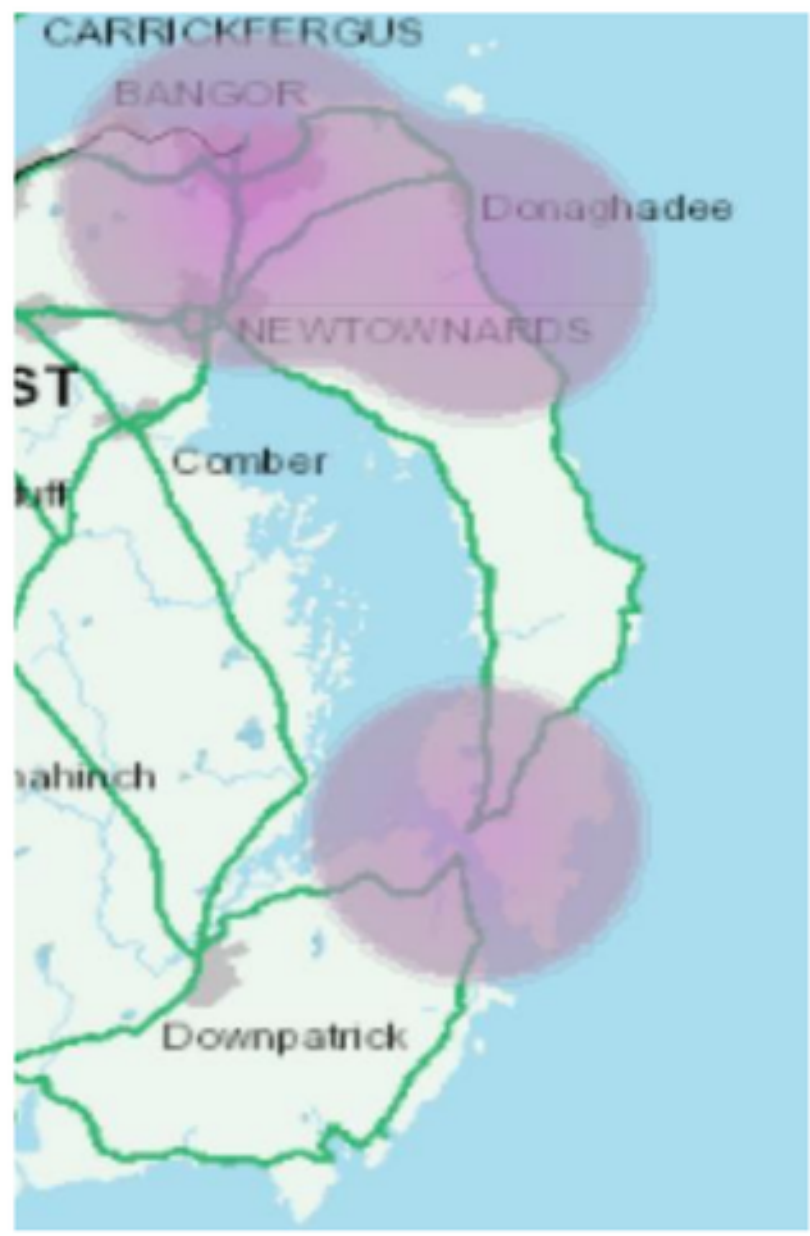


Current Council delivered summer schemes. 780 child places over 3 weeks in 5 locations.



APPENDIX 2

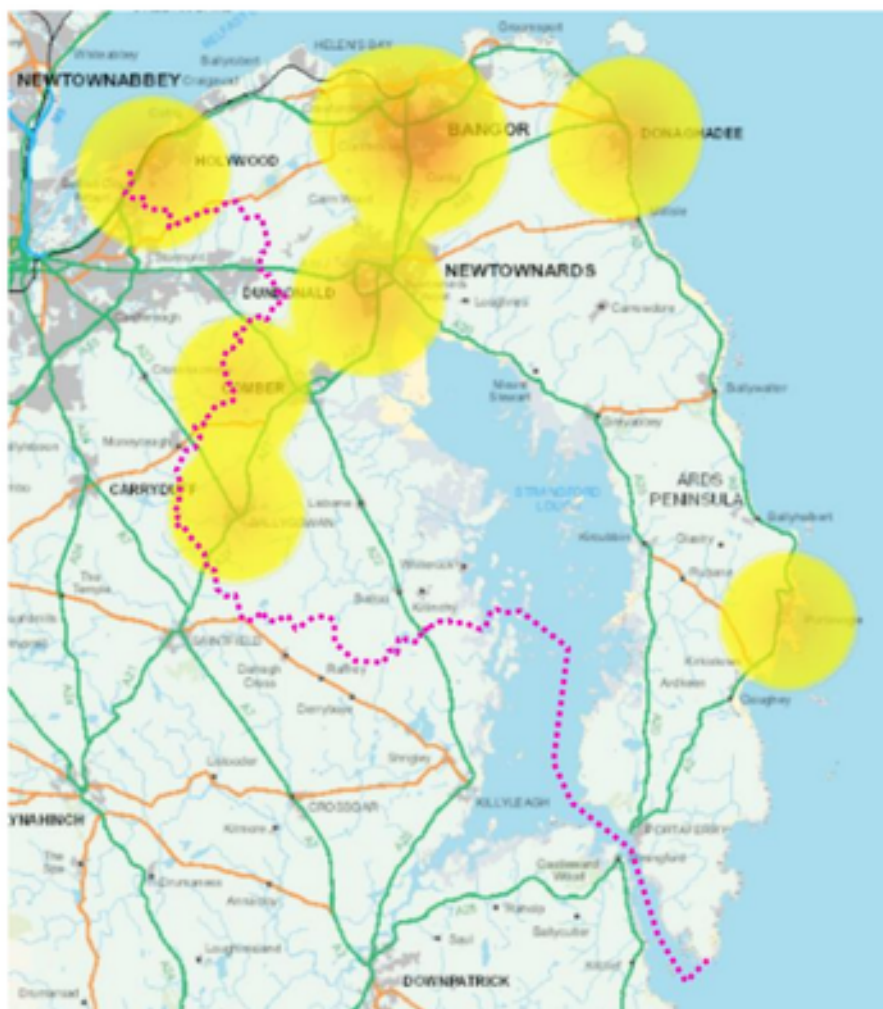
COMMUNITY PARTNERS SUMMER SCHEME DELIVERY 2021



Current Community Partner delivered summer schemes. 460 child place in 4 locations.

APPENDIX 3

ANDBC SUMMER SCHEME DELIVERY 2022



Purposed Council summer scheme delivery for 2022. 760 child places over 2 weeks in 7 locations.

APPENDIX 4

COMMUNITY PARTNERS SUMMER SCHEME DELIVERY 2022



Purposed Community Partner summer scheme delivery 2022. 520 child places delivered in 5 locations.

Unclassified

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**ITEM 9****Ards and North Down Borough Council**

Report Classification	Unclassified
Council/Committee	Community and Wellbeing
Date of Meeting	09 March 2022
Responsible Director	Director of Community and Wellbeing
Responsible Head of Service	Head of Community and Culture
Date of Report	24 February 2022
File Reference	CW 150
Legislation	Recreation and Youth Services Order (1986)
Section 75 Compliant	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Other <input type="checkbox"/> If other, please add comment below:
Subject	Queen's Platinum Jubilee Grants
Attachments	None

Council will be aware that a budget of £30,000 has been agreed through the estimates process for grants for the community and voluntary sector to organise street parties across the borough to celebrate the Queens Platinum Jubilee. This month Council will consider increasing this budget to £40,000.

The Council's Community Festival Fund (CFF) is presently open for applications, closing on 21 March 2022 with a total budget of £90,000, with individual small grants available up to £1,000 each for local festivals, £4000 for Neighbourhood Festivals and £15,000 for Large Festivals. The CFF grants cannot be used to run street parties to celebrate the Jubilee and community and voluntary groups are being advised that a separate grant scheme will be available for that purpose.

In order to ensure parity between the two grant schemes it is recommended that the Jubilee Grants are increased, from a budget £350 each, as per the previous Queen's Birthday Grants in 2016, up to a maximum of £1,000 each. This will not require an increase to the overall programme budget for the Jubilee as already approved by Council. The Jubilee Grants will open for applications week commencing 7 March 2022. As per the Council's Grants Policy the grants will be assessed by a panel of officers and their recommendations will be brought to Council in April 2022 for

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approval. A small proportion of the budget will be used to purchase party packs containing bunting, table clothes napkins etc, which will be made available to groups who cannot apply for Jubilee Grants. The party packs will be issued on a first come first served basis.

### **RECOMMENDATION**

It is recommended that Council agrees to increase the Queen's Platinum Jubilee Grants up to a maximum of £1,000 each for Street Parties to celebrate the occasion



Unclassified

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## ITEM 10

## Ards and North Down Borough Council

Report Classification	Unclassified
Council/Committee	Community and Wellbeing
Date of Meeting	09 March 2022
Responsible Director	Director of Community and Wellbeing
Responsible Head of Service	Head of Community and Culture
Date of Report	17 February 2022
File Reference	CW142
Legislation	The Local Government Act (NI) 2014
Section 75 Compliant	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Other <input type="checkbox"/> If other, please add comment below:
Subject	Ards and North Down Social Supermarket
Attachments	Appendix Ards and North Down Social Supermarket 2022

Members will be aware that in September 2021 approval was granted from Council for officers along with key stakeholders and DfC to proceed with exploring two pilot Social Supermarket schemes, one in Bangor and the other in Newtownards.

Since then and with Council approval £10,000 has been awarded to Kilcooley Womens Centre to contribute towards the cost of establishing a Social Supermarket (SSM) in Kilcooley Square, Bangor. Officers are awaiting a quote from NIHE's contractor, for the installation of heating in the property, in order to release the funding.

In January 2022, through the Department of Communities (DfC) Community Support Programme, Council was awarded money towards the cost of establishing a Social Supermarket in Newtownards. With DfC's approval a proportion of this funding was used to appoint a suitable organisation to manage the selection of an organisation to operate the pilot process.

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In February 2022, Blu Zebra, was appointed and has been initially tasked to carry out a needs assessment to draft a report recommending a suitable operating organisation and location to establish a 'pilot' SSM for Ards and North Down in Newtownards. The assessment of need must be considered first and completed no later than 21 March 2022.

Blu Zebra will then facilitate a co-design process with the Covid Recovery Community Support Steering Sub-Group, the referral pathways for members of the SSM, along with the necessary wrap around support and operating guidelines.

Finally, Blu Zebra will work with the appointed operating organisation to agree a costed project plan to develop and then implement the SSM, from the start of any required capital (building) works, to the opening and operation of the SSM.

Officers will continue to keep Members updated on progress

#### **RECOMMENDATION**

It is recommended that Council notes this report.



Update Presentation to initial meeting with Community Support Steering Group (CSSG) on 23<sup>rd</sup> February 2022

# To project manage the design and implementation of a pilot Social Supermarket in Ards and North Down



# Update on Social Supermarket Workstream

## Items

- Introduction to Blu Zebra
- The project and our role
- Get to know the Community Support Steering Group (CSSG) co-design group
- Discuss Membership of the Social Supermarket sub group

# The project and our role...

Plan, research and engage through a process with key stakeholder to:

- Develop a greater awareness of poverty related issues in AND
- Establish criteria which would assist in the development of an effective SSM
- Development of a specific model in the ANDBC area
- Identify ideal location and suitable organisation to establish a pilot SSM

## Assessment of Need

- Gathering evidence
  - through statistical assessment
  - lived experience interviews with organisations involved in anti-povety work, the co-design group members & anti-poverty type delivery agents

**The purpose:** to ascertain what, where, how and with whom organisations work in relation to food poverty, anti-poverty work an indeed any existing wrap around services, with a review of how this has changed over the last couple of years, particularly given the pandemic



# The project and our role...

## Design the Service - Identify Referral Pathways for users of the service

- Work with the co-design group to co-design the criteria required for potential members of the SSM to access (or be referred to) the service.
- Work with and examine the other 5 pilots models currently running
- Identify all the various potential partners who are likely to refer people to the SSM in AND

## Wraparound Support and Operating Guidelines

- Collate information on the availability of existing support services and assess their viability and capacity to provide and maintain wrap around services
- Look at how a good partner ecosystem could be established as a core part of the SSM

## Support the development of the SSM in ANDBC

- Physical Infrastructure and acquisition of food and development of the Operating Model
- With the co-design group & evidence from the assessment we will take forward the recommendations regarding a suitable operating organisation and location to establish a 'pilot' (end March- inline with DFC)

## Get to know the Community Support Steering Group (CSSG) co-design group

*We understand the role and purpose of the Co-Design Group being established is to:*

- *ensure the relevant expertise both professional and lived experience is involved*
- *collaborate on a co-design basis to identify, test, develop proposals to tackle food poverty and root causes within the council area*
- *consider place-based approaches that builds on the existing structure and partnerships*

### Open floor:

- Introductions from CSSG
- Discussion about GDPR and contacting members
- Discussion re: sub group or other wishing to be included



Ards and  
North Down  
Borough Council



# Provisional Estimated Timeline

- Assessment of Need (Feb/March 2022)
- Consultation (Feb/March 2022)
- Recommendations on suitable operating organisation & location to establish a 'pilot' (**End March 2022**)
- Design the Service - Identify Referral Pathways for users of the service (Mar-July 2022)
- Wraparound Support and Operating Guidelines (May-Oct 2022)
- Support the development of the SSM in ANDBC (Mar-Oct 2022)